



## Financial & Operational Trends – August, 2024

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – July 31	\$22,258,908	\$24,158,085	\$23,648,716

### Fire & Rescue Call Data:

Month	July 2024	2023	2022	2021
Total number of incidents	433	466	463	466
Percent fire calls	29%	28%	33%	33%
Percent calls downtown area*	66%	68%	64%	66%
Busiest time period by hour	2PM, 3PM, 4PM	5PM	5PM	11AM, 2PM, 9PM
Percent of all calls 11pm to 7am	21%	18%	22%	21%
Number of critical care patients	26	24	27	35
Number multiple/back-to-back calls	151	164	199	183
Percent of multiple calls EMS	68%	69	65	69
% of emergency responses within 6 min. response time (year-to-date)	76%	80%	78%	77%
Dates with more than 20 incidents	7/4(27),7/9(20),7/30(20)	7/6(23),7/8(20),7/27(22)	7/3(20),7/4(22),7/28(20) 7/29(21), 7/30(22)	7/7(21),7/9(21) 7/12(20),7/20(20),7/29(27)
# of times working 3 or more calls	22	16	11	18
Total incidents year to date	2,576	2,683	2,676	2,716

\*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

\*\*Does not include multiple calls related to gas leaks

### Public Assistance Data:

City Relief	2025	2024	2023	2022
Fiscal Year				
Jul	\$18,405	\$4,292	\$4,037	\$211
Aug		\$12,069	\$2,100	\$3,690
Sept		\$11,577	\$943	\$776
Oct		\$9,601	\$934	\$2,155
Nov		\$7,591	\$1,711	\$9,535
Dec		\$9,277	\$7,335	\$6,767
Jan		\$13,876	\$3,949	\$6,853
Feb		\$16,198	\$5,948	\$2,460
Mar		\$15,495	\$15,250	\$1,577
Apr		\$15,512	\$10,034	\$1,716
May		\$13,858	\$6,870	\$1,360
Jun		\$12,598	\$5,281	\$3,039
Gross Relief	\$18,405	\$141,944	\$64,392	\$40,139
Reimbursements/Liens/refund	\$340	\$ 2,062	\$21,731	\$42,815
01-477-499-0000				
Net Cost of Welfare	\$18,065	\$139,882	\$42,661	-\$2,676

## Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(July) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,957	2,368	13,511	14,802	25,024	22,971	8.94%
- Park, Walk, Talk	98	167	628	720	1223	N/A	0.00%
- Extra Patrol	280	339	2,041	2,802	4,473	2,015	121.98%
- Community Policing	7	7	87	91	175	160	9.50%
Criminal offenses investigated	309	363	2,132	2,109	3,696	3,712	-0.43%
Criminal off. cleared by arrest	151	213	1,251	1,269	2,283	2,229	2.43%
Total # of physical arrests	100	112	659	688	1,219	1,346	-9.47%
M/V – Stops	797	1,202	6,970	8,156	5,276	5,564	-5.17%
M/V – Summons	21	53	155	170	311	378	-17.67%
M/V – Written warnings	203	410	2,558	2,772	4,544	4,782	-4.97%
Accidents – Fatal	44	48	1	1	1	2	-38.89%
Accidents – Total	0	0	273	281	461	577	-20.15%
Accidents w/injury	9	11	58	61	108	134	-19.13%
Parking tags issued	462	185	1,106	621	819	1,520	-46.12%
DWI	0	6	21	37	49	69	-29.36%
Intoxication	23	24	125	142	242	351	-31.13%

July 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	24
All other disturbances	125
Suicidal subjects	13
Attempted suicide	0
Suicide	1
Violation of restraining order	15
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	1.5
Volunteer Hours (VSU)	8
Victims Served	0

### Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected	
2016	\$ 20,785,170	\$ 21,260,229	\$ 19,674,619	7/31/2016	94.66%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,145,071	7/31/2017	95.58%
2018	\$ 21,442,154	\$ 23,765,321	\$ 20,847,148	7/31/2018	97.23%
2019	\$ 22,563,270	\$ 23,935,265	\$ 21,555,375	7/31/2019	95.53%
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,186,856	7/31/2020	95.62%
2021	\$ 23,395,524	\$ 24,958,361	\$ 22,438,456	7/31/2021	95.91%
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,412,224	7/31/2022	96.07%
2023	\$ 25,820,772	\$ 29,177,322	\$ 24,676,266	7/31/2023	95.57%
2024	\$ 27,640,341		\$ 26,168,804	7/31/2024	94.68%

## OVERTIME BY DEPARTMENT FY25

As of :

7/31/2024

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	-	-	-	-	-	-	-	-	-	-	16	3.14%	111	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	-	163
01-405-105-0000	PLANNING	4,000	176	-	-	-	-	-	-	-	-	-	-	176	4.40%	323	3,580
01-407-105-0000	CODE	800	-	-	-	-	-	-	-	-	-	-	-	0.00%	9	128	
01-411-105-0000	ASSESSING	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	48	72	
01-415-105-0000	CITY CLERK	2000	71	-	-	-	-	-	-	-	-	-	-	71	3.54%	9	2,276
	POLICE																
01-437-101-0050	Misc. Overtime	150000	642	-	-	-	-	-	-	-	-	-	-	642		4,744	26,752
01-437-101-0051	Holiday OT		10,631	-	-	-	-	-	-	-	-	-	-	10,631		7,372	68,403
01-437-101-0052	Incident OT		2,715	-	-	-	-	-	-	-	-	-	-	2,715		821	11,549
01-437-101-0053	Court OT		1,608	-	-	-	-	-	-	-	-	-	-	1,608		1,073	18,348
01-437-101-0054	Shift Coverage OT		6,051	-	-	-	-	-	-	-	-	-	-	6,051		7,362	113,491
	<b>TOTAL</b>	<b>150,000</b>	<b>21,647</b>	-	-	-	-	-	-	-	-	-	-	<b>21,647</b>	<b>14.43%</b>	<b>21,372</b>	<b>238,543</b>
	FIRE																
01-445-105-0000	Extra Duty Coverage	95,000	33,747	-	-	-	-	-	-	-	-	-	-	33,747	35.52%	17,448	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	-	-	-	-	-	-	-	-	-	-	6,533	8.17%	11,665	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	-	-	-	-	-	-	-	-	-	-	10,554	15.08%	3,488	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	-	-	-	-	-	-	-	-	-	17,038	12.91%	13,660	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	-	-	-	-	-	-	-	-	-	-	24,398	17.55%	13,596	153,166
	<b>TOTALS</b>	<b>516,000</b>	<b>92,270</b>	-	-	-	-	-	-	-	-	-	-	<b>92,270</b>	<b>17.88%</b>	<b>59,857</b>	<b>868,585</b>
01-477-105-0000	WELFARE	500	20	-	-	-	-	-	-	-	-	-	-	20	3.90%	56	154
01-479-105-0000	PARKS & RECREATION	10,000	446	-	-	-	-	-	-	-	-	-	-	446	4.46%	376	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	-	-	-	-	-	-	-	-	-	-	1,501	15.01%	1,421	24,884
	PUBLIC WORKS																
01-500-105-0004	Striping	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	528
01-500-105-0006	Office	7320	593	-	-	-	-	-	-	-	-	-	-	593		562	8,072
01-500-105-0007	Road Maintenance	24400	851	-	-	-	-	-	-	-	-	-	-	851		1,153	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-	-	-	72,006
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-505-105-0000	City Engineering	10980	166	-	-	-	-	-	-	-	-	-	-	166		567	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	<b>TOTALS</b>	<b>122,000</b>	<b>1,610</b>	-	-	-	-	-	-	-	-	-	-	<b>1,610</b>	<b>1.32%</b>	<b>2,282</b>	<b>116,058</b>
	SANITARY SEWER																-
90-409-105-0000	WRBP	5000	574	-	-	-	-	-	-	-	-	-	-	574		368	6,463
90-421-105-0000	Sewer Maintenance	10,000	19	-	-	-	-	-	-	-	-	-	-	19		320	895
	<b>TOTALS</b>	<b>15,000</b>	<b>593</b>	-	-	-	-	-	-	-	-	-	-	<b>593</b>	<b>3.95%</b>	<b>688</b>	<b>7,359</b>
	EMS - AMBULANCE																-
91-445-105-0000	Extra Duty Coverage	71,000	14,603	-	-	-	-	-	-	-	-	-	-	14,603	20.57%	6,182	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	-	-	-	-	-	-	-	-	-	2,207	4.80%	946	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	-	-	-	-	-	-	-	-	-	-	950	3.88%	2,591	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	-	-	-	-	-	-	-	-	-	1,592	6.92%	1,607	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	-	-	-	-	-	-	-	-	-	-	4,268	12.19%	4,330	15,916
	<b>TOTALS</b>	<b>199,500</b>	<b>23,620</b>	-	-	-	-	-	-	-	-	-	-	<b>23,620</b>	<b>11.84%</b>	<b>15,656</b>	<b>143,977</b>
92-401-105-0001	INTERNAL SERVICE	5,000	415	-	-	-	-	-	-	-	-	-	-	415		954	5,739
	<b>GRAND TOTAL</b>	<b>1,035,400</b>	<b>142,383</b>	-	-	-	-	-	-	-	-	-	-	<b>142,383</b>	<b>13.75%</b>	<b>103,162</b>	<b>1,419,909</b>

### **Motor Vehicle Registration:**

Report as of Date: FISCAL YEAR	Through 7/31/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$234,591	\$7,825	\$242,416	8.43%
2020	\$3,085,000	\$265,870	\$8,725	\$274,595	8.90%
2021	\$3,150,000	\$268,015	\$9,260	\$277,275	8.80%
2022	\$3,270,000	\$266,680	\$9,095	\$275,775	8.43%
2023	\$3,500,000	\$264,117	\$8,630	\$272,747	7.80%
2024	\$3,600,000	\$298,975	\$8,855	\$307,830	8.55%
2025	\$3,700,000	\$372,145	\$9,360	\$381,505	10.31%

### **Parks & Recreation Facility Use Requests:**

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August		4	7	8	9	10	10	15	11
September		14	2	4	7	7	4	3	5
October		4	3	8	7	10	6	4	7
November		2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
<b>Total</b>	<b>17</b>	<b>96</b>	<b>93</b>	<b>92</b>	<b>95</b>	<b>84</b>	<b>87</b>	<b>90</b>	<b>75</b>

### **Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost thru 7/31/2024
		None		

### **Impact Fee Revenues:**

	Impact Fees				
	Available	YTD Revenue	Transfer Out		Available
			7/1/2023	Encumbered	
<b>School</b>	\$62,905.61	\$3,816.60	\$0.00	\$0.00	\$66,722.21
<b>Police</b>	\$14,677.81	\$311.88	\$12,515.00	\$0.00	\$2,474.69
<b>Fire</b>	\$7,838.37	\$716.00	\$0.00	\$0.00	\$8,554.37
<b>Parks</b>	\$40,698.60	\$1,095.00	\$0.00	\$0.00	\$41,793.60
<b>Roads</b>	\$11,053.88	\$1,120.00	\$0.00	\$0.00	\$12,173.88
<b>Library</b>	\$11,053.88	\$570.06	\$919.90	\$0.00	\$10,704.04
<b>Total</b>	\$148,228.15	\$7,629.54	\$13,434.90	\$0.00	\$142,422.79

**Reserve Fund Balances:**

		<b>Balance as of 7/31/24</b>
<b>CITY</b>		
Non-Capital Reserve Account		\$ 167,983.99
Accrued Leave Reserve Account		\$ 319,192.07
Health Insurance Stabilization Account		\$ 187,357.45
Winter Maintenance Reserve Account		\$ 178,837.51
Welfare Reserve		\$ 24,971.44
Parking Kiosk Reserve		\$ 16,137.37
LED Light Replacement Reserve		\$ 43,227.95
Street and Highway Project Reserve		\$ 54,332.40
Bridge Repair and Reconstruction Reserve		\$ 1,023.27
Motorcycle Week Account		\$ (20,513.38)
<b>SCHOOL</b>		
Special Education Reserve		\$ 1,112,449.10
School Construction		\$ 2,675,011.87
School Health Insurance Stabilization		\$ 658,917.10
Education Stabilization		\$ 1,329,605.86
LHS BNH Stadium Repair and Upgrade		\$ 103,687.75

**Codes Office Statistics:**

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
July 2024	236	94	4	21
July 2023	254	114	0	11

**YTD Building Permits (7/1/23 – 7/31/2024):** 745**July 2024 Short Term Rental Inspections:** 2**YTD Building Permits (7/1/22 – 7/31/2023):** 724**July 2023 Short Term Rental Inspections:** 7**Boat Taxes:**

Report as of Date:	Through 7/31/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$18,563	20.62%
2021	\$100,000	\$20,657	20.66%
2022	\$110,000	\$10,747	9.77%
2023	\$120,000	\$15,129	12.61%
2024	\$120,000	\$16,044	13.37%
2025	\$120,000	\$17,374	14.48%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 7/31/2023			Realized as of 7/31/2024
	Budgeted	Amount		Budgeted	Amount	
2021	\$ 8,699,290	\$ 599,779	6.89%	\$ 32,333,486	\$ 2,377,142	7.54%
2022	\$ 9,026,499	\$ 529,187	5.87%	\$ 32,502,933	\$ 2,424,764	7.46%
2023	\$ 10,991,625	\$ 478,075	4.35%	\$ 32,527,791	\$ 2,585,093	7.95%
2024	\$ 10,821,135	\$ 977,523	9.03%	\$ 34,987,789	\$ 2,797,347	7.92%
2025	\$ 12,347,700	\$ 904,121	7.32%	\$ 36,950,959	\$ 3,664,968	9.92%

\* Does not include property tax collections noted elsewhere in this report

## EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2024-25	# of Trips 2024-25 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	156	\$161,336.98	\$82,552.40	51%	\$600.00	\$11,091.35	13%	\$69,969.38
Aug								
Sep								
Oct								
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
June								
<b>Totals</b>	<b>156</b>	<b>\$161,336.98</b>	<b>\$82,552.40</b>	<b>51%</b>	<b>\$600.00</b>	<b>\$11,091.35</b>	<b>13%</b>	<b>\$69,969.38</b>

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>