



Financial & Operational Trends – January, 2024

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – December 31	\$	\$	\$

Fire & Rescue Call Data:

Month	December 2023	2022	2021	2020
Total number of incidents	366	446	376	401
Percent fire calls	29%	28%	15%	19%
Percent calls downtown area*		74%	71%	74%
Busiest time period by hour		10 AM, 11AM	9AM, 1PM	11AM, 7PM
Percent of all calls 11pm to 7am		23%	21%	21%
Number of critical care patients		23	22	22
Number multiple/back-to-back calls	105	84	155	169
Percent of multiple calls EMS	78%	83%	77%	68%
% of emergency responses within 6 min. response time (year-to-date)		74%	77%	78%
Dates with more than 20 incidents	12/18(23), 12/21(20)	12/14(22),12/24(41)	12/7 (22)	12/4(21), 12/31(26)
# of times working 3 or more calls	12	11	12	23
Total incidents year to date	4560	4663	4851	4417

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief				
Fiscal Year	2024	2023	2022	2021
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov	\$7,591	\$1,711	\$9,535	\$1,430
Dec	\$9,277	\$7,335	\$6,767	\$2,342
Jan		\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$54,407	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refunds	\$ 152	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$54,255	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(December) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,128	1,786	25,025	23,638	23,638	22,774	3.79
- Park, Walk, Talk	85	105	1,223	429	429	N/A	N/A
- Extra Patrol	406	394	4,473	2,292	2,292	1,854	23.62
- Community Policing	35	12	175	158	158	144	9.72
Criminal offenses investigated	313	223	3,695	3,683	3,682	3,738	-1.50
Criminal off. cleared by arrest	227	158	2,281	2,304	2,303	2,213	4.07
Total # of physical arrests	107	93	1,218	1,338	1,269	1,374	-7.64
M/V – Stops	518	216	5,276	6,629	6,629	5,585	18.69
M/V – Summonses	33	6	310	413	413	401	2.99
M/V – Written warnings	353	184	4,463	5,821	5,821	4,813	20.94
Accidents – Fatal	0	0	1	3	3	2	50.00
Accidents – Total	24	56	461	527	527	588	-10.37
Accidents w/injury	3	6	108	114	114	136	-16.18
Parking tags issued	93	94	819	1,809	1,809	1,594	13.49
DWI	1	10	49	64	64	75	-14.67
Intoxication	14	15	242	298	298	382	-21.99

December 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	25
All other disturbances	60
Suicidal subjects	7
Attempted suicide	0
Suicide	0
Violation of restraining order	9
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	49.5
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 39,589,046	12/31/2016	94.16%
2017	\$ 21,075,701	\$ 21,895,151	\$ 40,372,767	12/31/2017	93.95%
2018	\$ 21,442,154	\$ 23,765,321	\$ 39,770,659	12/31/2018	87.97%
2019	\$ 22,563,270	\$ 23,935,265	\$ 44,643,171	12/31/2019	96.01%
2020	\$ 23,203,364	\$ 23,612,210	\$ 44,664,909	12/31/2020	95.41%
2021	\$ 23,395,524	\$ 24,958,361	\$ 46,493,198	12/29/2021	96.15%
2022	\$ 24,369,326	\$ 26,785,934	\$ 49,001,063	12/31/2022	95.79%
2023	\$ 25,820,772	\$ 29,177,322	\$ 51,822,774	12/31/2023	94.23%

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 12/31/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,468,585	\$46,232	\$1,514,817	52.7%
2020	\$3,085,000	\$1,490,265	\$47,285	\$1,537,550	49.8%
2021	\$3,150,000	\$1,576,197	\$48,445	\$1,624,642	51.6%
2022	\$3,270,000	\$1,677,242	\$50,315	\$1,727,557	52.8%
2023	\$3,500,000	\$1,686,586	\$49,795	\$1,736,381	49.6%
2024	\$3,600,000	\$1,746,867	\$50,880	\$1,797,747	49.9%

OVERTIME BY DEPARTMENT FY24

As of : 12/31/2023

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	111	109	28	14	28	87	-	-	-	-	-	376	75.17%	554	1,071
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	31
01-405-105-0000	PLANNING	3,600	323	222	381	379	224	488	-	-	-	-	-	2,017	56.03%	1,818	3,924
01-407-105-0000	CODE	1,000	9	9	17	-	-	9	-	-	-	-	-	45	4.48%	81	219
01-411-105-0000	ASSESSING	-	48	-	8	-	-	16	-	-	-	-	-	72	0.00%	115	155
01-415-105-0000	CITY CLERK	2000	9	99	89	212	316	27	-	-	-	-	-	752	37.61%	1,450	1,849
	POLICE																
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	(1,067)	6,724	-	-	-	-	-	23,873		9,367	45,848
01-437-101-0051	Holiday OT		7,372	-	6,183	6,574	4,354	12,599	-	-	-	-	-	37,081		48,881	80,068
01-437-101-0052	Incident OT		821	484	699	1,433	711	635	-	-	-	-	-	4,783		7,974	14,007
01-437-101-0053	Court OT		1,073	1,646	1,452	642	1,515	681	-	-	-	-	-	7,008		11,775	21,918
01-437-101-0054	Shift Coverage OT		7,362	9,859	12,462	12,438	13,043	9,285	-	-	-	-	-	64,449		66,201	109,441
	TOTAL	70,000	21,372	14,468	26,832	26,044	18,556	29,924	-	-	-	-	-	137,195	195.99%	144,198	271,282
	FIRE																
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	32,332	21,281	-	-	-	-	-	134,332	149.26%	189,398	347,785
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	13,977	35,982	-	-	-	-	-	80,914	101.14%	23,543	70,818
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	6,396	7,520	-	-	-	-	-	40,256	57.51%	30,566	48,805
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	16,079	29,714	-	-	-	-	-	88,152	66.78%	73,802	141,663
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	9,541	13,832	-	-	-	-	-	84,330	60.67%	64,487	135,724
	TOTALS	511,000	59,857	42,700	69,743	69,031	78,324	108,329	-	-	-	-	-	427,984	83.75%	381,796	744,794
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	-	-	-	95	19.03%	236	376
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	288	128	-	-	-	-	-	1,427	14.27%	2,190	4,531
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	1,848	2,203	-	-	-	-	-	12,137	121.37%	8,797	20,074
	PUBLIC WORKS																
01-500-105-0004	Striping		-	-	528	-	-	-	-	-	-	-	-	528		-	-
01-500-105-0006	Office	5700	562	566	859	593	593	741	-	-	-	-	-	3,912		4,485	8,741
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	5,735	1,302	-	-	-	-	-	12,736		11,444	20,208
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-		4,676	4,676
01-502-105-0003	Plowing	65300	-	-	-	-	69	8,971	-	-	-	-	-	9,040		21,950	98,671
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	870	1,368	-	-	-	-	-	5,992		4,335	11,507
01-507-105-0000	Drain Maintenance	0	-	111	-	-	19	-	-	-	-	-	-	130		-	137
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		134	134
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	95,000	2,282	2,914	5,013	2,462	7,285	12,381	-	-	-	-	-	32,338	34.04%	47,024	144,075
	SANITARY SEWER																
90-409-105-0000	WRBP	5600	368	251	909	307	706	528	-	-	-	-	-	3,069		6,523	10,068
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	-	-	-	-	-	-	572		3,303	5,687
	TOTALS	16,275	688	359	1,052	307	706	528	-	-	-	-	-	3,641	22.37%	9,826	15,756
	EMS - AMBULANCE																
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	5,491	6,015	-	-	-	-	-	41,259	67.64%	83,376	140,160
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	1,098	537	-	-	-	-	-	7,696	16.73%	8,755	12,209
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	1,625	1,496	-	-	-	-	-	6,233	25.44%	4,170	5,074
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	1,823	2,951	-	-	-	-	-	10,241	46.13%	11,863	20,269
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	1,148	557	-	-	-	-	-	12,650	36.14%	13,633	21,456
	TOTALS	188,700	15,656	10,315	9,190	20,177	11,185	11,556	-	-	-	-	-	78,079	41.38%	121,797	199,168
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	118,760.54	165,676.84	-	-	-	-	-	696,158	76.61%	719,882	1,407,304

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November	2	6	3	7	3	3	4	2	6
December	0	0	0	0	0	0	0	0	4
January		6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	26	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 12/31/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2023	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 12/31/23
School	\$138,111.96	\$20,614.90	\$0.00	\$158,726.86
Police	\$12,811.47	\$1,405.55	\$0.00	\$14,217.02
Fire	\$3,402.57	\$3,182.80	\$0.00	\$6,585.37
Parks	\$33,798.92	\$4,983.43	\$0.00	\$38,782.35
Roads	\$38,304.67	\$4,489.21	\$0.00	\$42,793.88
Library	\$22,408.84	\$2,625.92	(\$7,148.43)	\$17,886.33
Total Impact Fees Collected	\$248,838.43	\$37,301.81	(\$7,148.43)	\$278,991.81

Reserve Fund Balances:

	Balance as of 12/31/23
CITY	
Non-Capital Reserve Account	\$ 144,873.45
Accrued Leave Reserve Account	\$ 309,408.06
Health Insurance Stabilization Account	\$ 181,614.50
Winter Maintenance Reserve Account	\$ 173,355.73
Welfare Reserve	\$ 53,494.83
Parking Kiosk Reserve	\$ 15,713.56
LED Light Replacement Reserve	\$ 41,902.83
Street and Highway Project Reserve	\$ 52,666.97
Bridge Repair and Reconstruction Reserve	\$ 65,833.11
Motorcycle Week Account	\$ 15,004.44
SCHOOL	
Special Education Reserve	\$ 1,078,349.90
School Construction	\$ 2,593,016.40
School Health Insurance Stabilization	\$ 638,719.72
Education Stabilization	\$ 1,288,850.30
LHS BNH Stadium Repair and Upgrade	\$ 100,509.48

Tax Increment Financing Balances:

	Balance as of 12/31/23
Downtown	\$1,083,163.98
Lakeport	\$79,018.00
Weirs	\$93,344.45

Codes Office Statistics

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
December 2023				
December 2022				

YTD Building Permits (7/1/23 – 12/31/2023):

December 2023 Short Term Rental Inspections:

YTD Building Permits (7/1/22 – 12/31/2022):

December 2022 Short Term Rental Inspections:

Boat Taxes:

Report as of Date:	Through 12/31/2023		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$17,061	20.1%
2020	\$90,000	\$30,094	33.4%
2021	\$100,000	\$33,502	33.5%
2022	\$110,000	\$28,928	28.9%
2023	\$120,000	\$27,456	22.9%
2024	\$120,000	\$29,407	24.5%

	General Fund Revenues*			General Fund Expenditures		
	Realized as of 12/31/2022			Realized as of 12/31/2023		
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$4,536,847	53.38%	\$31,450,111	\$15,800,641	50.24%
2021	\$ 8,699,290	\$5,161,882	59.34%	\$31,383,486	\$18,663,870	59.47%
2022	\$ 9,026,499	\$4,154,621	46.03%	\$32,502,933	\$17,401,741	53.35%
2023	\$ 10,991,625	\$4,623,507	42.06%	\$32,527,790	\$16,123,569	49.57%
2024	\$ 10,821,135	\$6,946,639	64.20%	\$34,991,538	\$18,565,127	53.06%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,119.00	\$148,793.33	53%	\$1,447.50	\$84,787.89	58%	\$67,083.42
Aug	250	\$273,503.00	\$155,195.15	57%	\$2,470.00	\$73,036.60	49%	\$77,816.15
Sep	218	\$226,209.00	\$130,922.50	58%	\$900.00	\$54,548.12	42%	\$73,805.00
Oct	178	\$220,005.00	\$129,203.53	61%	\$0.00	\$55,008.52	43%	\$72,689.11
Nov	150	\$189,386.00	\$113,260.46	60%	\$0.00	\$36,728.99	32%	\$74,029.34
Dec	173	\$215,431.00	\$141,520.43	67%	\$0.00	\$8,627.72	6%	\$132,590.62
Jan								
Feb								
Mar								
Apr								
May								
June								
Totals	1208	\$1,402,653.00	\$818,895.40	58%	\$4,817.50	\$312,737.84	38%	\$498,013.64

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Storm Cost Summary - Per Storm Event										
Date	Condition	OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
12/4	Snow	88		\$3,520		107	\$8,134	14	\$192	\$11,846
12/5	Refreeze	15		\$600		69	\$5,245	0		\$5,845
12/23	Winter Mix	29		\$1,160		46	\$3,497	0		\$4,657
12/24	Refreeze	6		\$240		5	\$380	0		\$620
		138		\$5,520		227	\$17,257	14	\$192	\$22,968

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Nov. 30, 2023
Winter Maintenance	\$270,000	\$17,449	\$26,001	\$243,999
Winter Maintenance Outside Contractors	\$60,000	0	\$899	\$59,101
Winter Maintenance Overtime	\$65,000	\$5,520	\$8,880	\$56,120