



Financial & Operational Trends – January, 2018

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - December 31	\$17.7 million	\$15.7 million	\$28.5 million

Fire & Rescue Call Data:

Month	December, 2017	2016	2015	2014
Total number of emergencies	358	364	370	320
Percent fire calls	25%	27%	24%	30%
Percent calls downtown area*	70%	68%	66%	44%
Busiest time period by hour	10:00 AM	7:00 PM	3PM, 5PM, 9PM	4PM & 6PM
Percent of all calls 11pm to 7am	21%	21%	19%	23%
Status 1 or 2 high risk patients	36	18	9	7
Number multiple/back-to-back	152	161	178	131
Percent of multiple calls EMS	76%	70%	71%	69%
% of emergency responses within 6 min. response time (year-to-date)	81%	85%	88%	83%
Busiest dates/# of calls each date	Dec. 9-20 calls	Dec. 22-17 calls	Dec. 21-18 calls	Dec. 13 -15 calls
# of times working 3 or more calls	16	24	24	15
Total calls year to date	4,914	4,622	4,324	3,896

*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

Public Assistance Data:

City Relief	2018	2017	2016	2015
Fiscal Year				
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept	\$1,624	\$2,310	\$4,765	\$4,311
Oct	\$3,664	\$3,250	\$4,385	\$3,645
Nov	\$7,816	\$3,250	\$5,273	\$2,502
Dec	\$6,516	\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$32,834	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$345	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$32,488	\$41,296	\$54,799	\$32,664

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(December) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service	1,635	1,540	22,819	22,195	2.81
Criminal offenses investigated	275	309	2,581	4,249	-39.26
Criminal off. cleared by arrest	163	214	2,334	2,428	-3.87
Total # of physical arrests	101	126	1,390	1,520	-8.55
M/V – Stops	421	290	5,440	4,527	20.17
M/V – Summonses	16	26	393	311	26.37
M/V – Written warnings	405	252	4,893	4,324	13.16
Accidents – Fatal	0	0	3	2	50.00
Accidents – Total	71	53	668	542	23.25
Accidents w/injury	16	4	140	100	40.00
Parking tags issued	113	86	1,153	1,097	5.10
DWI	5	3	63	64	-1.56
Intoxication	21	21	344	384	-10.42

TYPE OF INCIDENT	# OF CALLS
December, 2017:	
Domestic disturbance	23
All other disturbances	72
Suicidal subjects	8
Attempted Suicide	0
Suicide	0
Violation of restraining order	5
Barricaded subject	0

	# OF VOLUNTEER HOURS
Volunteer Hours (LPD)	28
Volunteer Hours (VSU)	14.75
Victims Served	26

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2011	\$ 18,614,652	\$19,353,850	\$35,010,403	12/31/11
2012	\$18,830,369	\$19,687,790	\$35,955,078	12/31/12
2013	\$19,134,704	\$20,235,081	\$36,935,970	12/31/13
2014	\$19,558,097	\$20,640,342	\$27,892,442	12/31/14
2015	\$20,036,102	\$21,298,380	\$38,815,902	12/31/15
2016	\$20,785,170	\$21,260,229	\$39,589,047	12/31/16
2017	\$21,075,701	\$21,895,151	\$40,372,768	12/31/17

Motor Vehicle Registration:

Report as of Date:	Through 12/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2013	\$2,050,000	\$1,085,687	52.96%
2014	\$2,175,000	\$1,161,778	53.42%
2015	\$2,325,000	\$1,271,388	54.68%
2016	\$2,500,000	\$1,270,577	50.82%
2017	\$2,674,000	\$1,354,415	50.76%

OVERTIME BY DEPARTMENT

		FY18 Budget	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTALS	2017 YTD	TOTAL 2017
01-411-105-0000	ASSESSING		-	-	-	-	-	-	-	-	-	-	-	-	-	18	-
	Overtime	TOTALS														18	-
01-415-105-0000	CITY CLERK		-	-	-	-	-	-	-	-	-	-	-	-	-	824	1,484
	Overtime	TOTALS	412.0%	200	21	66	369	120	171	77	-	-	-	-	-	824	1,484
01-407-105-0000	CODE		-	-	-	-	-	-	-	-	-	-	-	-	-	127	507
	Overtime	TOTALS														127	507
01-403-105-0000	FINANCE		-	-	-	-	-	-	-	-	-	-	-	-	-	335	257
	Overtime	TOTALS	5.00	-	6	195	64	39	31	-	-	-	-	-	-	335	257
01-477-105-0000	WELFARE		-	-	-	-	-	-	-	-	-	-	-	-	-	181	129
	Overtime	TOTALS														181	129
	FIRE		-	-	-	-	-	-	-	-	-	-	-	-	-	24,439	20,406
01-445-105-0000	Sick/Hurt Coverage		38,000	166	2,974	5,614	3,390	4,911	7,384	-	-	-	-	-	-	49,952	49,952
01-445-105-0001	Personal Time Coverage		34,000	1,836	4,111	5,737	3,638	1,709	3,613	-	-	-	-	-	20,634	20,634	
01-445-108-0000	Vacation Coverage		95,000	8,059	9,793	10,954	12,651	9,973	7,304	-	-	-	-	-	58,744	77,964	
01-445-105-0000	Extra Duty Coverage		54,000	3,947	1,827	5,068	16,478	22,305	19,669	18,301	-	-	-	-	103,807	123,952	
01-445-107-0000	Holiday Pay		110,000	12,139	(677)	10,527	10,634	10,881	21,930	-	-	-	-	-	67,349	114,576	
	TOTALS		331,000	16,086	1,150	15,595	16,336	15,944	31,777	-	-	-	-	-	95,888	189,708	
01-445-107-0000	LICENSE		60,65%	26,147	18,028	37,900	36,005	32,537	50,078	-	-	-	-	-	200,695	236,352	
	TOTALS														391,745	-	
	FIRE - AMBULANCE		-	-	-	-	-	-	-	-	-	-	-	-	10,311	10,823	
70-401-106-0000	Sick/Hurt Coverage		-	-	903	2,702	1,159	997	2,634	1,906	-	-	-	-	8,493	9,407	
70-401-106-0001	Personal Time Coverage		-	-	451	2,217	1,707	2,277	1,841	-	-	-	-	-	22,639	22,959	
70-401-108-0000	Vacation Coverage		-	-	4,286	1,940	7,574	4,549	2,023	2,67	-	-	-	-	41,443	71,376	
	Subtotal		5,189	5,093	10,960	7,253	6,534	6,014	-	-	-	-	-	-	34,403	33,172	
70-401-105-0000	Extra Duty Coverage		-	-	2,389	1,891	2,597	8,639	8,549	10,248	-	-	-	-	9,349	73,788	
70-401-107-0000	Holiday Pay		-	-	2,133	442	1,383	1,244	1,244	2,903	-	-	-	-	43,752	42,321	
	TOTALS		4,522	2,333	3,980	9,873	9,933	13,151	-	-	-	-	-	-	88,046	159,922	
01-404-105-0000	Overtime		5.00	-	-	-	-	-	-	-	-	-	-	-	85,195	75,510	
	TOTALS		33.4%	-	-	-	-	-	-	-	-	-	-	-	167	167	
	PLANNING		-	-	-	-	-	-	-	-	-	-	-	-	167	167	
01-405-105-0000	Overtime		2,000	238	131	328	202	171	238	-	-	-	-	-	1,308	1,350	
	TOTALS		65.4%	238	131	328	202	171	238	-	-	-	-	-	1,308	1,350	
	POLICE		-	-	-	-	-	-	-	-	-	-	-	-	77,078	67,847	
01-437-101-0050	Overtime		120,000	11,616	25,789	28,298	9,071	(20,882)	23,186	-	-	-	-	-	77,078	67,847	
	TOTALS		64.2%	11,616	25,789	28,298	9,071	(20,882)	23,186	-	-	-	-	-	77,078	67,847	
01-479-105-0000	PARKS & RECREATION		5.00	902	343	428	368	150	749	-	-	-	-	-	2,940	3,939	
	TOTALS		49.0%	902	343	428	368	150	749	-	-	-	-	-	2,940	3,939	
	PUBLIC WORKS		-	-	-	-	-	-	-	-	-	-	-	-	1,2135	-	
01-500-105-0006	Office		80,000	363	729	605	484	698	605	-	-	-	-	-	3,484	3,371	
01-500-105-0007	Road Maintenance		-	546	1,128	818	3,765	2,400	1,135	-	-	-	-	-	9,792	13,260	
01-502-105-0003	Plowing		-	-	-	-	-	-	-	-	-	-	-	-	11,822	8,422	
01-502-105-0004	Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	453	342	
01-502-105-0005	Sanding/Salt		-	-	-	-	-	-	-	-	-	-	-	-	21	6,455	
01-505-105-0000	City Engineering		-	-	117	572	-	-	-	-	-	-	-	-	1,156	1,153	
01-507-105-0000	Drain Maintenance		-	-	14	29	-	-	-	-	-	-	-	-	282	264	
01-510-105-0000	Parking/Traffic Control		-	90	-	15	-	-	-	-	-	-	-	-	105	107	
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-	17	-	
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	41,042	36,566	
	TOTALS		51.3%	999	1,871	1,601	4,821	3,731	28,019	-	-	-	-	-	139,260	-	
01-493-105-0000	SOLID WASTE		10,000	1,053	267	942	755	622	1,151	1,151	-	-	-	-	4,801	6,196	
	Overtime		48.0%	1,053	267	942	755	622	1,151	1,151	-	-	-	-	4,801	6,196	
90-409-105-0000	SANITARY SEWER		28,000	-	-	-	-	-	-	-	-	-	-	-	7,959	6,435	
90-421-105-0000	WRBP		600	1,268	1,747	809	2,214	421	-	-	-	-	-	-	1,398	1,705	
	Overtime		111	188	135	14	-	-	-	-	-	-	-	-	7,487	15,146	
	TOTALS		1,268	1,915	944	2,228	-	-	-	-	-	-	-	-	7,487	7,833	

Parks & Recreation Facility Use Requests:

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September	3	5	4	5	3	1	3	5	6
October	4	7	5	2	4	2	3	1	3
November	4	2	6	6	5	4	1	4	1
December	0	0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
Total	44	75	98	103	90	81	101	75	69

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost through 12/31/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> ▪ Denied by City Manager on 7/24/15 ▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration ▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan ▪ Still attempting to resolve 	\$1,937.50
3/27/17	FIRE	Union claims that City has accrued their leave time incorrectly	<ul style="list-style-type: none"> ▪ 4/20/17 - Hearing held with the City Manager ▪ 5/16/17 - Second meeting scheduled for further discussion ▪ 5/26/17 Grievance denied by City Manager ▪ 6/27/17 Arbitration requested by Union 	\$287.50

Impact Fee Revenues:

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 12/31/17
School	\$50,527.94	\$10,563.13	-0-	\$61,091.07
Police	\$10,343.57	\$ 684.00	-0-	\$11,027.77
Fire	\$9,007.10	\$ 1,531.67	-0-	\$10,539.13
Parks	\$11,409.91	\$ 2,441.19	-0-	\$13,851.10
Roads	\$21,951.32	\$ 2,052.29	(\$16,000.00)	\$ 8,003.61
Library	\$6,180.96	\$ 1,298.14	(\$ 5,000.00)	\$ 2,479.10
Total Impact Fees Collected	\$109,420.80	\$18,570.42	(\$21,000.00)	\$106,991.78

Expendable Trust Balances:

		Balance as of 12/31/17
Non-Capital Reserve Account		\$155,387.57
Accrued Leave Reserve Account		\$251,290.75
Winter Maintenance Reserve Account		\$80,574.36
Health Insurance Stabilization Account		\$170,923.64
Motorcycle Week Account		\$65,214.81
Fire Stabilization Account		-0-

Tax Increment Financing Balances:

		Balance as of 12/31/17
Downtown		\$1,039,503.46
Lakeport		\$8,894.00
Weirs		(\$62,766.96)

Boat Taxes:

Report as of Date:	Through 12/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$15,896.23	18.70%
2015	\$90,000	\$14,628.46	16.25%
2016	\$90,000	\$13,833.47	15.37%
2017	\$85,000	\$11,442.80	13.46%
2018	\$85,000	\$16,870.94	19.84%

Department of Public Works - Storm Cost Summary:

Storm Cost Summary - Per Storm Event									
Date	Condition	OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cos
12-9-17	Snow	130.5	\$5,220.00	\$1,823.00	130.0	\$7,585.50	16.0	\$119.04	\$14,747.54
12-12-17	Snow	165.75	\$6,630.00	\$2,228.00	119.0	\$6,943.65	16.0	\$119.04	\$28,700.69
12-12-17 DBL	Snow	27.50	\$2,200.00						\$2,200.00
12-16-17	Snow	26.0	\$1,040.00		75.0	\$4,376.25	25.0	\$186.00	\$5,602.25
12-18-17	Snow	62.75	\$2,510.00	\$1,823.00	70.0	\$4,084.50			\$8,417.50
12-18-17 Dbl	Snow	6.75	\$540.00						\$540.00
12-22-17	Snow	176.0	\$7,040.00		220.0	\$12,837.00			\$10,877.00
12-22-17 Dbl	Snow	54.0	\$4,320.00						\$4,320.00
12-23-17	Snow	70.0	\$2,800.00	\$1,823.00	110.0	\$6,418.00			\$11,041.50
12-24-17	Snow	54.75	\$2,190.00		98.0	\$5,718.30			\$7,908.30
12-25-17	Snow	176.0	\$7,040.00	\$3,646.00	36.0	\$2,100.00			\$12,786.60
12-25-17 Dbl	Snow	71.75	\$5,740.00						\$5,740.00
Total		1021.75	\$47,270.00	\$11,343.00	585.0	\$50,064.30	57.0	\$424.00	\$109,101.30

Allocations	Budget	Expended This Month	Expended To Date	Remaining Balance Thru December 2017
Winter Maintenance	\$355,000.00	\$56,141.00	\$103,785.00	\$251,215.00
Winter Maintenance Outside Contractors	\$32,000.00	\$11,343.00	\$11,343.00	\$20,657.00
Winter Maintenance Overtime	\$50,000.00	\$47,270.00	\$47,270.00	\$2,730.00