



Financial & Operational Trends – February, 2024

Net gain in construction value from Building Permit Reports: *The City Manager will provide updated information at the 2/12/2024 City Council meeting.

	Current year:	One year ago:	Two years ago:
April 1 – January 31	\$	\$	\$

Fire & Rescue Call Data:

Month	January 2024	2023	2022	2021
Total number of incidents	353	384	418	361
Percent fire calls	19%	18%	33%	40%
Percent calls downtown area*		86%	73%	75%
Busiest time period by hour		10 AM, 11AM	9AM, 1PM	11AM, 7PM
Percent of all calls 11pm to 7am		22%	19%	18%
Number of critical care patients		28	22	29
Number multiple/back-to-back calls	98	83	183	146
Percent of multiple calls EMS	84%	63%	68%	82%
% of emergency responses within 6 min. response time (year-to-date)		74%	77%	78%
Dates with more than 20 incidents		1/14(20)	(22), 1/10(20), 1/31(21)	1/15(21), 1/21(22)
# of times working 3 or more calls	16	22	21	15
Total incidents year to date	353	4663	4851	4417

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov	\$7,591	\$1,711	\$9,535	\$1,430
Dec	\$9,277	\$7,335	\$6,767	\$2,342
Jan	\$13,876	\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$68,283	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refund	\$ 192	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$68,091	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(January) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,903	1,924	1,903	1,924	25,024	22,971	8.94%
- Park, Walk, Talk	81	68	81	68	1223	N/A	0.00%
- Extra Patrol	300	450	300	450	4,473	2,015	121.98%
- Community Policing	22	5	22	5	175	160	9.50%
Criminal offenses investigated	256	268	256	268	3,696	3,712	-0.43%
Criminal off. cleared by arrest	145	152	145	152	2,283	2,229	2.43%
Total # of physical arrests	82	86	82	86	1,219	1,346	-9.47%
M/V – Stops	480	431	480	431	5,276	5,564	-5.17%
M/V – Summons	18	17	18	17	311	378	-17.67%
M/V – Written warnings	380	380	380	380	4,544	4,782	-4.97%
Accidents – Fatal	0	0	0	0	1	2	-38.89%
Accidents – Total	44	35	44	35	461	577	-20.15%
Accidents w/injury	8	8	8	8	108	134	-19.13%
Parking tags issued	42	31	42	31	819	1,520	-46.12%
DWI	2	6	2	6	49	69	-29.36%
Intoxication	7	13	7	13	242	351	-31.13%

January 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	20
All other disturbances	57
Suicidal subjects	6
Attempted suicide	0
Suicide	0
Violation of restraining order	9
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	8
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 40,622,681	1/31/2017
2017	\$ 21,075,701	\$ 21,895,151	\$ 41,612,228	1/31/2018
2018	\$ 21,442,154	\$ 23,765,321	\$ 43,982,250	1/31/2019
2019	\$ 22,563,270	\$ 23,935,265	\$ 45,171,383	1/31/2020
2020	\$ 23,203,364	\$ 23,612,210	\$ 45,542,143	1/31/2021
2021	\$ 23,395,524	\$ 24,958,361	\$ 47,303,813	1/31/2022
2022	\$ 24,369,326	\$ 26,785,934	\$ 49,974,172	1/31/2023
2023	\$ 25,820,772	\$ 29,177,322	\$ 53,365,195	1/31/2024

OVERTIME BY DEPARTMENT FY24			As of: 1/31/2024															
	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
01-403-105-0000	FINANCE	500	111	109	28	14	28	87	69	-	-	-	-	445	89.00%	554	1,071	
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0	0.00%	-	31	
01-405-105-0000	PLANNING	3,600	323	222	381	379	224	488	11	-	-	-	-	2,028	56.34%	2,122	3,924	
01-407-105-0000	CODE	1,000	9	9	17	-	-	9	-	-	-	-	-	45	4.48%	118	219	
01-411-105-0000	ASSESSING	-	48	-	8	-	-	16	-	-	-	-	-	72	0.00%	115	155	
01-415-105-0000	CITY CLERK	2000	9	99	89	212	316	27	151	-	-	-	-	903	45.15%	1,450	1,849	
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	(1,067)	6,724	(2,734)	-	-	-	-	21,139		13,200	45,848	
01-437-101-0051	Holiday OT	7,372	-	6,183	6,574	4,354	12,599	16,699	-	-	-	-	-	53,780		63,197	80,068	
01-437-101-0052	Incident OT	821	484	699	1,433	711	635	1,493	-	-	-	-	-	6,277		8,116	14,007	
01-437-101-0053	Court OT	1,073	1,646	1,452	642	1,515	681	1,245	-	-	-	-	-	8,253		13,199	21,918	
01-437-101-0054	Shift Coverage OT	7,362	9,859	12,462	12,438	13,043	9,285	6,306	-	-	-	-	-	70,755		75,968	109,441	
	TOTAL	70,000	21,372	14,468	26,832	26,044	18,556	29,924	23,008	-	-	-	-	160,203	228.86%	173,680	271,282	
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	32,332	21,281	15,970	-	-	-	-	150,302	167.00%	215,134	347,785	
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	13,977	35,982	21,653	-	-	-	-	102,567	128.21%	32,215	70,818	
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	6,396	7,520	8,795	-	-	-	-	49,051	70.07%	34,591	48,805	
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	16,079	29,714	45,714	-	-	-	-	133,866	101.41%	112,936	141,663	
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	9,541	13,832	6,929	-	-	-	-	91,259	65.65%	74,485	135,724	
	TOTALS	511,000	59,857	42,700	69,743	69,031	78,324	108,329	99,061	-	-	-	-	527,045	103.14%	469,362	744,794	
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	-	-	-	95	19.03%	255	376	
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	288	128	578	-	-	-	-	2,005	20.05%	2,561	4,531	
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	1,848	2,203	2,360	-	-	-	-	14,497	144.97%	10,067	20,074	
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	528	-	-	-	-	-	-	-	-	528		-	-	
01-500-105-0006	Office	5700	562	566	859	593	593	741	778	-	-	-	-	4,689		5,149	8,741	
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	5,735	1,302	1,765	-	-	-	-	14,501		12,496	20,208	
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-		4,686	4,676	
01-502-105-0003	Plowing	65300	-	-	-	-	69	8,971	27,864	-	-	-	-	36,904		40,233	98,671	
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	870	1,368	1,368	-	-	-	-	7,360		5,256	11,507	
01-507-105-0000	Drain Maintenance	0	-	111	-	-	19	-	-	-	-	-	-	130		-	137	
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		134	134	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
	TOTALS	95,000	2,282	2,914	5,013	2,462	7,285	12,381	31,775	-	-	-	-	64,113	67.49%	67,954	144,075	
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	909	307	706	528	-	-	-	-	-	3,069		6,712	10,068	
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	144	-	-	-	-	-	715		3,436	5,687	
	TOTALS	16,275	688	359	1,052	307	706	528	144	-	-	-	-	3,784	23.25%	10,148	15,756	
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	5,491	6,015	610	-	-	-	-	41,868	68.64%	90,430	140,160	
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	1,098	537	2,610	-	-	-	-	10,306	22.40%	10,285	12,209	
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	1,625	1,496	-	-	-	-	-	6,233	25.44%	4,170	5,074	
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	1,823	2,951	4,745	-	-	-	-	14,986	67.50%	16,526	20,269	
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	1,148	557	464	-	-	-	-	13,114	37.47%	15,134	21,456	
	TOTALS	188,700	15,656	10,315	9,190	20,177	11,185	11,556	8,428	-	-	-	-	86,507	45.84%	136,544	199,168	
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	118,760.54	165,676.84	165,584.87	-	-	-	-	861,743	94.84%	874,931	1,407,304	

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 1/31/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,724,645	\$52,910	\$1,777,555	61.8%
2020	\$3,085,000	\$1,768,847	\$54,825	\$1,823,672	59.1%
2021	\$3,150,000	\$1,761,307	\$55,800	\$1,817,107	57.7%
2022	\$3,270,000	\$1,936,682	\$57,000	\$1,993,682	61.0%
2023	\$3,500,000	\$1,947,919	\$56,830	\$2,004,749	57.2%
2024	\$3,600,000	\$1,993,731	\$57,655	\$2,051,386	57.0%

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November	2	6	3	7	3	3	4	2	6
December	0	0	0	0	0	0	0	0	4
January	7	6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	33	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 1/31/24
1/19/24	AFSCME	Call back procedure and lost overtime	City Manager reply sent to Union for resolution	None
Dec. 2023	Fire	Discrepancy of how sick and vacation time accrual is calculated	City Manager reply sent to Union for resolution	None

Impact Fee Revenues:

Impact Fees					
	Available		Transfer Out		Available
	7/1/2023	YTD Revenue	Encumbered	Expended	Balance
School	\$138,111.96	\$20,614.90	\$102,500.00	\$0.00	\$56,226.86
Police	\$12,811.47	\$1,405.55	\$0.00	\$0.00	\$14,217.02
Fire	\$3,402.57	\$3,182.80	\$0.00	\$0.00	\$6,585.37
Parks	\$33,798.92	\$4,983.43	\$0.00	\$0.00	\$38,782.35
Roads	\$38,304.67	\$4,489.21	\$33,700.00	\$0.00	\$9,093.88
Library	\$22,408.84	\$2,625.92	\$8,068.33	(\$7,148.43)	\$24,114.86
Total	\$248,838.43	\$37,301.81	\$144,268.33	(\$7,148.43)	\$149,020.34

Reserve Fund Balances:

		Balance as of 1/31/24
CITY		
Non-Capital Reserve Account	\$	147,474.70
Accrued Leave Reserve Account	\$	310,825.64
Health Insurance Stabilization Account	\$	182,446.58
Winter Maintenance Reserve Account	\$	174,149.97
Welfare Reserve	\$	53,739.92
Parking Kiosk Reserve	\$	15,785.55
LED Light Replacement Reserve	\$	42,094.81
Street and Highway Project Reserve	\$	52,908.27
Bridge Repair and Reconstruction Reserve	\$	66,134.73
Motorcycle Week Account	\$	15,004.44
SCHOOL		
Special Education Reserve	\$	1,083,290.45
School Construction	\$	2,604,896.52
School Health Insurance Stabilization	\$	641,646.07
Education Stabilization	\$	1,294,755.27
LHS BNH Stadium Repair and Upgrade	\$	101,087.93

Tax Increment Financing Balances:

	Balance as of 1/31/24
Downtown	\$903,047.76
Lakeport	\$79,018.00
Weirs	\$96,344.45

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
January 2024	30	66	2	5
January 2023	31	52	2	2

YTD Building Permits (7/1/23 – 1/31/2024): 370

January 2024 Short Term Rental Inspections: 1

YTD Building Permits (7/1/22 – 1/31/2023): 358

December 2023 Short Term Rental Inspections: 0

Boat Taxes:

Report as of Date:	Through 1/31/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$17,745	20.87%
2020	\$90,000	\$30,803	34.22%
2021	\$100,000	\$34,975	34.98%
2022	\$110,000	\$29,835	27.12%
2023	\$120,000	\$28,231	23.53%
2024	\$120,000	\$31,951	26.63%

	General Fund Revenues*			General Fund Expenditures		
	Realized as of 1/31/2023			Realized as of 1/31/2024		
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$5,251,986	61.79%	\$31,450,111	\$18,362,475	58.39%
2021	\$ 8,699,290	\$5,781,745	66.46%	\$31,383,486	\$21,580,559	68.76%
2022	\$ 9,026,499	\$5,828,142	64.57%	\$32,502,933	\$20,000,452	61.53%
2023	\$ 10,991,625	\$7,518,279	68.40%	\$32,527,791	\$19,001,672	58.41%
2024	\$ 10,821,135	\$7,603,390	70.26%	\$34,987,789	\$20,983,098	59.97%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,127.00	\$148,063.92	53%	\$14,055.14	\$88,441.64	60%	\$42,450.90
Aug	250	\$273,507.00	\$154,715.59	57%	\$34,921.28	\$75,761.53	49%	\$39,777.77
Sep	218	\$226,211.00	\$129,960.45	57%	\$11,804.16	\$55,732.63	43%	\$60,481.37
Oct	178	\$219,989.00	\$126,929.63	58%	\$0.00	\$55,008.52	47%	\$58,024.75
Nov	150	\$189,348.00	\$108,009.73	57%	\$0.00	\$43,841.66	41%	\$59,823.46
Dec	173	\$215,385.00	\$134,939.12	63%	\$100.00	\$36,304.45	27%	\$96,126.91
Jan	138	\$167,704.00	\$107,134.45	64%	\$0.00	\$1,718.57	2%	\$104,656.92
Feb								
Mar								
Apr								
May								
June								
Totals	1346	\$1,570,271.00	\$909,752.89	58%	\$60,880.58	\$356,809.00	38%	\$461,342.08

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Date	Condition	Storm Cost Summary - Per Storm Event								
		OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
7-Jan	Snow	355.75	4.25	\$14,570	\$4,934	174	\$13,227	14	\$192	\$32,923
9-Jan	Snow	121.5	34.5	\$7,620	\$2,467	102	\$7,754	14	\$192	\$18,033
13-Jan	Winter mix	25.5		\$1,020						\$1,020
14-Jan	Snow squall	12		\$480		32	\$2,433	14	\$192	\$3,104
16-Jan	Snow	130.74	0.5	\$5,270	\$2,467	114	\$8,666	14	\$192	\$16,595
19-Jan	Snow removal	35.75		\$1,430		4	\$304			\$1,734
24-Jan	Winter mix				\$2,467	65.5	\$4,979			\$4,979
26-Jan	refreeze	46.25		\$1,850		58.5	\$3,238			\$5,088
29 Jan	Snow	72		\$2,880	\$2,467	167	\$9,243			\$14,796
30 Jan	Freezing rain	2		\$80		58	\$4,409			\$4,489
		875.75	39.25	\$38,170	\$14,802	913	\$64,745	71	\$973	\$118,690

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Jan. 31, 2024
Winter Maintenance	\$270,000	\$65,718	\$91,719	\$178,281
Winter Maintenance Outside Contractors	\$60,000	\$14,802	\$15,701	\$44,299
Winter Maintenance Overtime	\$65,000	\$38,170	\$47,050	\$17,950