



Financial & Operational Trends – November, 2017

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - October 31	\$15.7 million	\$13.8 million	\$27.2 million

Fire & Rescue Call Data:

Month	October, 2017	2016	2015	2014
Total number of emergencies	504	349	362	325
Percent fire calls	51	26%	32%	33%
Percent calls downtown area*	66	69%	65%	61%
Busiest time period by hour	10AM	11 PM , 11 AM , 6 PM	11AM & noon	10AM
Percent of all calls 11pm to 7am	26	23%	18%	22%
Status 1 or 2 high risk patients	32	12	15	6
Number multiple/back-to-back	271	169	153	141
Percent of multiple calls EMS	48	67%	6700%	60%
% of emergency responses within 6 min. response time (year-to-date)	82	86%	84%	79%
Busiest dates/# of calls each date	Oct. 30 - 70 calls	Oct. 17 - 18 calls	October 9 - 20 calls	
# of times working 3 or more calls	57	12	21	16
Total calls year to date	4159	3866	3603	3187

*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

Public Assistance Data:

City Relief	2018	2017	2016	2015
Fiscal Year				
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept	\$1,624	\$2,310	\$4,765	\$4,311
Oct	\$3,664	\$3,250	\$4,385	\$3,645
Nov		\$3,250	\$5,273	\$2,502
Dec		\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$18,442	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$ 345	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$18,097	\$41,296	\$54,799	\$32,664

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(October) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service	1,783	1,593	19,562	19,001	2.95
Criminal offenses investigated	283	276	3,020	3,595	-15.99
Criminal off. cleared by arrest	311	182	2,000	2,026	-1.28
Total # of physical arrests	119	120	1,180	1,279	-7.74
M/V – Stops	285	190	4,673	3,944	18.48
M/V – Summons	18	12	333	267	24.72
M/V – Written warnings	238	184	4,162	3,804	9.41
Accidents – Fatal	0	0	3	2	50.00
Accidents – Total	46	50	543	440	23.41
Accidents w/injury	4	9	111	86	29.07
Parking tags issued	6	1	997	988	0.91
DWI	3	3	54	57	-5.26
Intoxication	20	26	297	341	-12.90

TYPE OF INCIDENT	# OF CALLS
October, 2017:	
Domestic disturbance	34
All other disturbances	98
Suicidal subjects	11
Attempted Suicide	0
Suicide	0
Violation of restraining order	9
Barricaded subject	0

	# OF VOLUNTEER HOURS
Volunteer Hours (LPD)	21
Volunteer Hours (VSU)	19
Victims Served	8

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2011	\$ 18,614,652	\$19,353,850	\$18,031,720	10/31/11
2012	\$18,830,369	\$19,687,790	\$18,273,739	10/31/12
2013	\$19,134,704	\$20,235,081	\$18,630,493	10/31/13
2014	\$19,558,097	\$20,640,342	\$18,943,211	10/31/14
2015	\$20,036,102	\$21,298,380	\$19,363,528	10/31/15
2016	\$20,785,170	\$21,260,229	\$20,304,864	10/31/16
2017	\$21,075,701		\$20,697,989	10/31/17

Motor Vehicle Registration:

Report as of Date:	Through 10/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2013	\$2,050,000	\$714,512	34.86%
2014	\$2,175,000	\$792,995	36.46%
2015	\$2,325,000	\$812,199	34.93%
2016	\$2,500,000	\$808,121	32.32%
2017	\$2,674,000	\$869,075	32.50%

OVERTIME BY DEPARTMENT

		FY18 Budget	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	2018 YTD TOTALS	2017 YTD TOTALS	TOTAL 2017 EXP
01-411-105-0000	ASSESSING																
	Overtime	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	29
		TOTALS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	29
01-415-105-0000	CITY CLERK																
	Overtime	200	21	66	369	120	-	-	-	-	-	-	-	-	576	1,016	1,912
		TOTALS	288.0%	21	66	369	120	-	-	-	-	-	-	-	576	1,016	1,912
01-407-105-0000	CODE																
	Overtime	-	16	24	39	24	-	-	-	-	-	-	-	-	103	424	676
		TOTALS	-	16	24	39	24	-	-	-	-	-	-	-	103	424	676
01-403-105-0000	FINANCE																
	Overtime	500	-	6	195	64	-	-	-	-	-	-	-	-	265	257	563
		TOTALS	53.0%	-	6	195	64	-	-	-	-	-	-	-	265	257	563
01-477-105-0000	WELFARE																
	Overtime	-	-	93	8	-	-	-	-	-	-	-	-	-	101	76	129
		TOTALS	-	-	93	8	-	-	-	-	-	-	-	-	101	76	129
		FIRE															
01-445-106-0000	Sick Hurt Coverage	38,000	166	2,974	5,614	3,390	-	-	-	-	-	-	-	-	12,144	14,941	49,952
01-445-106-0001	Personal Time Coverage	34,000	1,836	4,111	5,737	3,618	-	-	-	-	-	-	-	-	15,302	22,059	45,991
01-445-108-0000	Vacation Coverage	95,000	8,059	9,793	10,954	12,661	-	-	-	-	-	-	-	-	41,467	64,667	120,794
		Subtotal	10,061	16,878	22,305	19,669	-	-	-	-	-	-	-	-	68,913	101,667	216,737
01-445-105-0000	Extra Duty Coverage	54,000	3,947	1,827	5,068	5,702	-	-	-	-	-	-	-	-	16,544	42,000	64,130
01-445-107-0000	Holiday Pay	110,000	12,139	(677)	10,527	10,634	-	-	-	-	-	-	-	-	32,623	33,646	116,578
		SUBTOTAL	331,000	16,086	1,150	15,595	16,336	-	-	-	-	-	-	-	49,167	75,646	180,708
		TOTALS	35.7%	26,147	18,028	37,900	36,005	-	-	-	-	-	-	-	118,080	177,313	397,445
		FIRE - AMBULANCE															
70-401-106-0000	Sick Hurt Coverage	-	903	2,702	1,169	997	-	-	-	-	-	-	-	-	5,771	6,931	27,491
70-401-106-0001	Personal Time Coverage	-	-	451	2,217	1,707	-	-	-	-	-	-	-	-	4,375	4,225	16,496
70-401-108-0000	Vacation Coverage	-	4,286	1,940	7,574	4,549	-	-	-	-	-	-	-	-	18,349	9,410	27,389
		Subtotal	5,189	5,093	10,960	7,253	-	-	-	-	-	-	-	-	28,495	20,566	71,376
70-401-105-0000	Extra Duty Coverage	-	2,389	1,891	2,597	8,629	-	-	-	-	-	-	-	-	15,506	22,390	71,788
70-401-107-0000	Holiday Pay	-	2,133	442	1,383	1,244	-	-	-	-	-	-	-	-	5,202	5,125	16,258
		SUBTOTAL	4,522	2,333	3,980	9,873	-	-	-	-	-	-	-	-	20,708	27,515	88,046
		TOTALS	9,711	7,426	14,940	17,126	-	-	-	-	-	-	-	-	49,203	48,081	159,422
		LICENSE															
01-404-105-0000	Overtime	500	-	-	-	-	-	-	-	-	-	-	-	-	167	167	-
		TOTALS	33.4%	-	-	-	-	-	-	-	-	-	-	-	167	167	-
		PLANNING															
01-405-105-0000	Overtime	2,000	238	131	328	202	-	-	-	-	-	-	-	-	899	729	3,244
		TOTALS	45.0%	238	131	328	202	-	-	-	-	-	-	-	899	729	3,244
		POLICE															
01-437-101-0050	Overtime	120,000	11,616	25,789	28,298	9,071	-	-	-	-	-	-	-	-	74,774	45,308	147,925
		TOTALS	62.3%	11,616	25,789	28,298	9,071	-	-	-	-	-	-	-	74,774	45,308	147,925
		PARKS & RECREATION															
01-479-105-0000	Overtime	6,000	902	343	428	368	-	-	-	-	-	-	-	-	2,041	3,297	12,135
		TOTALS	34.0%	902	343	428	368	-	-	-	-	-	-	-	2,041	3,297	12,135
		PUBLIC WORKS	80,000														
01-500-105-0006	Office	363	729	605	484	-	-	-	-	-	-	-	-	-	2,181	1,293	9,729
01-500-105-0007	Road Maintenance	546	1,128	818	3,765	-	-	-	-	-	-	-	-	-	6,257	8,595	17,854
01-502-105-0003	Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	84,420
01-502-105-0004	Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,406
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	23,048
01-505-105-0000	City Engineering	-	-	117	572	-	-	-	-	-	-	-	-	-	689	863	1,152
01-507-105-0000	Drain Maintenance	-	14	29	-	-	-	-	-	-	-	-	-	-	43	46	264
01-510-105-0000	Parking/Traffic Control	90	-	15	-	-	-	-	-	-	-	-	-	-	105	107	1,387
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	17	-	-
01-514-105-0000	Parking Garage	-	-	17	-	-	-	-	-	-	-	-	-	-	-	-	-
		TOTALS	11.6%	999	1,871	1,601	4,821	-	-	-	-	-	-	-	9,292	10,904	139,260
		SOLID WASTE	10,000	1,053	267	942	756	-	-	-	-	-	-	-	3,018	4,537	12,360
01-493-105-0000	Overtime	30.2%	1,053	267	942	756	-	-	-	-	-	-	-	-	3,018	4,537	12,360
		SANITARY SEWER	28,000	600	1,268	1,747	809	-	-	-	-	-	-	-	4,424	4,405	12,443
90-409-105-0000	WRBP	111	-	168	135	-	-	-	-	-	-	-	-	-	414	1,269	2,703
90-421-105-0000	Sewer Maintenance	TOTALS	17.3%	711	1,268	1,915	944	-	-	-	-	-	-	-	4,838	5,674	15,146

Parks & Recreation Facility Use Requests:

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September	3	5	4	5	3	1	3	5	6
October	4	7	5	2	4	2	3	1	3
November		2	6	6	5	4	1	4	1
December		0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
Total	40	75	98	103	90	81	101	75	69

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost through 10/31/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> ▪ Denied by City Manager on 7/24/15 ▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration ▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan ▪ Still attempting to resolve 	\$1,937.50
3/27/17	FIRE	Union claims that City has accrued their leave time incorrectly	<ul style="list-style-type: none"> ▪ 4/20/17 - Hearing held with the City Manager ▪ 5/16/17 - Second meeting scheduled for further discussion ▪ 5/26/17 Grievance denied by City Manager ▪ 6/27/17 Arbitration requested by Union 	\$287.50

Impact Fee Revenues:

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 10/31/17
School	\$50,527.94	\$9,608.98	-0-	\$60,136.92
Police	\$10,343.57	\$596.99	-0-	\$10,940.56
Fire	\$9,007.10	\$1,329.96	-0-	\$10,337.06
Parks	\$11,409.91	\$2,167.44	-0-	\$13,577.35
Roads	\$21,951.32	\$1,716.44	(\$16,000.00)	\$7,667.76
Library	\$6,180.96	\$1,155.61	(\$5,000.00)	\$2,336.57
Total Impact Fees Collected	\$109,420.80	\$16,575.42	(\$21,000.00)	\$104,996.78

Expendable Trust Balances:

	Balance as of 10/31/17
Non-Capital Reserve Account	\$154,517.23
Accrued Leave Reserve Account	\$251,248.07
Winter Maintenance Reserve Account	\$80,560.68
Health Insurance Stabilization Account	\$170,894.61
Motorcycle Week Account	\$65,214.81
Fire Stabilization Account	-0-

Tax Increment Financing Balances:

	Balance as of 10/31/17
Downtown	\$1,064,575.34
Lakeport	\$13,543.00
Weirs	(\$35,557.47)

Boat Taxes:

Report as of Date:	Through 10/31/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$14,811	17.42%
2015	\$90,000	\$14,135	15.71%
2016	\$90,000	\$13,597	15.11%
2017	\$85,000	\$10,960	12.89%
2018	\$85,000	\$16,753	19.71%