



Financial & Operational Trends – October, 2024

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – September 30	\$35,943,764	\$35,030,181	\$34,247,534

Fire & Rescue Call Data:

Month	September 2024	2023	2022	2021
Total number of incidents	350	389	377	409
Percent fire calls	30%	29%	24%	31%
Percent calls downtown area*	79%	80%	50%	75%
Busiest time period by hour	12PM,1PM,3PM	1PM & 2PM	5PM & 6PM	4PM,6PM,7PM,8PM
Percent of all calls 11pm to 7am	28%	23%	25%	21%
Number of critical care patients	18	21	23	39
Number multiple/back-to-back calls	157	128	84	147
Percent of multiple calls EMS	70%	75%	67%	77%
% of emergency responses within 6 min. response time (year-to-date)	80%	79%	76%	78%
Dates with more than 20 incidents	9/26(21)	0	9/10(22)	9/9(22),9/17(23),9/18(22)
# of times working 3 or more calls	11	12	11	14
Total incidents year to date	3,322	3,472	3,447	3,628
*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass **Does not include multiple calls related to gas leaks				

General Assistance Data

Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13									
Rent	7	7	8									
Utilities	3	1	1									
Burial	0	2	0									
Transportation	1	3	3									
Other	1	0	1									
TOTAL	25	29	26									
Expense	\$18,405	\$20,668	\$23,602									
Exp./Voucher	\$736.20	\$712.69	\$907.77									

Voucher Expense Summary

	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$62,675	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,030	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$60,645	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(September) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,594	2,185	18,249	18,924	25,024	22,971	8.94%
- Park, Walk, Talk	205	118	969	923	1,223	N/A	0.00%
- Extra Patrol	608	321	3,071	3,351	4,473	2,015	121.98%
- Community Policing	4	18	100	119	175	160	9.50%
Criminal offenses investigated	344	357	2,904	2,842	3,696	3,712	-0.43%
Criminal off. cleared by arrest	207	203	1,744	1,719	2,283	2,229	2.43%
Total # of physical arrests	116	108	922	919	1,219	1,346	-9.47%
M/V – Stops	1,605	1,127	9,721	10,052	5,276	5,564	-5.17%
M/V – Summonses	53	23	276	218	311	378	-17.67%
M/V – Written warnings	439	434	3,291	3,460	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	34	35	347	369	461	577	-20.15%
Accidents w/injury	11	11	80	85	108	134	-19.13%
Parking tags issued	34	15	1,208	695	819	1,520	-46.12%
DWI	3	1	30	40	49	69	-29.36%
Intoxication	23	27	180	200	242	351	-31.13%

September 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	14
All other disturbances	121
Suicidal subjects	5
Attempted suicide	0
Suicide	0
Violation of restraining order	19
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	23.5
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,140,586	9/30/2016	96.90%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,507,094	9/30/2017	97.30%
2018	\$ 21,442,154	\$ 23,765,321	\$ 21,358,843	9/30/2018	99.61%
2019	\$ 22,563,270	\$ 23,935,265	\$ 22,027,825	9/30/2019	97.63%
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,628,940	9/30/2020	97.52%
2021	\$ 23,395,524	\$ 24,958,361	\$ 23,043,015	9/30/2021	98.49%
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,682,867	9/30/2022	97.18%
2023	\$ 25,820,772	\$ 29,177,322	\$ 25,255,607	9/30/2023	97.81%
2024	\$ 27,640,341		\$ 26,612,306	9/30/2024	96.28%

OVERTIME BY DEPARTMENT FY25

As of : 9/30/2024

		Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	-	-	-	-	-	-	-	-	-	327	65.33%	247	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	-	-	-	-	-	-	-	-	-	642	16.04%	926	3,580
01-407-105-0000	CODE	800	-	18	-	-	-	-	-	-	-	-	-	-	18	2.26%	36	128
01-411-105-0000	ASSESSING	-	-	18	-	-	-	-	-	-	-	-	-	-	18	0.00%	56	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	-	-	-	-	-	-	-	-	-	1,172	58.58%	197	2,276
	POLICE																	
01-437-101-0050	Misc. Overtime	150000	642	1,485	5,596	-	-	-	-	-	-	-	-	-	7,723		13,259	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	-	-	-	-	-	-	-	-	-	18,150		13,555	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	-	-	-	-	-	-	-	-	-	7,321		2,005	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	-	-	-	-	-	-	-	-	-	5,045		4,171	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	-	-	-	-	-	-	-	-	-	23,774		29,683	113,491
	TOTAL	150,000	21,647	18,425	21,942	-	-	-	-	-	-	-	-	-	62,013	41.34%	62,672	238,543
	FIRE																	
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	21,591	-	-	-	-	-	-	-	-	-	105,098	110.63%	51,131	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	-	-	-	-	-	-	-	-	-	39,539	49.42%	23,280	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	-	-	-	-	-	-	-	-	-	29,836	42.62%	22,527	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	-	-	-	-	-	-	-	-	-	31,681	24.00%	28,317	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	-	-	-	-	-	-	-	-	-	59,480	42.79%	47,046	153,166
	TOTALS	516,000	92,270	104,985	68,380	-	-	-	-	-	-	-	-	-	265,635	51.48%	172,300	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	-	30	6.01%	85	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	-	-	-	-	-	-	-	-	-	998	9.98%	818	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	-	-	-	-	-	-	-	-	-	5,347	53.47%	6,421	24,884
	PUBLIC WORKS																	
01-500-105-0004	Striping		-	-	-	-	-	-	-	-	-	-	-	-	-		528	528
01-500-105-0006	Office	7320	593	741	593	-	-	-	-	-	-	-	-	-	1,926		1,986	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	-	-	-	-	-	-	-	-	-	3,561		4,865	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-	-		-	72,006
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	-	-	-	-	-	-	-	-	-	214		2,719	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		111	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	122,000	1,610	2,126	1,965	-	-	-	-	-	-	-	-	-	5,701	4.67%	10,209	116,058
	SANITARY SEWER																	
90-409-105-0000	WRBP	5000	574	359	608	-	-	-	-	-	-	-	-	-	1,541		1,527	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	-	-	-	-	-	-	-	-	-	28		572	895
	TOTALS	15,000	593	369	608	-	-	-	-	-	-	-	-	-	1,570	10.46%	2,099	7,359
	EMS - AMBULANCE																	
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	8,700	-	-	-	-	-	-	-	-	-	32,178	45.32%	16,182	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	-	-	-	-	-	-	-	5,408	11.76%	3,827	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	-	-	-	-	-	-	-	-	-	2,038	8.32%	3,112	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	-	-	-	-	-	-	-	-	-	3,591	15.61%	3,673	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	-	-	-	-	-	-	-	-	-	8,819	25.20%	8,366	15,916
	TOTALS	199,500	23,620	13,288	15,127	-	-	-	-	-	-	-	-	-	52,035	26.08%	35,161	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	-	-	-	-	-	-	-	-	-	1,398	27.97%	1,721	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	-	-	-	-	-	-	-	-	-	396,903	38.33%	292,948	1,419,909

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 9/30/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$693,746	\$23,390	\$693,746	24.9%
2020	\$3,085,000	\$754,454	\$24,785	\$754,454	25.3%
2021	\$3,150,000	\$778,258	\$25,415	\$803,673	25.5%
2022	\$3,270,000	\$826,009	\$27,160	\$853,169	26.1%
2023	\$3,500,000	\$848,118	\$26,715	\$874,908	25.0%
2024	\$3,600,000	\$878,658	\$27,200	\$878,658	24.4%
2025	\$3,700,000	\$999,116	\$27,345	\$1,026,461	27.7%

Parks & Recreation Facility Use Requests:

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October		4	3	8	7	10	6	4	7
November		2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	32	96	93	92	95	84	87	90	75

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 9/30/2024
		None		

Impact Fee Revenues:

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$7,633.20	\$0.00	\$0.00	\$70,538.81
Police	\$14,677.81	\$623.76	\$10,647.62	\$1,867.38	\$2,786.57
Fire	\$7,838.37	\$1,432.00	\$0.00	\$0.00	\$9,270.37
Parks	\$40,698.60	\$2,190.00	\$0.00	\$0.00	\$42,888.60
Roads	\$11,053.88	\$2,240.00	\$0.00	\$0.00	\$13,293.88
Library	\$18,884.04	\$1,140.24	\$919.90	\$0.00	\$19,104.38
Total	\$156,058.31	\$15,259.20	\$11,567.52	\$1,867.38	\$157,882.61

Reserve Fund Balances:

	Balance as of 9/30/24
CITY	
Non-Capital Reserve Account	\$ 248,164.68
Accrued Leave Reserve Account	\$ 322,006.65
Health Insurance Stabilization Account	\$ 189,009.53
Winter Maintenance Reserve Account	\$ 180,414.46
Welfare Reserve	\$ 25,191.63
Parking Kiosk Reserve	\$ 16,353.38
LED Light Replacement Reserve	\$ 43,609.02
Street and Highway Project Reserve	\$ 54,811.49
Bridge Repair and Reconstruction Reserve	\$ 1,032.30
Motorcycle Week Account	\$ (5,513.38)
SCHOOL	
Special Education Reserve	\$ 1,122,258.48
School Construction	\$ 2,698,599.66
School Health Insurance Stabilization	\$ 664,727.32
Education Stabilization	\$ 1,341,330.09
LHS BNH Stadium Repair and Upgrade	\$ 205,074.01

Tax Increment Financing Balances:

	Balance as of 9/30/2024
Downtown	\$1,103,087.61
Lakeport	\$154,018.00
Weirs	\$250,157.22

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
September 2024	65	69	5	13
September 2023	42	99	3	3

YTD Building Permits (7/1/24 – 9/30/2024): 122

September 2024 Short Term Rental Inspections: 1

YTD Building Permits (7/1/23 – 9/30/2023): 42

September 2023 Short Term Rental Inspections: 2

Boat Taxes:

Report as of Date:	Through 9/30/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$29,080.57	32.3%
2021	\$100,000	\$31,253.16	31.1%
2022	\$110,000	\$26,309.50	23.9%
2023	\$120,000	\$23,445.41	19.5%
2024	\$120,000	\$26,866.40	22.4%
2025	\$120,000	\$24,213.51	20.18%

	General Fund Revenues*				General Fund Expenditures		
			Realized as of 9/30/2023				Realized as of 9/30/2024
	Budgeted	Amount			Budgeted	Amount	
2021	\$ 8,699,290	\$ 1,558,716	17.9%		\$ 31,383,486	\$ 7,134,114	22.7%
2022	\$ 9,026,499	\$ 1,832,132	20.3%		\$ 32,502,933	\$ 7,089,051	21.8%
2023	\$ 10,991,625	\$ 2,358,769	21.5%		\$ 32,527,791	\$ 7,872,045	24.2%
2024	\$ 10,821,135	\$ 2,377,545	21.9%		\$ 35,091,538	\$ 8,563,959	24.4%
2025	\$ 12,347,700	\$3,151,183	25.5%		\$ 36,950,959	\$9,330,508	25.3%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	157	\$195,947.00	\$107,411.88	\$67,357.95	\$11,370.44
Feb	164	\$207,290.00	\$110,993.95	\$73,808.89	\$13,767.93
Mar	132	\$168,664.00	\$91,734.20	\$55,227.29	\$22,507.93
Apr	127	\$157,226.00	\$83,994.00	\$49,000.45	\$30,855.82
May	164	\$200,349.00	\$119,350.93	\$58,349.10	\$52,155.62
June	221	\$339,897.00	\$175,097.65	\$79,377.05	\$95,338.59
July	173	\$295,737.38	\$145,117.41	\$48,320.14	\$94,557.91
Aug	156	\$271,015.60	\$142,479.60	\$14,491.90	\$127,377.70
Sept	115	\$167,736.79	\$82,643.78	\$988.87	\$80,854.91
Oct					
Nov					
Dec					
Totals	1409	\$2,003,862.77	\$1,058,823.40	\$446,921.64	\$528,786.85
Estimated Annual Billable Trip Volume = 1941					
Estimated Annual Revenue = \$ 960,000.00					

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94