



Financial & Operational Trends – May, 2024

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – April 30	\$6.2 million	\$3.5 million	\$5.8 million

Fire & Rescue Call Data:

Month	April 2024	2023	2022	2021
Total number of incidents	347	354	350	361
Percent fire calls	37%	30%	30%	34%
Percent calls downtown area*	79%	72%	79%	70%
Busiest time period by hour	8AM, 5PM	11AM, 1PM	12PM, 4PM	9AM, 4PM
Percent of all calls 11pm to 7am	20%	21%	19%	20%
Number of critical care patients	19	25	19	24
Number multiple/back-to-back calls	142	144	123	122
Percent of multiple calls EMS	69%	68%	81%	76%
% of emergency responses within 6 min. response time (year-to-date)	88%	78%	85%	78%
Dates with more than 20 incidents	4/4 (40)	0	4/20(20)	4/26 (21)
# of times working 3 or more calls	10	16	10	12
Total incidents year to date	1322	1408	1441	1401

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov	\$7,591	\$1,711	\$9,535	\$1,430
Dec	\$9,277	\$7,335	\$6,767	\$2,342
Jan	\$13,876	\$3,949	\$6,853	\$2,615
Feb	\$16,198	\$5,948	\$2,460	\$3,412
Mar	\$15,495	\$15,250	\$1,577	\$1,358
Apr	\$15,512	\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$115,488	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refund	\$ 412	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$115,076	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(April) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,842	1,999	7,303	7,495	25,024	22,971	8.94%
- Park, Walk, Talk	96	90	284	277	1223	N/A	0.00%
- Extra Patrol	357	355	1,137	1,704	4,473	2,015	121.98%
- Community Policing	11	20	60	61	175	160	9.50%
Criminal offenses investigated	260	355	1,140	1,033	3,696	3,712	-0.43%
Criminal off. cleared by arrest	146	176	715	673	2,283	2,229	2.43%
Total # of physical arrests	84	90	334	356	1,219	1,346	-9.47%
M/V – Stops	382	509	1,957	1,534	5,276	5,564	-5.17%
M/V – Summons	16	24	57	53	311	378	-17.67%
M/V – Written warnings	326	437	1,726	1,358	4,544	4,782	-4.97%
Accidents – Fatal	0	0	0	0	1	2	-38.89%
Accidents – Total	41	24	143	132	461	577	-20.15%
Accidents w/injury	5	5	25	22	108	134	-19.13%
Parking tags issued	38	12	132	112	819	1,520	-46.12%
DWI	3	3	9	19	49	69	-29.36%
Intoxication	13	14	44	58	242	351	-31.13%

April 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	12
All other disturbances	59
Suicidal subjects	4
Attempted suicide	0
Suicide	0
Violation of restraining order	10
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 41,409,561	4/30/2017
2017	\$ 21,075,701	\$ 21,895,151	\$ 42,357,897	4/30/2018
2018	\$ 21,442,154	\$ 23,765,321	\$ 44,657,234	4/30/2019
2019	\$ 22,563,270	\$ 23,935,265	\$ 45,885,433	4/30/2020
2020	\$ 23,203,364	\$ 23,612,210	\$ 46,357,101	4/30/2021
2021	\$ 23,395,524	\$ 24,958,361	\$ 47,994,013	4/30/2022
2022	\$ 24,369,326	\$ 26,785,934	\$ 50,827,343	4/30/2023
2023	\$ 25,820,772	\$ 29,177,322	\$ 54,380,452	4/30/2024

OVERTIME BY DEPARTMENT FY24			As of: 4/30/2024															
	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
01-403-105-0000	FINANCE	500	111	109	28	14	28	87	69	338	103	-	-	885	177.04%	675	1,071	
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0.00%	7	31		
01-405-105-0000	PLANNING	3,600	323	222	381	379	224	488	11	103	347	417	-	2,895	80.42%	3,093	3,924	
01-407-105-0000	CODE	1,000	9	9	17	-	-	9	-	-	24	-	-	69	6.87%	219	219	
01-411-105-0000	ASSESSING	-	48	-	8	-	-	16	-	-	-	-	-	72	0.00%	115	155	
01-415-105-0000	CITY CLERK	2000	9	99	89	212	316	27	151	633	346	126	-	2,009	100.45%	1,641	1,849	
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	(1,067)	6,724	(2,734)	791	4,851	5,023	-	-	31,804		37,907	45,848
01-437-101-0051	Holiday OT	7,372	-	6,183	6,574	4,354	12,599	16,699	-	7,392	-	-	-	61,172		70,644	80,068	
01-437-101-0052	Incident OT	821	484	699	1,433	711	635	1,493	528	2,283	687	-	-	9,774		11,533	14,007	
01-437-101-0053	Court OT	1,073	1,646	1,452	642	1,515	681	1,245	1,778	3,346	2,362	-	-	15,739		19,573	21,918	
01-437-101-0054	Shift Coverage OT	7,362	9,859	12,462	12,438	13,043	9,285	6,306	7,004	9,108	9,125	-	-	95,992		98,154	109,441	
	TOTAL	70,000	21,372	14,468	26,832	26,044	18,556	29,924	23,008	10,101	26,981	17,197	-	-	214,482	306.40%	237,810	271,282
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	32,332	21,281	15,970	21,885	22,372	19,448	-	-	214,006	237.78%	305,209	347,785
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	13,977	35,982	21,653	30,052	30,649	16,110	-	-	179,379	224.22%	44,521	70,818
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	6,396	7,520	8,795	5,444	5,615	9,430	-	-	69,541	99.34%	41,687	48,805
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	16,079	29,714	45,714	-	15,861	-	-	149,727	113.43%	126,930	141,663	
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	9,541	13,832	6,929	15,618	18,518	12,013	-	-	137,408	98.85%	110,814	135,724
	TOTALS	511,000	59,857	42,700	69,743	69,031	78,324	108,329	99,061	72,999	93,016	57,002	-	-	750,062	146.78%	629,161	744,794
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	59	-	-	-	154	30.73%	376	376
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	288	128	578	809	1,468	849	-	-	5,132	51.32%	3,908	4,531
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	1,848	2,203	2,360	1,417	2,101	1,349	-	-	19,364	193.64%	13,914	20,074
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	528	-	-	-	-	-	-	-	-	528	-	-	-	
01-500-105-0006	Office	5700	562	566	859	593	593	741	778	617	790	593	-	-	6,689		7,277	8,741
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	5,735	1,302	1,765	1,336	3,825	570	-	-	20,232		15,233	20,208
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-	-	4,676	4,676	
01-502-105-0003	Plowing	65300	-	-	-	-	69	8,971	27,864	10,932	14,281	9,980	-	-	72,097		98,646	98,671
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	870	1,368	1,368	908	367	-	-	8,635		9,437	11,507	
01-507-105-0000	Drain Maintenance	0	-	111	-	-	19	-	-	-	-	-	-	-	130	-	-	137
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-	134	134	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	TOTALS	95,000	2,282	2,914	5,013	2,462	7,285	12,381	31,775	13,793	19,263	11,142	-	-	108,311	114.01%	135,403	144,075
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	909	307	706	528	-	130	1,270	481	-	-	4,950		9,785	10,068
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	144	144	18	-	-	-	-	877		3,790	5,687
	TOTALS	16,275	688	359	1,052	307	706	528	144	273	1,288	481	-	-	5,827	35.80%	13,574	15,756
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	5,491	6,015	610	15,322	4,326	9,165	-	-	70,680	115.87%	121,443	140,160
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	1,098	537	2,610	-	2,737	525	-	-	13,569	29.50%	11,684	12,209
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	1,625	1,496	-	1,465	-	-	-	-	7,698	31.42%	4,170	5,074
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	1,823	2,951	4,745	-	1,675	-	-	-	16,661	75.05%	18,718	20,269
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	1,148	557	464	1,098	-	-	-	-	14,211	40.60%	19,301	21,456
	TOTALS	188,700	15,656	10,315	9,190	20,177	11,185	11,556	8,428	17,884	8,738	9,690	-	-	122,819	65.09%	175,317	199,168
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	118,760.54	165,676.84	165,584.87	118,351.44	153,733.06	98,253.40	-	-	1,232,081	135.59%	1,215,213	1,407,304

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 4/30/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$2,502,797	\$77,303	\$2,580,100	89.74%
2020	\$3,085,000	\$2,420,791	\$75,705	\$2,496,496	80.92%
2021	\$3,150,000	\$2,698,038	\$83,895	\$2,781,933	88.32%
2022	\$3,270,000	\$2,776,626	\$83,475	\$2,860,101	87.46%
2023	\$3,500,000	\$2,827,460	\$83,720	\$2,911,180	83.18%
2024	\$3,600,000	\$2,905,623	\$85,530	\$2,991,153	85.46%

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November	2	6	3	7	3	3	4	2	6
December	0	0	0	0	0	0	0	0	4
January	7	6	4	0	11	11	6	5	9
February	8	15	11	9	10	6	6	8	13
March	11	9	15	6	4	8	11	12	9
April	11	10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	63	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 4/30/24
		None		

Impact Fee Revenues:

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2023		Encumbered	Expended	Balance
School	\$138,111.96	\$25,385.65	\$102,500.00	\$0.00	\$60,997.61
Police	\$12,811.47	\$1,795.40	\$12,515.00	(\$85.00)	\$2,006.87
Fire	\$3,402.57	\$4,077.80	\$0.00	\$0.00	\$7,480.37
Parks	\$33,798.92	\$6,352.18	\$0.00	\$0.00	\$40,151.10
Roads	\$38,304.67	\$5,889.21	\$0.00	(\$33,700.00)	\$10,493.88
Library	\$22,408.84	\$3,338.57	\$919.90	(\$7,148.43)	\$17,679.08
Total	\$248,838.43	\$46,838.81	\$115,934.90	(\$40,933.43)	\$138,808.91

Reserve Fund Balances:

		Balance as of 4/30/24
CITY		
Non-Capital Reserve Account	\$	174,022.17
Accrued Leave Reserve Account	\$	314,945.55
Health Insurance Stabilization Account	\$	184,864.86
Winter Maintenance Reserve Account	\$	176,458.27
Welfare Reserve	\$	54,452.23
Parking Kiosk Reserve	\$	15,994.78
LED Light Replacement Reserve	\$	42,652.76
Street and Highway Project Reserve	\$	53,609.56
Bridge Repair and Reconstruction Reserve	\$	67,011.32
Motorcycle Week Account	\$	17,634.44
SCHOOL		
Special Education Reserve	\$	1,097,649.13
School Construction	\$	2,639,423.64
School Health Insurance Stabilization	\$	650,150.90
Education Stabilization	\$	1,311,916.86
LHS BNH Stadium Repair and Upgrade	\$	102,308.30

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
April 2024	75	83	1	7
April 2023	53	78	2	0

YTD Building Permits (7/1/23 – 4/30/2024): 536

April 2024 Short Term Rental Inspections: 5

YTD Building Permits (7/1/22 – 4/30/2023): 509

April 2023 Short Term Rental Inspections: 8

Boat Taxes:

Report as of Date:	Through 4/30/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$26,752	31.47%
2020	\$90,000	\$33,225	36.92%
2021	\$100,000	\$59,014	59.01%
2022	\$110,000	\$48,463	44.06%
2023	\$120,000	\$41,848	34.87%
2024	\$120,000	\$48,926	40.77%

	General Fund Revenues*			General Fund Expenditures		
	Realized as of 4/30/2023			Realized as of 4/30/2024		
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$7,007,886	82.5%	\$31,450,111	\$23,237,930	73.8%
2021	\$ 8,699,290	\$7,871,882	90.5%	\$31,383,486	\$26,490,367	84.4%
2022	\$ 9,026,499	\$7,720,013	85.5%	\$32,502,933	\$25,825,129	79.5%
2023	\$ 10,991,625	\$9,735,239	88.5%	\$32,527,791	\$25,593,588	78.7%
2024	\$ 10,821,135	\$10,278,771	95.0%	\$34,987,789	\$27,826,859	79.5%

* Does not include property tax collections noted elsewhere in this report

Tax Increment Financing Balances:

	Balance as of 4/30/24
Downtown	\$902,487.48
Lakeport	\$79,018.00
Weirs	\$70,110.06

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,123.00	\$148,015.96	53%	\$222,220.30	\$91,175.90	62%	\$31,085.94
Aug	250	\$273,497.00	\$153,750.59	56%	\$44,846.42	\$77,083.97	50%	\$27,330.19
Sep	219	\$227,477.00	\$126,312.97	56%	\$44,413.99	\$59,199.02	47%	\$20,507.67
Oct	178	\$219,957.00	\$122,469.25	56%	\$28,850.77	\$69,805.69	57%	\$21,724.76
Nov	150	\$189,298.00	\$98,379.94	52%	\$13,301.37	\$62,328.48	63%	\$18,072.36
Dec	173	\$215,349.00	\$118,682.73	56%	\$16,900.28	\$67,639.42	57%	\$33,018.16
Jan	157	\$195,987.00	\$111,200.61	58%	\$6,624.28	\$56,418.81	51%	\$44,588.76
Feb	165	\$207,310.00	\$118,401.77	58%	\$250.00	\$45,709.70	39%	\$68,801.16
Mar	133	\$160,299.00	\$97,759.30	63%	\$100.00	\$29,318.57	30%	\$66,993.91
Apr	131	April billing info is not yet available.						
May								
June								
Totals	1795	\$1,967,297.00	\$1,094,973.12	56%	\$377,507.41	\$558,679.56	42%	\$332,122.91

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru April 30, 2024
Winter Maintenance	\$270,000	\$16,876	\$151,208	\$118,792
Winter Maintenance Outside Contractors	\$60,000	\$4,934	\$28,036	\$31,964
Winter Maintenance Overtime	\$65,000	\$8,520	\$79,210	\$(14,210)