



Financial & Operational Trends – January, 2025

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – December 31	\$43,905,875	\$62,642,967	\$49,781,688

Fire & Rescue Call Data:

Month	December 2024	2023	2022	2021
Total number of incidents	379	366	446	376
Percent fire calls	29%	29%	28%	15%
Percent calls downtown area*	76%	72%	74%	71%
Busiest time period by hour	12PM, 2PM	11AM, 12PM	10 AM, 11AM	9AM, 1PM
Percent of all calls 11pm to 7am	20%	22%	23%	21%
Number of critical care patients	18	18	23	22
Number multiple/back-to-back calls	215	105	84	155
Percent of multiple calls EMS	80%	78%	83%	77%
% of emergency responses within 6 min. response time (year-to-date)	78%	76%	74%	77%
Dates with more than 20 incidents	12/27(23), 12/31(20)	12/18(23), 12/21(20)	12/14(22),12/24(41)	12/7 (22)
# of times working 3 or more calls	22	12	11	12
Total incidents year to date	4,342	4560	4663	4851

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

General Assistance Data

Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10	12	11						
Rent	7	7	8	12	7	7						
Utilities	3	1	1	3	4	1						
Burial	0	2	0	1	0	0						
Transportation	1	3	3	1	0	0						
Other	1	0	1	0	0	0						
TOTAL	25	29	26	27	23	19						
Expense	\$18,405	\$20,668	\$23,602	\$20,999	\$18,818	\$17,527						
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74	\$818.19	\$922.47						

Voucher Expense Summary

	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$120,019	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,110	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$117,909	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(December) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,204	2,128	25,485	25,024	25,024	22,971	8.94%
- Park, Walk, Talk	135	85	1,484	1,223	1223	N/A	0.00%
- Extra Patrol	523	406	5,136	4,473	4,473	2,015	121.98%
- Community Policing	13	35	135	175	175	160	9.50%
Criminal offenses investigated	227	315	3,723	3,708	3,696	3,712	-0.43%
Criminal off. cleared by arrest	141	230	2,277	2,286	2,283	2,229	2.43%
Total # of physical arrests	87	105	1,220	1,213	1,219	1,346	-9.47%
M/V – Stops	1,500	1,276	14,552	13,513	5,276	5,564	-5.17%
M/V – Summonses	18	34	430	312	311	378	-17.67%
M/V – Written warnings	409	433	4,314	4,557	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	45	24	451	461	461	577	-20.15%
Accidents w/injury	5	3	94	108	108	134	-19.13%
Parking tags issued	190	94	1,564	820	819	1,520	-46.12%
DWI	6	1	38	49	49	69	-29.36%
Intoxication	15	14	224	242	242	351	-31.13%

December 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	16
All other disturbances	58
Suicidal subjects	9
Attempted suicide	0
Suicide	0
Violation of restraining order	9
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	1
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 39,589,046	12/31/2016	94.16%
2017	\$ 21,075,701	\$ 21,895,151	\$ 40,372,767	12/31/2017	93.95%
2018	\$ 21,442,154	\$ 23,765,321	\$ 39,770,659	12/31/2018	87.97%
2019	\$ 22,563,270	\$ 23,935,265	\$ 44,643,171	12/31/2019	96.01%
2020	\$ 23,203,364	\$ 23,612,210	\$ 44,664,909	12/31/2020	95.41%
2021	\$ 23,395,524	\$ 24,958,361	\$ 46,493,198	12/31/2021	96.15%
2022	\$ 24,369,326	\$ 26,785,934	\$ 49,001,063	12/31/2022	95.79%
2023	\$ 25,820,772	\$ 29,177,322	\$ 51,822,774	12/31/2023	94.23%
2024	\$ 27,640,341	\$ 32,129,326	\$ 48,082,266	12/31/2024	80.45%

OVERTIME BY DEPARTMENT FY25

As of : 12/31/2024

		Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	286	62	-	-	-	-	-	-	750	149.96%	376	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	262	168	-	-	-	-	-	-	1,268	31.69%	2,017	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	-	-	-	-	-	27	3.40%	45	128
01-411-105-0000	ASSESSING	-	-	18	-	9	46	9	-	-	-	-	-	-	83	0.00%	72	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	1,617	90	-	-	-	-	-	-	3,088	154.39%	752	2,276
	POLICE																	
01-437-101-0050	Misc. Overtime	150000	642	1,485	5,596	8,571	(3,677)	3,745	-	-	-	-	-	-	16,362		23,873	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	5,696	11,892	-	-	-	-	-	-	44,709		37,081	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	323	878	-	-	-	-	-	-	8,864		4,783	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	4,906	1,440	-	-	-	-	-	-	13,017		7,008	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	12,670	5,720	-	-	-	-	-	-	49,162		64,449	113,491
	TOTAL	150,000	21,647	18,425	21,942	26,506	19,919	23,675	-	-	-	-	-	-	132,113	88.08%	137,195	238,543
	FIRE																	
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	37,589	19,880	-	-	-	-	-	-	186,398	196.21%	134,332	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	21,613	17,282	-	-	-	-	-	-	90,642	113.30%	80,914	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	7,917	4,195	-	-	-	-	-	-	46,648	66.64%	40,256	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	16,912	31,138	-	-	-	-	-	-	93,979	71.20%	88,152	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	13,916	7,644	-	-	-	-	-	-	87,790	63.16%	84,330	153,166
	TOTALS	516,000	92,270	104,985	68,380	61,735	97,948	80,140	-	-	-	-	-	-	505,457	97.96%	427,984	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	-	30	6.01%	95	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	488	468	-	-	-	-	-	-	2,521	25.21%	1,427	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	2,261	1,827	-	-	-	-	-	-	11,365	113.65%	12,137	24,884
	PUBLIC WORKS																	
01-500-105-0004	Striping		-	-	-	270	-	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	925	762	-	-	-	-	-	-	4,266		3,912	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	2,683	3,300	-	-	-	-	-	-	12,695		12,736	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	30,118	-	-	-	-	-	-	30,118		9,040	72,006
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	259	112	-	-	-	-	-	-	609		5,992	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		130	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	122,000	1,610	2,126	1,965	3,828	3,867	34,292	-	-	-	-	-	-	47,958	39.31%	32,338	116,058
	SANITARY SEWER																	
90-409-105-0000	WRBP	5000	574	359	608	790	2,134	2,394	-	-	-	-	-	-	6,860		3,069	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	158	-	-	-	-	-	-	224		572	895
	TOTALS	15,000	593	369	608	828	2,134	2,553	-	-	-	-	-	-	7,084	47.23%	3,641	7,359
	EMS - AMBULANCE																	
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	32,836	5,566	-	-	-	-	-	-	78,542	110.62%	41,259	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	1,120	-	-	-	-	-	-	6,528	14.19%	7,696	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	3,460	-	-	-	-	-	-	-	6,678	27.26%	6,233	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	1,582	3,526	-	-	-	-	-	-	10,664	46.36%	10,241	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	3,325	2,575	-	-	-	-	-	-	23,280	66.51%	12,650	15,916
	TOTALS	199,500	23,620	13,288	15,127	19,667	41,204	12,787	-	-	-	-	-	-	125,692	63.00%	78,079	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	302	951	-	-	-	-	-	-	4,335	86.70%	2,532	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	117,243	170,333	157,021	-	-	-	-	-	-	841,770	81.30%	698,690	1,419,909

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 12/31/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$,1468,585	\$46,232	\$1,514,817	52.7%
2020	\$3,085,000	\$1,490,265	\$47,285	\$1,537,550	49.8%
2021	\$3,150,000	\$1,576,197	\$48,445	\$1,624,642	51.6%
2022	\$3,270,000	\$1,677,242	\$50,315	\$1,727,557	52.8%
2023	\$3,500,000	\$1,686,586	\$49,795	\$1,736,381	49.6%
2024	\$3,600,000	\$1,746,867	\$50,880	\$1,797,747	49.9%
2025	\$3,700,000	\$1,920,072	\$51,705	\$1,971,777	53.4%

Parks & Recreation Facility Use Requests:

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November	3	2	6	3	7	3	3	4	2
December	0	0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	43	96	93	92	95	84	87	90	75

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 12/31/2024
		None		

Impact Fee Revenues:

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$26,011.32	\$33,510.00	\$4,506.00	\$50,900.93
Police	\$14,677.81	\$2,072.68	\$10,647.62	\$1,867.38	\$4,235.49
Fire	\$7,838.37	\$4,700.37	\$0.00	\$0.00	\$12,538.74
Parks	\$40,698.60	\$6,877.95	\$0.00	\$0.00	\$47,576.55
Roads	\$11,053.88	\$7,163.68	\$0.00	\$0.00	\$18,217.56
Library	\$18,884.04	\$3,641.68	\$919.90	\$0.00	\$21,605.82
Total	\$156,058.31	\$50,467.68	\$45,077.52	\$6,373.38	\$155,075.09

Reserve Fund Balances:

	Balance as of 12/31/24
CITY	
Non-Capital Reserve Account	\$ 255,701.66
Accrued Leave Reserve Account	\$ 325,941.91
Health Insurance Stabilization Account	\$ 191,319.43
Winter Maintenance Reserve Account	\$ 182,619.31
Welfare Reserve	\$ 25,499.50
Parking Kiosk Reserve	\$ 16,553.23
LED Light Replacement Reserve	\$ 44,141.97
Street and Highway Project Reserve	\$ 55,481.34
Bridge Repair and Reconstruction Reserve	\$ 1,044.92
Motorcycle Week Account	\$ (6,813.38)
SCHOOL	
Special Education Reserve	\$ 1,135,973.67
School Construction	\$ 2,731,579.40
School Health Insurance Stabilization	\$ 672,850.99
Education Stabilization	\$ 1,357,722.56
LHS BNH Stadium Repair and Upgrade	\$ 207,580.24

Tax Increment Financing Balances:

	Balance as of 12/31/2024
Downtown	\$847,329.02
Lakeport	\$154,018.00
Weirs	\$212,860.91

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
December 2024	33	76	1	9
December 2023	39	94	0	0

YTD Building Permits (7/1/24 – 12/31/2024): 404**December 2024 Short Term Rental Inspections:** 4**YTD Building Permits (7/1/23 – 12/31/2023):** 338**December 2023 Short Term Rental Inspections:** 0**Boat Taxes:**

Report as of Date:	Through 12/31/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$30,094	33.4%
2021	\$100,000	\$33,502	33.5%
2022	\$110,000	\$28,928	28.9%
2023	\$120,000	\$27,456	22.9%
2024	\$120,000	\$29,407	24.5%
2025	\$120,000	\$24,688	20.6%

	General Fund Revenues*				General Fund Expenditures		
		Realized as of 12/31/2023				Realized as of 12/31/2024	
	Budgeted	Amount		Budgeted	Amount		
2021	\$ 8,699,290	\$5,161,882	59.34%	\$31,383,486	\$18,663,870	59.47%	
2022	\$ 9,026,499	\$4,154,621	46.03%	\$32,502,933	\$17,401,741	53.35%	
2023	\$ 10,991,625	\$4,623,507	42.06%	\$32,527,790	\$16,123,569	49.57%	
2024	\$ 10,821,135	\$6,946,639	64.20%	\$34,991,538	\$18,565,127	53.06%	
2025	\$ 12,347,700	\$7,148,733	57.89%	\$36,950,979	\$18,337,771	49.63%	

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	157	\$195,939.00	\$108,156.30	\$67,550.13	\$8,839.82
Feb	164	\$207,282.00	\$109,960.46	\$73,964.42	\$7,516.23
Mar	132	\$168,664.00	\$92,642.98	\$55,174.77	\$16,937.37
Apr	127	\$151,242.00	\$83,965.55	\$50,373.88	\$19,937.37
May	164	\$200,343.00	\$117,092.31	\$63,484.82	\$22,813.03
June	221	\$339,901.74	\$167,858.20	\$89,683.72	\$43,723.20
July	172	\$295,681.88	\$135,741.72	\$66,372.41	\$56,008.69
Aug	154	\$270,999.27	\$138,312.07	\$38,780.52	\$79,185.30
Sept	171	\$282,040.92	\$134,456.48	\$54,658.67	\$73,211.41
Oct	167	\$266,691.47	\$130,483.54	\$29,651.42	\$86,980.33
Nov	169	\$268,131.25	\$131,073.72	\$41,214.54	\$93,948,364.00
Dec	88	\$147,637.19	\$73,656.24	\$5,040.52	\$68,007.86
Totals	1886	\$2,794,553.72	\$1,423,399.57	\$635,949.82	\$94,431,524.61
Estimated Annual Billable Trip Volume = 1900					
Estimated Annual Revenue = \$ 901,820.00					

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Storm Cost Summary - Per Storm Event										
Date	Condition	OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
12/4	snow	95		\$3,800						\$3,800
12/5	refreeze	10		\$400	\$2,554	84	\$6,565	31	\$481	\$9,999
12/8	snow	129		\$5,160	\$2,554	150	\$11,723	7	\$109	\$19,545
12/9	snow	100	34	\$6,720	\$2,554	115	\$8,987	14	\$217	\$18,478
12/11	Spot freeze	2		\$80		87	\$6,799	14	\$217	\$7,096
12/14	sidewalk	6		\$240						\$240
12/16	Ice & snow	56		\$2,240		86	\$6,721	14	\$217	\$9,178
12/19	Snow	52		\$2,080		53	\$4,142	17	\$264	\$6,485
12/20	snow	50		\$2,000		95	\$7,424	28	\$434	\$9,858
12/21	sidewalks	35		\$1400						\$1,400
12/24	snow	4		\$160	\$2,554	168	\$9,299	21	\$326	\$12,338
12/30	refreeze	6		\$240						\$240
		450	34	\$20,720	\$10,216	838	\$61,659	146	\$2,263	\$94,858

XX/XX & XX/XX - Salt and sand usage included in one highlighted entry

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Dec. 31, 2024
Winter Maintenance	\$240,000	\$63,922	\$71,689	\$168,311
Winter Maintenance Outside Contractors	\$55,000	\$10,216	\$12,770	\$42,230
Winter Maintenance overtime	\$70,000	\$20,720	\$27,440	\$42,560