



Financial & Operational Trends – December, 2023

Net gain in construction value from Building Permit Reports:

Please note that this information is not yet available; please check next month's report for updates.

	Current year:	One year ago:	Two years ago:
April 1 – November 30	\$	\$	\$

Fire & Rescue Call Data:

Month	November 2023	2022	2021	2020
Total number of incidents	363	371	411	349
Percent fire calls	20%	21%	14%	18%
Percent calls downtown area*		56%	55%	53%
Busiest time period by hour		11AM, 6PM, 6PM	10AM, 4PM, 6PM	9AM, 12AM, 4PM
Percent of all calls 11pm to 7am		21%	21%	21%
Number of critical care patients		21	30	23
Number multiple/back-to-back calls	89	84	94	69
Percent of multiple calls EMS	80%	83%	86%	72%
% of emergency responses within 6 min. response time (year-to-date)		79%	80%	79%
Dates with more than 20 incidents	11/17 (24)	11/20 (20)	11/12 (22)	11/9(20)
# of times working 3 or more calls	8	10	7	14
Total incidents year to date	4194	4498	4022	4404

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov	\$7,591	\$1,711	\$9,535	\$1,430
Dec		\$7,335	\$6,767	\$2,342
Jan		\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$45,130	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refunds	\$ 152	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$44,978	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(November) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,979	1,945	22,896	21,852	23,638	22,774	3.79
- Park, Walk, Talk	113	156	1,138	324	429	N/A	N/A
- Extra Patrol	339	380	4,067	1,898	2,292	1,854	23.62
- Community Policing	15	35	140	146	158	144	9.72
Criminal offenses investigated	247	279	3,379	3,460	3,682	3,738	-1.50
Criminal off. cleared by arrest	155	165	2,048	2,146	2,303	2,213	4.07
Total # of physical arrests	93	93	1,111	1,245	1,269	1,374	-7.64
M/V – Stops	447	324	4,758	6,413	6,629	5,585	18.69
M/V – Summons	26	22	275	407	413	401	2.99
M/V – Written warnings	372	289	4,091	5,637	5,821	4,813	20.94
Accidents – Fatal	0	0	1	3	3	2	50.00
Accidents – Total	37	40	437	471	527	588	-10.37
Accidents w/injury	9	8	104	108	114	136	-16.18
Parking tags issued	16	4	725	1,715	1,809	1,594	13.49
DWI	3	2	48	54	64	75	-14.67
Intoxication	13	10	228	283	298	382	-21.99

November 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	19
All other disturbances	58
Suicidal subjects	8
Attempted suicide	0
Suicide	0
Violation of restraining order	5
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	16.5
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,621,475	11/30/2016	49.05%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,902,241	11/30/2017	48.64%
2018	\$ 21,442,154	\$ 23,765,321	\$ 20,983,386	11/30/2018	46.42%
2019	\$ 22,563,270	\$ 23,935,265	\$ 26,526,330	11/30/2019	57.05%
2020	\$ 23,203,364	\$ 23,612,210	\$ 23,512,286	11/30/2020	50.22%
2021	\$ 23,395,524	\$ 24,958,361	\$ 25,638,552	11/30/2021	53.02%
2022	\$ 24,369,326	\$ 26,785,934	\$ 24,826,967	11/30/2022	48.53%
2023	\$ 25,820,772	\$ 29,177,322	\$ 26,704,916	11/30/2023	48.56%

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 11/30/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,244,782	\$39,180	\$1,283,962	44.7%
2020	\$3,085,000	\$1,236,698	\$40,435	\$1,277,133	41.4%
2021	\$3,150,000	\$1,315,035	\$41,225	\$1,356,260	43.1%
2022	\$3,270,000	\$1,420,345	\$43,335	\$1,463,680	44.8%
2023	\$3,500,000	\$1,456,060	\$42,835	\$1,498,895	42.8%
2024	\$3,600,000	\$1,442,741	\$43,855	\$1,486,596	41.3%

OVERTIME BY DEPARTMENT FY24			As of : 11/30/2023															
	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
01-403-105-0000	FINANCE	500	111	109	28	14	28	-	-	-	-	-	-	289	57.76%	504	1,071	
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	31	
01-405-105-0000	PLANNING	3,600	323	222	381	379	224	-	-	-	-	-	-	1,529	42.47%	1,525	3,924	
01-407-105-0000	CODE	1,000	9	9	17	-	-	-	-	-	-	-	-	36	3.56%	81	219	
01-411-105-0000	ASSESSING	-	48	-	8	-	-	-	-	-	-	-	-	56	0.00%	115	155	
01-415-105-0000	CITY CLERK	2000	9	99	89	212	316	-	-	-	-	-	-	725	36.27%	1,450	1,849	
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	7,058	-	-	-	-	-	-	25,274	-	7,620	45,848	
01-437-101-0051	Holiday OT	-	7,372	-	6,183	6,574	4,354	-	-	-	-	-	-	24,483	-	31,430	80,068	
01-437-101-0052	Incident OT	-	821	484	699	1,433	711	-	-	-	-	-	-	4,149	-	7,622	14,007	
01-437-101-0053	Court OT	-	1,073	1,646	1,452	642	1,515	-	-	-	-	-	-	6,328	-	10,408	21,918	
01-437-101-0054	Shift Coverage OT	-	7,362	9,859	12,462	12,438	13,043	-	-	-	-	-	-	55,164	-	55,204	109,441	
	TOTAL	70,000	21,372	14,468	26,832	26,044	26,680	-	-	-	-	-	-	115,397	164.85%	112,285	271,282	
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	32,332	-	-	-	-	-	-	113,050	125.61%	162,257	347,785	
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	13,977	-	-	-	-	-	-	44,933	56.17%	17,952	70,818	
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	6,396	-	-	-	-	-	-	32,736	46.77%	26,459	48,805	
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	16,079	-	-	-	-	-	-	58,438	44.27%	50,190	141,663	
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	9,541	-	-	-	-	-	-	70,498	50.72%	59,320	135,724	
	TOTALS	511,000	59,857	42,700	69,743	69,031	78,324	-	-	-	-	-	-	319,655	62.55%	316,179	744,794	
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	-	-	-	95	19.03%	218	376	
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	288	-	-	-	-	-	-	1,299	12.99%	1,391	4,531	
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	1,848	-	-	-	-	-	-	9,934	99.34%	6,847	20,074	
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	528	-	-	-	-	-	-	-	-	528	-	-	-	
01-500-105-0006	Office	5700	562	566	859	593	593	-	-	-	-	-	-	3,171	-	3,513	8,741	
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	5,735	-	-	-	-	-	-	11,434	-	8,770	20,208	
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4,676	
01-502-105-0003	Plowing	65300	-	-	-	-	69	-	-	-	-	-	-	69	-	1,523	98,671	
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	870	-	-	-	-	-	-	4,625	-	3,276	11,507	
01-507-105-0000	Drain Maintenance	0	-	111	-	-	19	-	-	-	-	-	-	130	-	-	137	
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-	134	134	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	TOTALS	95,000	2,282	2,914	5,013	2,462	7,285	-	-	-	-	-	-	19,957	21.01%	17,217	144,075	
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	909	307	706	-	-	-	-	-	-	2,540	-	3,968	10,068	
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	-	-	-	-	-	-	572	-	1,403	5,687	
	TOTALS	16,275	688	359	1,052	307	706	-	-	-	-	-	-	3,112	19.12%	5,371	15,756	
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	5,491	-	-	-	-	-	-	35,244	57.78%	74,256	140,160	
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	1,098	-	-	-	-	-	-	7,159	15.56%	8,305	12,209	
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	1,625	-	-	-	-	-	-	4,737	19.34%	2,309	5,074	
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	1,823	-	-	-	-	-	-	7,290	32.84%	8,345	20,269	
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	1,148	-	-	-	-	-	-	12,093	34.55%	12,620	21,456	
	TOTALS	188,700	15,656	10,315	9,190	20,177	11,185	-	-	-	-	-	-	66,523	35.25%	105,836	199,168	
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	126,885.36	-	-	-	-	-	-	538,606	59.27%	569,019	1,407,304	

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November	2	6	3	7	3	3	4	2	6
December		0	0	0	0	0	0	0	4
January		6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	26	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 11/30/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2023	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 11/30/23
School	\$138,111.96	\$14,890.01	\$0.00	\$153,001.97
Police	\$12,811.47	\$937.73	\$0.00	\$13,749.20
Fire	\$3,402.57	\$2,108.80	\$0.00	\$5,511.37
Parks	\$33,798.92	\$3,340.93	\$0.00	\$37,139.85
Roads	\$38,304.67	\$2,809.21	\$0.00	\$41,113.88
Library	\$22,408.84	\$1,770.73	(\$3,858.43)	\$20,321.14
Total Impact Fees Collected	\$248,838.43	\$25,857.41	(\$3,858.43)	\$270,837.41

Reserve Fund Balances:

	Balance as of 11/30/23
CITY	
Non-Capital Reserve Account	\$ 122,817.36
Accrued Leave Reserve Account	\$ 307,978.50
Health Insurance Stabilization Account	\$ 180,775.38
Winter Maintenance Reserve Account	\$ 172,554.77
Welfare Reserve	\$ 53,247.67
Parking Kiosk Reserve	\$ 15,640.96
LED Light Replacement Reserve	\$ 41,709.23
Street and Highway Project Reserve	\$ 52,423.63
Bridge Repair and Reconstruction Reserve	\$ 65,029.31
Motorcycle Week Account	\$ 14,254.44
SCHOOL	
Special Education Reserve	\$ 1,073,367.58
School Construction	\$ 2,581,035.84
School Health Insurance Stabilization	\$ 635,768.63
Education Stabilization	\$ 1,282,895.40
LHS BNH Stadium Repair and Upgrade	\$ 100,045.09

Tax Increment Financing Balances:

	Balance as of 11/30/23
Downtown	\$ 1,195,745.76
Lakeport	\$ 79,018.00
Weirs	\$ 122,532.09

Codes Office Statistics: Please note that this information is not yet available; please check next month's report for updates.

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
November 2023				
November 2022				

YTD Building Permits (7/1/23 – 11/30/2023):

November 2023 Short Term Rental Inspections:

YTD Building Permits (7/1/22 – 11/30/2022):

November 2022 Short Term Rental Inspections:

Boat Taxes:

Report as of Date:	Through 11/30/2023		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$16,342	19.2%
2020	\$90,000	\$29,763	33.1%
2021	\$100,000	\$32,902	32.9%
2022	\$110,000	\$27,552	25.0%
2023	\$120,000	\$26,225	21.85%
2024	\$120,000	\$28,017	23.35%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 11/30/2022			Realized as of 11/30/2023
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$3,529,478	41.6%	\$31,504,852	\$10,518,081	33.4%
2021	\$ 8,699,290	\$3,609,260	41.9%	\$31,383,486	\$12,974,167	41.3%
2022	\$ 9,026,499	\$3,269,962	36.2%	\$32,502,933	\$12,202,824	37.5%
2023	\$ 10,991,625	\$3,945,301	35.9%	\$32,527,791	\$12,947,195	39.8%
2024	\$ 10,821,135	\$4,072,215	37.6%	\$34,991,538	\$14,712,153	42.0%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,119.00	\$148,553.29	53%	\$2,507.05	\$77,815.32	52%	\$67,083.42
Aug	248	\$271,275.00	\$159,784.00	59%	\$3,130.07	\$59,474.89	37%	\$94,709.04
Sep	215	\$222,679.00	\$134,181.25	60%	\$1,283.37	\$39,464.68	29%	\$92,533.20
Oct	177	\$218,903.00	\$133,156.96	61%	\$0.00	\$19,934.03	15%	\$113,222.93
Nov	63	\$69,496.00	\$47,049.21	0%	\$0.00	\$0.00	0%	\$47,049.21
Dec								
Jan								
Feb								
Mar								
Apr								
May								
June								
Totals	942	\$1,060,472.00	\$622,724.71	59%	\$6,920.49	\$196,688.92	29%	\$414,597.80

Laconia Fire Department EMS Billing Report

Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Nov. 30, 2023
Winter Maintenance	\$270,000	\$8,552	\$8,552	\$261,448
Winter Maintenance Outside Contractors	\$60,000	\$899	\$899	\$59,101
Winter Maintenance Overtime	\$65,000	\$3,360	\$3,360	\$61,640