



## Financial & Operational Trends – September, 2024

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – August 31	\$25,481,519	\$27,178,922	\$29,526,567

### Fire & Rescue Call Data:

Month	August 2024	2023	2022	2021
Total number of incidents	396	401	387	503
Percent fire calls	30%	25%	28%	29%
Percent calls downtown area*	84%	76%	63%	74%
Busiest time period by hour	12PM, 1PM	10AM, 11AM	4PM	9AM, 2PM
Percent of all calls 11pm to 7am	26%	22%	20%	22%
Number of critical care patients	28	25	24	33
Number multiple/back-to-back calls	198	140	144	255
Percent of multiple calls EMS	80%	82%	73%	80%
% of emergency responses within 6 min. response time (year-to-date)	82%	84%	75%	77%
Dates with more than 20 incidents	8/1(23), 8/2(20)	8/19(24), 8/22(23)	8/9(22)	8/7, 8/13, 8/14, 8/16, 8/20
# of times working 3 or more calls	22	22	12	24
Total incidents year to date	2972	3084	3063	3219

\*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass      \*\*Does not include multiple calls related to gas leaks

### General Assistance Data

Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16										
Rent	7	7										
Utilities	3	1										
Burial	0	2										
Transportation	1	3										
Other	1	0										
<b>TOTAL</b>	<b>25</b>	<b>29</b>										
Expense	\$18,405	\$20,668										
Exp./Voucher	\$736.20	\$712.69										

### Voucher Expense Summary

	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$39,073	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,030	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$37,043	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

**Laconia Police Department – Monthly Activity Highlights:**

ACTIVITY	(August) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,144	1,937	15,655	16,739	25,024	22,971	8.94%
- Park, Walk, Talk	136	85	764	805	1223	N/A	0.00%
- Extra Patrol	422	228	2,463	3,030	4,473	2,015	121.98%
- Community Policing	9	10	96	101	175	160	9.50%
Criminal offenses investigated	383	376	2,545	2,485	3,696	3,712	-0.43%
Criminal off. cleared by arrest	257	247	1,524	1,516	2,283	2,229	2.43%
Total # of physical arrests	142	125	801	811	1,219	1,346	-9.47%
M/V – Stops	1,146	769	8,116	8,925	5,276	5,564	-5.17%
M/V – Summonses	45	25	202	195	311	378	-17.67%
M/V – Written warnings	148	254	2,719	3,026	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	34	53	307	334	461	577	-20.15%
Accidents w/injury	7	13	66	74	108	134	-19.13%
Parking tags issued	36	59	1,166	680	819	1,520	-46.12%
DWI	6	2	27	39	49	69	-29.36%
Intoxication	30	31	154	173	242	351	-31.13%

<b>August 2024: TYPE OF INCIDENT</b>	<b># OF CALLS</b>
Domestic disturbance	22
All other disturbances	110
Suicidal subjects	8
Attempted suicide	0
Suicide	0
Violation of restraining order	12
Barricaded subject	0

	<b># VOLUNTEER HRS</b>
<b>Volunteer Hours (LPD)</b>	21.5
<b>Volunteer Hours (VSU)</b>	8
<b>Victims Served</b>	0

**Property Tax Collection:**

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 19,924,154	8/31/2016	95.86%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,348,628	8/31/2017	96.55%
2018	\$ 21,442,154	\$ 23,765,321	\$ 21,146,146	8/31/2018	98.62%
2019	\$ 22,563,270	\$ 23,935,265	\$ 21,865,189	8/31/2019	96.91%
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,401,495	8/31/2020	96.54%
2021	\$ 23,395,524	\$ 24,958,361	\$ 22,764,004	8/31/2021	97.30%
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,562,276	8/31/2022	96.69%
2023	\$ 25,820,772	\$ 29,177,322	\$ 24,809,918	8/31/2023	96.09%
2024	\$ 27,640,341		\$ 26,404,673	8/31/2024	95.53%

**OVERTIME BY DEPARTMENT FY25**

**As of : 8/31/2024**

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	<b>FINANCE</b>	500	16	95	-	-	-	-	-	-	-	-	-	111	22.18%	220	1,043
01-404-105-0000	<b>LICENSE</b>	100	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	163
01-405-105-0000	<b>PLANNING</b>	4,000	176	186	-	-	-	-	-	-	-	-	-	362	9.04%	545	3,580
01-407-105-0000	<b>CODE</b>	800	-	18	-	-	-	-	-	-	-	-	-	18	2.26%	18	128
01-411-105-0000	<b>ASSESSING</b>	-	-	18	-	-	-	-	-	-	-	-	-	18	0.00%	48	72
01-415-105-0000	<b>CITY CLERK</b>	2000	71	96	-	-	-	-	-	-	-	-	-	167	8.36%	108	2,276
	<b>POLICE</b>																
01-437-101-0050	Misc. Overtime	150000	642	1,485	-	-	-	-	-	-	-	-	-	2,128		7,223	26,752
01-437-101-0051	Holiday OT		10,631	-	-	-	-	-	-	-	-	-	-	10,631		7,372	68,403
01-437-101-0052	Incident OT		2,715	2,760	-	-	-	-	-	-	-	-	-	5,476		1,305	11,549
01-437-101-0053	Court OT		1,608	1,835	-	-	-	-	-	-	-	-	-	3,443		2,719	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	-	-	-	-	-	-	-	-	-	18,395		17,221	113,491
	<b>TOTAL</b>	<b>150,000</b>	<b>21,647</b>	<b>18,425</b>	-	-	-	-	-	-	-	-	-	<b>40,071</b>	<b>26.71%</b>	<b>35,841</b>	<b>238,543</b>
	<b>FIRE</b>																
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	-	-	-	-	-	-	-	-	-	83,507	87.90%	33,211	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	-	-	-	-	-	-	-	-	-	27,311	34.14%	13,912	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	-	-	-	-	-	-	-	-	-	21,507	30.72%	14,724	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	-	-	-	-	-	-	-	-	-	17,038	12.91%	13,660	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	-	-	-	-	-	-	-	-	-	47,892	34.45%	27,051	153,166
	<b>TOTALS</b>	<b>516,000</b>	<b>92,270</b>	<b>104,985</b>	-	-	-	-	-	-	-	-	-	<b>197,255</b>	<b>38.23%</b>	<b>102,557</b>	<b>868,585</b>
01-477-105-0000	<b>WELFARE</b>	500	20	11	-	-	-	-	-	-	-	-	-	30	6.01%	56	154
01-479-105-0000	<b>PARKS &amp; RECREATION</b>	10,000	446	109	-	-	-	-	-	-	-	-	-	555	5.55%	502	7,351
01-493-105-0000	<b>SOLID WASTE</b>	10,000	1,501	2,238	-	-	-	-	-	-	-	-	-	3,739	37.39%	4,382	24,884
	<b>PUBLIC WORKS</b>																
01-500-105-0004	Striping		-	-	-	-	-	-	-	-	-	-	-	-			528
01-500-105-0006	Office	7320	593	741	-	-	-	-	-	-	-	-	-	1,333		1,127	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	-	-	-	-	-	-	-	-	-	2,224		2,849	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-			-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-			72,006
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-			-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-			-
01-505-105-0000	City Engineering	10980	166	12	-	-	-	-	-	-	-	-	-	179		1,109	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-		111	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-		-	-
	<b>TOTALS</b>	<b>122,000</b>	<b>1,610</b>	<b>2,126</b>	-	-	-	-	-	-	-	-	-	<b>3,736</b>	<b>3.06%</b>	<b>5,196</b>	<b>116,058</b>
	<b>SANITARY SEWER</b>																
90-409-105-0000	WRBP	5000	574	359	-	-	-	-	-	-	-	-	-	933		619	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	-	-	-	-	-	-	-	-	28		428	895
	<b>TOTALS</b>	<b>15,000</b>	<b>593</b>	<b>369</b>	-	-	-	-	-	-	-	-	-	<b>962</b>	<b>6.41%</b>	<b>1,047</b>	<b>7,359</b>
	<b>EMS - AMBULANCE</b>																
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	-	-	-	-	-	-	-	-	-	23,478	33.07%	12,527	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	-	-	-	-	-	-	-	-	-	2,207	4.80%	2,673	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	-	-	-	-	-	-	-	-	-	1,552	6.34%	3,112	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	-	-	-	-	-	-	-	-	-	1,592	6.92%	1,607	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	-	-	-	-	-	-	-	-	-	8,079	23.08%	6,052	15,916
	<b>TOTALS</b>	<b>199,500</b>	<b>23,620</b>	<b>13,288</b>	-	-	-	-	-	-	-	-	-	<b>36,908</b>	<b>18.50%</b>	<b>25,971</b>	<b>143,977</b>
92-401-105-0001	<b>INTERNAL SERVICE</b>	5,000	415	330	-	-	-	-	-	-	-	-	-	745	14.91%	1,466	5,739
	<b>GRAND TOTAL</b>	<b>1,035,400</b>	<b>142,383</b>	<b>142,295</b>	-	-	-	-	-	-	-	-	-	<b>284,678</b>	<b>27.49%</b>	<b>177,956</b>	<b>1,419,909</b>

**Motor Vehicle Registration:**

Report as of Date: FISCAL YEAR	Through 8/31/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$439,915	\$16,445	\$456,360	15.9%
2020	\$3,085,000	\$516,508	\$17,160	\$533,668	17.3%
2021	\$3,150,000	\$530,399	\$17,330	\$547,729	17.4%
2022	\$3,270,000	\$575,022	\$18,270	\$593,292	18.1%
2023	\$3,500,000	\$584,536	\$17,975	\$602,511	17.2%
2024	\$3,600,000	\$581,239	\$18,015	\$599,254	16.5%
2025	\$3,700,000	\$669,983	\$18,785	\$688,768	18.6%

**Parks & Recreation Facility Use Requests:**

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September		14	2	4	7	7	4	3	5
October		4	3	8	7	10	6	4	7
November		2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
<b>Total</b>	<b>27</b>	<b>96</b>	<b>93</b>	<b>92</b>	<b>95</b>	<b>84</b>	<b>87</b>	<b>90</b>	<b>75</b>

**Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost thru 7/31/2024
		None		

**Impact Fee Revenues:**

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$5,724.90	\$0.00	\$0.00	\$68,630.51
Police	\$14,677.81	\$467.82	\$10,647.62	\$1,867.38	\$6,365.39
Fire	\$7,838.37	\$1,074.00	\$0.00	\$0.00	\$8,912.37
Parks	\$40,698.60	\$1,642.50	\$0.00	\$0.00	\$42,341.10
Roads	\$11,053.88	\$1,680.00	\$0.00	\$0.00	\$12,733.88
Library	\$11,053.88	\$855.12	\$919.90	\$0.00	\$10,989.10
<b>Total</b>	<b>\$148,228.15</b>	<b>\$11,444.34</b>	<b>\$11,567.52</b>	<b>\$1,867.38</b>	<b>\$149,972.35</b>

**Reserve Fund Balances:**

	Balance as of 8/31/24
<b>CITY</b>	
Non-Capital Reserve Account	\$ 248,164.68
Accrued Leave Reserve Account	\$ 320,634.83
Health Insurance Stabilization Account	\$ 188,204.31
Winter Maintenance Reserve Account	\$ 179,645.86
Welfare Reserve	\$ 25,084.31
Parking Kiosk Reserve	\$ 16,283.71
LED Light Replacement Reserve	\$ 43,423.24
Street and Highway Project Reserve	\$ 54,577.98
Bridge Repair and Reconstruction Reserve	\$ 1,027.90
Motorcycle Week Account	\$ (5,513.38)
<b>SCHOOL</b>	
Special Education Reserve	\$ 1,117,477.42
School Construction	\$ 2,687,103.05
School Health Insurance Stabilization	\$ 661,895.44
Education Stabilization	\$ 1,335,615.74
LHS BNH Stadium Repair and Upgrade	\$ 204,200.23

**Tax Increment Financing Balances:**

	Balance as of 8/31/2024
Downtown	\$1,162,499.30
Lakeport	\$154,018.00
Weirs	\$276,344.86

**Codes Office Statistics:**

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
August 2024	57	108	0	19
August 2023	64	88	0	8

**YTD Building Permits (7/1/24 – 8/31/2024):** 176

**August 2024 Short Term Rental Inspections:** 2

**YTD Building Permits (7/1/23 – 8/31/2023):** 134

**August 2023 Short Term Rental Inspections:** 5

**Boat Taxes:**

Report as of Date:	Through 8/31/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$27,295.33	30.33%
2021	\$100,000	\$26,515.71	26.52%
2022	\$110,000	\$20,198.74	18.36%
2023	\$120,000	\$20,813.77	17.34%
2024	\$120,000	\$24,908.24	20.76%
2025	\$120,000	\$23,263.63	19.39%

	General Fund Revenues*			General Fund Expenditures		
		Realized as of 8/31/2023			Realized as of 8/31/2024	
	Budgeted	Amount		Budgeted	Amount	
2021	\$ 8,699,290	\$ 1,338,932	15.75%	\$ 32,333,486	\$ 4,952,267	15.32%
2022	\$ 9,026,499	\$ 990,515	11.39%	\$ 32,502,933	\$ 4,908,289	15.10%
2023	\$ 10,991,625	\$ 1,278,385	11.63%	\$ 32,527,791	\$5,055,410	15.54%
2024	\$ 10,821,135	\$ 1,516,948	14.02%	\$ 35,091,538	\$5,778,687	16.47%
2025	\$ 12,347,700	\$ 1,868,242	15.13%	\$ 36,950,959	\$6,508,812	17.6%

\* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2024-25	# of Trips 2024-25 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	173	\$295,694.94	\$147,232.61	50%	\$800.00	\$37,938.72	26%	\$106,954.53
Aug	141	\$207,481.91	\$118,693.63	57%	\$100.00	\$5,172.89	4%	\$113,420.74
Sep								
Oct								
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
June								
<b>Totals</b>	<b>314</b>	<b>\$503,176.85</b>	<b>\$265,926.24</b>	<b>54%</b>	<b>\$900.00</b>	<b>\$43,111.61</b>	<b>15%</b>	<b>\$220,375.27</b>

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>