



## Financial & Operational Trends – November, 2024

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – October 31	\$43,602,097	\$39,897,079	\$42,539,290

### Fire & Rescue Call Data:

Month	October 2024	2023	2022	2021
Total number of incidents	362	354	397	409
Percent fire calls	30%	26%	20%	31%
Percent calls downtown area*	78%	75%	67%	75%
Busiest time period by hour	11AM, 3PM	12PM, 7PM	10AM,11AM,3PM	4PM,6PM,7PM,8PM
Percent of all calls 11pm to 7am	22%	22%	22%	21%
Number of critical care patients	24	23	25	39
Number multiple/back-to-back calls	142	106	97	147
Percent of multiple calls EMS	76%	86%	70%	77%
% of emergency responses within 6 min. response time (year-to-date)	77%	82%	78%	78%
Dates with more than 20 incidents	10/18(20)	10/5(20)	10/7(22)	9/9(22),9/17(23),9/18(22)
# of times working 3 or more calls	8	15	13	13
Total incidents year to date	3,684	3,831	3,848	3,628

\*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

\*\*Does not include multiple calls related to gas leaks

General Assistance Data												
Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10								
Rent	7	7	8	12								
Utilities	3	1	1	3								
Burial	0	2	0	1								
Transportation	1	3	3	1								
Other	1	0	1	0								
<b>TOTAL</b>	<b>25</b>	<b>29</b>	<b>26</b>	<b>27</b>								
Expense	\$18,405	\$20,668	\$23,602	\$20,999								
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74								

Voucher Expense Summary							
	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$83,674	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,110	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$81,564	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

## Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(October) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,709	1,993	20,958	20,917	25,024	22,971	8.94%
- Park, Walk, Talk	218	102	1,187	1,025	1223	N/A	0.00%
- Extra Patrol	891	377	3,962	3,728	4,473	2,015	121.98%
- Community Policing	15	6	115	125	175	160	9.50%
Criminal offenses investigated	286	300	3,196	3,142	3,696	3,712	-0.43%
Criminal off. cleared by arrest	213	177	1,963	1,893	2,283	2,229	2.43%
Total # of physical arrests	111	96	1,037	1,015	1,219	1,346	-9.47%
M/V – Stops	1,733	1,029	11,454	11,081	5,276	5,564	-5.17%
M/V – Summons	56	33	382	251	311	378	-17.67%
M/V – Written warnings	286	273	3,577	3,733	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	31	31	376	400	461	577	-20.15%
Accidents w/injury	5	10	85	95	108	134	-19.13%
Parking tags issued	28	14	1,236	709	819	1,520	-46.12%
DWI	2	5	32	45	49	69	-29.36%
Intoxication	18	15	198	215	242	351	-31.13%

October 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	14
All other disturbances	121
Suicidal subjects	5
Attempted suicide	0
Suicide	0
Violation of restraining order	19
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	14
Volunteer Hours (VSU)	8
Victims Served	0

## Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,304,864	10/31/2016
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,697,989	10/31/2017
2018	\$ 21,442,154	\$ 23,765,321	\$ 20,950,800	10/31/2018
2019	\$ 22,563,270	\$ 23,935,265	\$ 22,253,870	10/31/2019
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,825,815	10/31/2020
2021	\$ 23,395,524	\$ 24,958,361	\$ 23,160,596	10/31/2021
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,868,949	10/31/2022
2023	\$ 25,820,772	\$ 29,177,322	\$ 25,342,754	10/31/2023
2024	\$ 27,640,341		\$ 26,907,571	10/31/2024

## OVERTIME BY DEPARTMENT FY25

As of :

10/31/2024

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	-	-	-	-	-	-	-	401	80.29%	261	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0	0.00%	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	-	-	-	-	-	-	-	838	20.94%	1,305	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	-	-	-	-	27	3.40%	36	128
01-411-105-0000	ASSESSING	-	-	18	-	9	-	-	-	-	-	-	-	28	0.00%	56	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	-	-	-	-	-	-	-	1,381	69.04%	409	2,276
<b>POLICE</b>																	
01-437-101-0050	Misc. Overtime	150000	642	1,485	5,596	8,571	-	-	-	-	-	-	-	16,294		18,216	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	-	-	-	-	-	-	-	27,121		20,129	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	-	-	-	-	-	-	-	7,662		3,438	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	-	-	-	-	-	-	-	6,670		4,813	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	-	-	-	-	-	-	-	30,772		42,120	113,491
	<b>TOTAL</b>	<b>150,000</b>	<b>21,647</b>	<b>18,425</b>	<b>21,942</b>	<b>26,506</b>	<b>-</b>	<b>88,519</b>	<b>59.01%</b>	<b>88,716</b>	<b>238,543</b>						
<b>FIRE</b>																	
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	-	-	-	-	-	-	-	128,928	135.71%	80,718	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	-	-	-	-	-	-	-	51,748	64.68%	30,956	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	-	-	-	-	-	-	-	34,535	49.34%	26,341	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	-	-	-	-	-	-	-	45,929	34.79%	42,359	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	-	-	-	-	-	-	-	66,230	47.65%	60,957	153,166
	<b>TOTALS</b>	<b>516,000</b>	<b>92,270</b>	<b>104,985</b>	<b>68,380</b>	<b>61,735</b>	<b>-</b>	<b>327,370</b>	<b>63.44%</b>	<b>241,331</b>	<b>868,585</b>						
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	30	6.01%	95	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	-	-	-	-	-	-	-	1,565	15.65%	1,011	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	-	-	-	-	-	-	-	7,278	72.78%	8,086	24,884
<b>PUBLIC WORKS</b>																	
01-500-105-0004	Striping	-	-	-	-	270	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	-	-	-	-	-	-	-	2,579		2,578	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	-	-	-	-	-	-	-	6,712		5,699	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-		-	72,006
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	-	-	-	-	-	-	-	237		3,754	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-		111	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	<b>TOTALS</b>	<b>122,000</b>	<b>1,610</b>	<b>2,126</b>	<b>1,965</b>	<b>3,828</b>	<b>-</b>	<b>9,799</b>	<b>8.03%</b>	<b>12,672</b>	<b>116,058</b>						
<b>SANITARY SEWER</b>																	
90-409-105-0000	WRBP	5000	574	359	608	790	-	-	-	-	-	-	-	2,332		1,834	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	-	-	-	-	-	-	66		572	895
	<b>TOTALS</b>	<b>15,000</b>	<b>593</b>	<b>369</b>	<b>608</b>	<b>828</b>	<b>-</b>	<b>2,397</b>	<b>15.98%</b>	<b>2,406</b>	<b>7,359</b>						
<b>EMS - AMBULANCE</b>																	
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	-	-	-	-	-	-	-	40,140	56.53%	29,753	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	-	-	-	-	-	-	5,408	11.76%	6,061	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	-	-	-	-	-	-	-	3,218	13.13%	3,112	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	-	-	-	-	-	-	-	5,556	24.16%	5,467	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	-	-	-	-	-	-	-	17,380	49.66%	10,945	15,916
	<b>TOTALS</b>	<b>199,500</b>	<b>23,620</b>	<b>13,288</b>	<b>15,127</b>	<b>19,667</b>	<b>-</b>	<b>71,701</b>	<b>35.94%</b>	<b>55,337</b>	<b>143,977</b>						
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	-	-	-	-	-	-	-	3,082	61.64%	2,078	5,739
	<b>GRAND TOTAL</b>	<b>1,035,400</b>	<b>142,383</b>	<b>142,295</b>	<b>112,225</b>	<b>117,243</b>	<b>-</b>	<b>514,416</b>	<b>49.68%</b>	<b>413,798</b>	<b>1,419,909</b>						

### **Motor Vehicle Registration:**

Report as of Date: FISCAL YEAR	Through 10/31/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$899,747	\$31,380	\$931,127	32%
2020	\$3,085,000	\$965,299	\$33,045	\$998,344	32%
2021	\$3,150,000	\$1,052,496	\$33,750	\$1,086,246	34%
2022	\$3,270,000	\$1,044,161	\$35,410	\$1,079,571	33%
2023	\$3,500,000	\$1,191,128	\$35,645	\$1,226,773	35%
2024	\$3,600,000	\$1,207,362	\$36,145	\$1,243,507	35%
2025	\$3,700,000	\$1,349,454	\$36,725	\$1,386,179	37%

### **Parks & Recreation Facility Use Requests:**

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November		2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
<b>Total</b>	<b>40</b>	<b>96</b>	<b>93</b>	<b>92</b>	<b>95</b>	<b>84</b>	<b>87</b>	<b>90</b>	<b>75</b>

### **Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost thru 10/31/2024
		None		

### **Impact Fee Revenues:**

	Impact Fees				
	Available	YTD Revenue	Transfer Out		Available
			Encumbered	Expended	
<b>School</b>	\$62,905.61	\$13,389.52	\$0.00	\$0.00	\$76,295.13
<b>Police</b>	\$14,677.81	\$1,169.97	\$10,647.62	\$1,867.38	\$3,332.78
<b>Fire</b>	\$7,838.37	\$2,707.17	\$0.00	\$0.00	\$10,545.54
<b>Parks</b>	\$40,698.60	\$3,575.25	\$0.00	\$0.00	\$44,273.85
<b>Roads</b>	\$11,053.88	\$4,444.88	\$0.00	\$0.00	\$15,498.76
<b>Library</b>	\$18,884.04	\$1,870.41	\$919.90	\$0.00	\$19,834.55
<b>Total</b>	<b>\$156,058.31</b>	<b>\$27,157.20</b>	<b>\$11,567.52</b>	<b>\$1,867.38</b>	<b>\$169,780.61</b>

### Reserve Fund Balances:

		Balance as of 10/31/24
<b>CITY</b>		
Non-Capital Reserve Account	\$	250,112.90
Accrued Leave Reserve Account	\$	323,373.20
Health Insurance Stabilization Account	\$	189,811.66
Winter Maintenance Reserve Account	\$	181,180.11
Welfare Reserve	\$	25,298.54
Parking Kiosk Reserve	\$	16,422.78
LED Light Replacement Reserve	\$	43,794.09
Street and Highway Project Reserve	\$	55,044.10
Bridge Repair and Reconstruction Reserve	\$	1,036.68
Motorcycle Week Account	\$	(10,313.38)
<b>SCHOOL</b>		
Special Education Reserve	\$	1,127,021.19
School Construction	\$	2,710,052.14
School Health Insurance Stabilization	\$	667,548.33
Education Stabilization	\$	1,347,022.51
LHS BNH Stadium Repair and Upgrade	\$	205,944.32

### Tax Increment Financing Balances:

	Balance as of 10/31/2024
Downtown	\$954,974.99
Lakeport	\$154,018.00
Weirs	\$247,734.78

### Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
October 2024	82	104	1	10
October 2023	76	121	0	0

**YTD Building Permits (7/1/24 – 10/31/2024): 323**

**October 2024 Short Term Rental Inspections: 2**

**YTD Building Permits (7/1/23 – 10/31/2023): 252**

**October 2023 Short Term Rental Inspections: 0**

### Boat Taxes:

Report as of Date:	Through 10/31/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$29,396	32.6%
2021	\$100,000	\$32,239	32.2%
2022	\$110,000	\$26,984	24.5%
2023	\$120,000	\$24,516	20.4%
2024	\$120,000	\$27,254	22.7%
2025	\$120,000	\$24,269	20.2%

	General Fund Revenues*			General Fund Expenditures		
		Realized as of 10/31/2023			Realized as of 10/31/2024	
		Budgeted	Amount		Budgeted	Amount
2021	\$ 8,699,290	\$2,925,599	33.6%	\$31,504,853	\$11,127,226	35.3%
2022	\$ 9,026,499	\$2,555,441	28.3%	\$32,502,933	\$9,641,254	29.7%
2023	\$ 10,991,625	\$3,237,858	29.5%	\$32,527,791	\$10,494,981	32.3%
2024	\$ 10,821,135	\$3,376,924	31.2%	\$35,091,538	\$11,867,174	33.8%
2025	\$ 12,347,700	\$3,884,256	31.5%	\$36,950,979	\$9,330,508	25.3%

\* Does not include property tax collections noted elsewhere in this report

## EMS Billing History:

Laconia Fire Department EMS Billing Report							
Month 2023-24		# of Trips 2023-24 Billable		Gross Charge	Net Charge	Payments	Balance Due
Jan		157		\$195,939.00	\$108,156.00	\$66,996.42	\$12,096.50
Feb		164		\$207,290.00	\$110,712.96	\$73,943.31	\$12,096.50
Mar		132		\$168,664.00	\$92,650.43	\$54,696.10	\$19,418.96
Apr		127		\$157,226.00	\$83,209.11	\$49,441.25	\$25,348.13
May		164		\$200,347.00	\$117,838.25	\$61,154.38	\$40,589.29
June		221		\$339,895.21	\$171,358.05	\$83,787.92	\$73,042.28
July		172		\$295,685.14	\$142,402.12	\$55,203.10	\$79,916.61
Aug		154		\$271,025.39	\$146,879.63	\$19,218.07	\$126,467.00
Sept		171		\$282,080.09	\$139,464.89	\$32,251.52	\$105,189.26
Oct		133		\$144,719.80	\$74,962.78	\$0.00	\$74,162.78
Nov							
Dec							
<b>Totals</b>		<b>1595</b>		<b>\$2,262,871.63</b>	<b>\$1,187,634.22</b>	<b>\$496,692.07</b>	<b>\$568,327.31</b>
Estimated Annual Billable Trip Volume = 1914							
Estimated Annual Revenue = \$ 900,000.00							

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>