



Financial & Operational Trends – March, 2024

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – February 29	\$	\$	\$

Fire & Rescue Call Data:

Month	February 2024	2023	2022	2021
Total number of incidents	316	331	334	325
Percent fire calls	25%	27%	31%	30%
Percent calls downtown area*	85%	70%	77%	78%
Busiest time period by hour	10AM, 5PM	5PM, 3PM	10AM	10PM, 5PM
Percent of all calls 11pm to 7am	18%	16%	16%	16%
Number of critical care patients	28	17	25	21
Number multiple/back-to-back calls	100	12	101	128
Percent of multiple calls EMS	84%	64%	72%	80%
% of emergency responses within 6 min. response time (year-to-date)	90%	76%	75%	80%
Dates with more than 20 incidents	0	2/5(24)	2/3(20), 2/11(20)	2/25(23)
# of times working 3 or more calls	8	11	9	6
Total incidents year to date	669	715	752	686
*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass **Does not include multiple calls related to gas leaks				

Public Assistance Data:

City Relief				
Fiscal Year	2024	2023	2022	2021
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov	\$7,591	\$1,711	\$9,535	\$1,430
Dec	\$9,277	\$7,335	\$6,767	\$2,342
Jan	\$13,876	\$3,949	\$6,853	\$2,615
Feb	\$16,198	\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$84,481	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refund	\$ 192	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$84,289	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(February) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,932	1,650	3,835	3,574	25,024	22,971	8.94%
- Park, Walk, Talk	64	47	145	115	1223	N/A	0.00%
- Extra Patrol	240	405	540	855	4,473	2,015	121.98%
- Community Policing	19	21	41	26	175	160	9.50%
Criminal offenses investigated	250	249	511	517	3,696	3,712	-0.43%
Criminal off. cleared by arrest	186	159	332	311	2,283	2,229	2.43%
Total # of physical arrests	73	84	154	170	1,219	1,346	-9.47%
M/V – Stops	712	293	1,192	724	5,276	5,564	-5.17%
M/V – Summonses	14	7	32	24	311	378	-17.67%
M/V – Written warnings	638	269	1,048	649	4,544	4,782	-4.97%
Accidents – Fatal	0	0	0	0	1	2	-38.89%
Accidents – Total	36	31	80	66	461	577	-20.15%
Accidents w/injury	8	5	16	13	108	134	-19.13%
Parking tags issued	8	18	50	49	819	1,520	-46.12%
DWI	3	5	5	11	49	69	-29.36%
Intoxication	10	13	17	26	242	351	-31.13%

February 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	14
All other disturbances	57
Suicidal subjects	4
Attempted suicide	0
Suicide	0
Violation of restraining order	11
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	14
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 40,982,495	2/28/2017	97.47%
2017	\$ 21,075,701	\$ 21,895,151	\$ 41,980,355	2/28/2018	97.69%
2018	\$ 21,442,154	\$ 23,765,321	\$ 44,283,364	2/28/2019	97.96%
2019	\$ 22,563,270	\$ 23,935,265	\$ 45,624,334	2/28/2020	98.12%
2020	\$ 23,203,364	\$ 23,612,210	\$ 45,968,335	2/28/2021	98.19%
2021	\$ 23,395,524	\$ 24,958,361	\$ 47,629,351	2/28/2022	98.50%
2022	\$ 24,369,326	\$ 26,785,934	\$ 50,529,842	2/28/2023	98.78%
2023	\$ 25,820,772	\$ 29,177,322	\$ 54,010,181	2/29/2024	98.20%

OVERTIME BY DEPARTMENT FY24

As of : 2/29/2024

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	111	109	28	14	28	87	69	338	-	-	-	783	156.53%	554	1,071
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	31
01-405-105-0000	PLANNING	3,600	323	222	381	379	224	488	11	103	-	-	-	2,131	59.20%	2,305	3,924
01-407-105-0000	CODE	1,000	9	9	17	-	-	9	-	-	-	-	-	45	4.48%	118	219
01-411-105-0000	ASSESSING	-	48	-	8	-	-	16	-	-	-	-	-	72	0.00%	115	155
01-415-105-0000	CITY CLERK	2000	9	99	89	212	316	27	151	633	-	-	-	1,536	76.82%	1,509	1,849
	POLICE																
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	(1,067)	6,724	(2,734)	791	-	-	-	21,930		18,822	45,848
01-437-101-0051	Holiday OT		7,372	-	6,183	6,574	4,354	12,599	16,699	-	-	-	-	53,780		63,197	80,068
01-437-101-0052	Incident OT		821	484	699	1,433	711	635	1,493	528	-	-	-	6,804		8,213	14,007
01-437-101-0053	Court OT		1,073	1,646	1,452	642	1,515	681	1,245	1,778	-	-	-	10,032		15,076	21,918
01-437-101-0054	Shift Coverage OT		7,362	9,859	12,462	12,438	13,043	9,285	6,306	7,004	-	-	-	77,759		83,331	109,441
	TOTAL	70,000	21,372	14,468	26,832	26,044	18,556	29,924	23,008	10,101	-	-	-	170,305	243.29%	188,639	271,282
	FIRE																
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	32,332	21,281	15,970	21,885	-	-	-	172,186	191.32%	247,972	347,785
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	13,977	35,982	21,653	30,052	-	-	-	132,620	165.77%	37,545	70,818
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	6,396	7,520	8,795	5,444	-	-	-	54,496	77.85%	36,428	48,805
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	16,079	29,714	45,714	-	-	-	-	133,866	101.41%	112,936	141,663
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	9,541	13,832	6,929	15,618	-	-	-	106,876	76.89%	84,409	135,724
	TOTALS	511,000	59,857	42,700	69,743	69,031	78,324	108,329	99,061	72,999	-	-	-	600,044	117.43%	519,290	744,794
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	-	-	-	95	19.03%	320	376
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	288	128	578	809	-	-	-	2,814	28.14%	2,900	4,531
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	1,848	2,203	2,360	1,417	-	-	-	15,915	159.15%	10,860	20,074
	PUBLIC WORKS																
01-500-105-0004	Striping		-	-	528	-	-	-	-	-	-	-	-	528		-	-
01-500-105-0006	Office	5700	562	566	859	593	593	741	778	617	-	-	-	5,307		5,766	8,741
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	5,735	1,302	1,765	1,336	-	-	-	15,837		13,167	20,208
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-		4,701	4,676
01-502-105-0003	Plowing	65300	-	-	-	-	69	8,971	27,864	10,932	-	-	-	47,836		61,585	98,671
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	870	1,368	1,368	908	-	-	-	8,268		6,527	11,507
01-507-105-0000	Drain Maintenance	0	-	111	-	-	19	-	-	-	-	-	-	130		-	137
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		134	134
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	95,000	2,282	2,914	5,013	2,462	7,285	12,381	31,775	13,793	-	-	-	77,906	82.01%	91,881	144,075
	SANITARY SEWER																
90-409-105-0000	WRBP	5600	368	251	909	307	706	528	-	130	-	-	-	3,198		6,811	10,068
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	-	144	144	-	-	-	859		3,654	5,687
	TOTALS	16,275	688	359	1,052	307	706	528	144	273	-	-	-	4,057	24.93%	10,465	15,756
	EMS - AMBULANCE																
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	5,491	6,015	610	15,322	-	-	-	57,190	93.75%	106,529	140,160
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	1,098	537	2,610	-	-	-	-	10,306	22.40%	11,275	12,209
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	1,625	1,496	-	1,465	-	-	-	7,698	31.42%	4,170	5,074
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	1,823	2,951	4,745	-	-	-	-	14,986	67.50%	16,526	20,269
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	1,148	557	464	1,098	-	-	-	14,211	40.60%	17,762	21,456
	TOTALS	188,700	15,656	10,315	9,190	20,177	11,185	11,556	8,428	17,884	-	-	-	104,391	55.32%	156,262	199,168
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	118,760.54	165,676.84	165,584.87	118,351.44	-	-	-	980,094	107.86%	985,218	1,407,304

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 2/29/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,968,709	\$61,220	\$2,020,929	70.60%
2020	\$3,085,000	\$1,981,975	\$61,390	\$2,043,365	66.23%
2021	\$3,150,000	\$2,054,249	\$62,655	\$2,116,904	67.20%
2022	\$3,270,000	\$2,185,494	\$64,125	\$2,249,619	68.80%
2023	\$3,500,000	\$2,196,003	\$63,555	\$2,259,558	64.56%
2024	\$3,600,000	\$2,249,780	\$65,445	\$2,315,225	64.31%

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November	2	6	3	7	3	3	4	2	6
December	0	0	0	0	0	0	0	0	4
January	7	6	4	0	11	11	6	5	9
February	8	15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	41	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 2/29/24
1/19/24	AFSCME	Call back procedure and lost overtime	Resolved 2/7/2024	\$117.77
Dec. 2023	Fire	Discrepancy of how sick and vacation time accrual is calculated	City Manager reply sent to Union for resolution	None

Impact Fee Revenues:

Impact Fees					
	Available		Transfer Out		Available
	7/1/2023	YTD Revenue	Encumbered	Expended	Balance
School	\$138,111.96	\$22,523.20	\$102,500.00	\$0.00	\$58,135.16
Police	\$12,811.47	\$1,561.49	\$12,515.00	(\$85.00)	\$1,772.96
Fire	\$3,402.57	\$3,540.80	\$0.00	\$0.00	\$6,943.37
Parks	\$33,798.92	\$5,530.93	\$0.00	\$0.00	\$39,329.85
Roads	\$38,304.67	\$5,049.21	\$0.00	(\$33,700.00)	\$9,653.88
Library	\$22,408.84	\$2,910.98	\$919.90	(\$7,148.43)	\$17,251.49
Total	\$248,838.43	\$41,116.61	\$115,934.90	(\$40,933.43)	\$214,953.57

Reserve Fund Balances:

	Balance as of 2/29/24
CITY	
Non-Capital Reserve Account	\$ 149,897.17
Accrued Leave Reserve Account	\$ 312,145.80
Health Insurance Stabilization Account	\$ 183,221.48
Winter Maintenance Reserve Account	\$ 174,886.63
Welfare Reserve	\$ 53,968.17
Parking Kiosk Reserve	\$ 15,852.60
LED Light Replacement Reserve	\$ 42,273.60
Street and Highway Project Reserve	\$ 53,132.99
Bridge Repair and Reconstruction Reserve	\$ 66,415.62
Motorcycle Week Account	\$ 17,634.44
SCHOOL	
Special Education Reserve	\$ 1,087,891.46
School Construction	\$ 2,615,960.19
School Health Insurance Stabilization	\$ 644,371.31
Education Stabilization	\$ 1,300,254.43
LHS BNH Stadium Repair and Upgrade	\$ 101,561.87

Tax Increment Financing Balances:

	Balance as of 2/29/24
Downtown	\$902,862
Lakeport	\$79,018
Weirs	\$96,344

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
February 2024	34	72	2	6
February 2023	23	72	0	3

YTD Building Permits (7/1/23 – 2/29/2024): 588

February 2024 Short Term Rental Inspections: 1

YTD Building Permits (7/1/22 – 2/28/2023): 381

February 2023 Short Term Rental Inspections: 5

Boat Taxes:

Report as of Date:	Through 2/29/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$18,531	21.80%
2020	\$90,000	\$31,735	35.26%
2021	\$100,000	\$36,899	36.90%
2022	\$110,000	\$33,201	30.18%
2023	\$120,000	\$29,168	24.31%
2024	\$120,000	\$33,824	28.19%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 2/28/2023			Realized as of 2/29/2024
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$6,129,734	72.12%	\$31,450,111	\$20,241,633	64.36%
2021	\$ 8,699,290	\$6,439,115	74.02%	\$31,383,486	\$23,264,110	74.13%
2022	\$ 9,026,499	\$6,352,206	70.37%	\$32,502,933	\$22,956,990	70.63%
2023	\$ 10,991,625	\$8,556,522	77.85%	\$32,527,791	\$20,848,295	64.09%
2024	\$ 10,821,135	\$8,217,569	75.94%	\$34,987,789	\$23,011,411	65.77%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,123.00	\$147,263.58	53%	\$19,190.30	\$90,159.47	61%	\$34,329.42
Aug	250	\$273,501.00	\$153,754.59	56%	\$42,234.05	\$76,080.21	49%	\$31,185.32
Sep	219	\$226,209.00	\$129,958.45	57%	\$35,582.27	\$58,124.29	45%	\$34,059.60
Oct	178	\$219,977.00	\$123,921.49	56%	\$23,306.82	\$67,908.54	55%	\$30,618.10
Nov	150	\$189,318.00	\$101,288.64	54%	\$8,275.00	\$53,432.11	53%	\$34,925.64
Dec	173	\$215,353.00	\$125,902.75	58%	\$4,200.00	\$55,346.98	44%	\$65,344.35
Jan	157	\$196,025.00	\$116,977.99	60%	\$484.28	\$31,889.93	27%	\$81,892.87
Feb	153	\$188,808.00	\$116,415.38	62%	\$0.00	\$4,526.90	4%	\$111,888.48
Mar								
Apr								
May								
June								
Totals	1519	\$1,787,314.00	\$1,015,482.87	57%	\$133,272.72	\$437,468.43	42%	\$424,243.78

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

	Storm Cost Summary - Per Storm Event									
Date	Condition	OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
2/2	Snow removal	28.25		\$1,130		1.5	\$114	0		\$1,244
2/16	Snow	57.5		\$2,300		72	\$5,473	0		\$7,773
2/23	Snow	0		0		58	\$4,409	0		\$4,409
		85.75		\$3,430		131.5	\$9,997			\$13,427

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Feb. 29, 2024
Winter Maintenance	\$270,000	\$9,997	\$101,716	\$168,284
Winter Maintenance Outside Contractors	\$60,000	0	\$15,701	\$44,299
Winter Maintenance Overtime	\$65,000	\$3,430	\$50,480	\$14,520