



## Financial & Operational Trends – October, 2017

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - September 30	\$15.0 million	\$12.3 million	\$ 24.9 million

### Fire & Rescue Call Data:

Month	September, 2017	2016	2015	2014
Total number of emergencies	387	403	387	300
Percent fire calls	30%	29%	29%	33%
Percent calls downtown area*	69%	68%	57%	64%
Busiest time period by hour	10AM,11AM,5PM,6PM,7PM,9PM	7:00 PM	10AM	9AM
Percent of all calls 11pm to 7am	21%	24%	18%	24%
Status 1 or 2 high risk patients	33	15	11	1
Number multiple/back-to-back	197	203	150	142
Percent of multiple calls EMS	65%	66%	71%	61%
% of emergency responses within 6 min. response time (year-to-date)	83%	85%	84%	79%
Busiest dates/# of calls each date	Sep. 2 - 19 calls	Sep. 15 - 21 calls	Sep. 4 - 22 calls	Not available
# of times working 3 or more calls	27	29	24	Not available
Total calls year to date	3,643	3,497	3,231	2,856

\*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

### Public Assistance Data:

City Relief	2018	2017	2016	2015
Fiscal Year				
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept	\$1,624	\$2,310	\$4,765	\$4,311
Oct		\$3,250	\$4,385	\$3,645
Nov		\$3,250	\$5,273	\$2,502
Dec		\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$14,778	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$ 70	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$14,708	\$41,296	\$54,799	\$32,664

**Laconia Police Department – Monthly Activity Highlights:** (Please Note: August figures were not available for last month's report; they are provided below)

ACTIVITY	This Year		Corresponding Month Last Year		Total This Year to Date		Total Last Year to Date		% +/-	
	August	Sept.	August	Sept.	August	Sept.	August	Sept.	August	Sept.
Calls for service	1673	1523	1791	1580	11868	13390	12074	13654	-1.7	-1.9
Criminal offenses investigated	308	306	452	379	2362	2717	2940	3319	-19.6	-18.1
Criminal off. cleared by arrest	197	159	223	184	1511	1686	1660	1844	-8.9	-8.5
Total # of physical arrests	134	99	137	121	990	1061	1038	1159	-4.6	-8.4
M/V - Stops	469	544	454	261	3844	4388	3493	3754	+10.0	+16.8
M/V – Summons	33	38	30	24	250	306	231	255	+8.2	+20
M/V – Written warnings	372	420	393	243	2957	3851	2919	3620	+1.3	+6.3
Accidents – Fatal	0	1	1	0	2	3	2	2	0	+50
Accidents – Total	66	54	46	59	443	497	331	390	+33.8	+27.4
Accidents w/injury	14	9	13	17	97	106	60	77	+61.6	+37.6
Parking tags issued	234	19	60	5	968	989	982	987	-1.4	+.20
DWI	6	3	5	7	46	45	39	46	+17.9	-2.17
Intoxication	24	27	42	26	244	277	289	315	-15.5	-12

TYPE OF INCIDENT		# OF CALLS	
		August	Sept.
Domestic disturbance		33	41
All other disturbances		128	146
Suicidal subjects		12	11
Attempted Suicide		0	0
Suicide		0	0
Violation of restraining order		4	9
Barricaded subject		0	0

	# OF VOLUNTEER HOURS	
	August	Sept.
Volunteer Hours (LPD)	12	20
Volunteer Hours (VSU)	35	28.5
Victims Served	22	11

**Property Tax Collection:**

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2011	\$ 18,614,652	\$19,353,850	\$17,894,870	09/30/11
2012	\$18,830,369	\$19,687,790	\$18,104,039	09/30/12
2013	\$19,134,704	\$20,235,081	\$18,447,195	09/30/13
2014	\$19,558,097	\$20,640,342	\$18,833,410	09/30/14
2015	\$20,036,102	\$21,298,380	\$19,255,309	09/30/15
2016	\$20,785,170	\$21,260,229	\$20,140,585	09/30/16
2017	\$21,075,701		\$20,507,094	09/30/17

**Motor Vehicle Registration:**

Report as of Date:	Through 09/30/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$2,050,000	\$528,004	25.76%
2015	\$2,175,000	\$580,575	26.69%
2016	\$2,325,000	\$582,898	25.07%
2017	\$2,500,000	\$587,044	23.48%
2018	\$2,674,000	\$638,543	23.88%

## OVERTIME BY DEPARTMENT

### Parks & Recreation Facility Use Requests:

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September	3	5	4	5	3	1	3	5	6
October		7	5	2	4	2	3	1	3
November		2	6	6	5	4	1	4	1
December		0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
<b>Total</b>	<b>36</b>	<b>75</b>	<b>98</b>	<b>103</b>	<b>90</b>	<b>81</b>	<b>101</b>	<b>75</b>	<b>69</b>

### Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost through 09/30/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> <li>▪ Denied by City Manager on 7/24/15</li> <li>▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration</li> <li>▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan</li> <li>▪ Still attempting to resolve</li> </ul>	\$1,937.50
3/27/17	FIRE	Union claims that City has calculated their leave time incorrectly	<ul style="list-style-type: none"> <li>▪ 4/20/17 - Hearing held with the City Manager</li> <li>▪ 5/16/17 - Second meeting scheduled for further discussion</li> <li>▪ 5/26/17 Grievance denied by City Manager</li> <li>▪ 6/27/17 Arbitration requested by Union</li> </ul>	\$287.50

### Impact Fee Revenues:

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 09/30/17
School	\$50,527.94	\$9,608.98	-0-	\$60,136.92
Police	\$10,343.57	\$596.99	-0-	\$10,940.76
Fire	\$9,007.10	\$1,329.96	-0-	\$10,337.42
Parks	\$11,409.91	\$2,167.44	-0-	\$13,577.35
Roads	\$21,951.32	\$1,716.44	(\$16,000.00)	\$7,667.76
Library	\$6,180.96	\$1,155.61	(\$5,000.00)	\$2,336.57
<b>Total Impact Fees Collected</b>	<b>\$109,420.80</b>	<b>\$16,575.42</b>	<b>(\$21,000.00)</b>	<b>\$104,996.78</b>

**Expendable Trust Balances:**

	Balance as of 09/30/17
Non-Capital Reserve Account	\$154,517.23
Accrued Leave Reserve Account	\$251,228.11
Winter Maintenance Reserve Account	\$80,554.28
Health Insurance Stabilization Account	\$170,881.03
Motorcycle Week Account	\$65,214.81
Fire Stabilization Account	-0-

**Tax Increment Financing Balances:**

	Balance as of 09/30/17
Downtown	\$1,039,503.46
Lakeport	\$13,543.00
Weirs	(\$35,557.47)

**Boat Taxes:**

Report as of Date:	Through 09/30/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$13,785	16.22%
2015	\$90,000	\$12,846	14.27%
2016	\$90,000	\$13,175	14.64%
2017	\$85,000	\$10,793	12.70%
2018	\$85,000	\$16,398	19.29%