



## Financial & Operational Trends – October, 2023

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – September 30	\$35,030,182	\$39,841,925	\$34,910,140

### Fire & Rescue Call Data:

Month	September 2023	2022	2021	2020
Total number of incidents	383	377	409	392
Percent fire calls	29%	24%	31%	46%
Percent calls downtown area*	80%	50%	75%	72%
Busiest time period by hour	1PM & 2PM	5PM & 6PM	4PM,6PM,7PM,8PM	7PM
Percent of all calls 11pm to 7am	23%	25%	21%	15%
Number of critical care patients	21	23	39	26
Number multiple/back-to-back calls	128	84	147	153
Percent of multiple calls EMS	75%	67%	77%	75%
% of emergency responses within 6 min. response time (year-to-date)	79%	76%	78%	79%
Dates with more than 20 incidents	0	9/10(22)	9/9(22),9/17(23),9/18(22)	9/30(22)
# of times working 3 or more calls	12	11	14	13
Total incidents year to date	3,472	3,447	3,628	3,293

\*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

\*\*Does not include multiple calls related to gas leaks

### Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct		\$934	\$2,155	\$484
Nov		\$1,711	\$9,535	\$1,430
Dec		\$7,335	\$6,767	\$2,342
Jan		\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$27,938	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refunds	\$ 92	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$27,846	\$42,661	-\$2,676	\$22,259

## Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(September) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,185	2,413	18,924	17,678	23,638	22,774	3.79
- Park, Walk, Talk	118	50	923	50	429	N/A	N/A
- Extra Patrol	321	311	3,351	1,015	2,292	1,854	23.62
- Community Policing	18	12	119	83	158	144	9.72
Criminal offenses investigated	351	386	2,825	2,789	3,682	3,738	-1.50
Criminal off. cleared by arrest	195	179	1,706	1,772	2,303	2,213	4.07
Total # of physical arrests	103	114	878	993	1,269	1,374	-7.64
M/V – Stops	493	694	3,981	5,735	6,629	5,585	18.69
M/V – Summons	22	41	215	365	413	401	2.99
M/V – Written warnings	423	598	3,436	5,038	5,821	4,813	20.94
Accidents – Fatal	0	1	1	3	3	2	50.00
Accidents – Total	37	47	371	388	527	588	-10.37
Accidents w/injury	12	9	86	89	114	136	-16.18
Parking tags issued	10	65	667	1,700	1,809	1,594	13.49
DWI	1	5	40	48	64	75	-14.67
Intoxication	25	27	198	257	298	382	-21.99

September 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	20
All other disturbances	66
Suicidal subjects	5
Attempted suicide	0
Suicide	0
Violation of restraining order	7
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	28
Volunteer Hours (VSU)	8
Victims Served	0

### Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,140,586	9/30/2016
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,507,094	9/30/2017
2018	\$ 21,442,154	\$ 23,765,321	\$ 21,358,843	9/30/2018
2019	\$ 22,563,270	\$ 23,935,265	\$ 22,027,825	9/30/2019
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,628,940	9/30/2020
2021	\$ 23,395,524	\$ 24,960,538	\$ 23,043,015	9/30/2021
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,682,867	9/30/2022
2023	\$ 25,820,772		\$ 25,255,607	9/30/2023

### Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 9/30/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$693,746	\$23,390	\$693,746	24.9%
2020	\$3,085,000	\$754,454	\$24,785	\$754,454	25.3%
2021	\$3,150,000	\$778,258	\$25,415	\$803,673	25.5%
2022	\$3,270,000	\$826,009	\$27,160	\$853,169	26.1%
2023	\$3,500,000	\$848,118	\$26,715	\$874,908	25.0%
2024	\$3,600,000	\$878,658	\$27,200	\$878,658	24.4%

OVERTIME BY DEPARTMENT FY24			As of: 9/30/2023															
	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
01-403-105-0000	FINANCE	500	111	109	-	-	-	-	-	-	-	-	-	220	43.95%	230	1,071	
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0	0.00%	-	31	
01-405-105-0000	PLANNING	3,600	323	222	285	-	-	-	-	-	-	-	-	830	23.05%	971	3,924	
01-407-105-0000	CODE	1,000	9	9	9	-	-	-	-	-	-	-	-	28	2.76%	15	219	
01-411-105-0000	ASSESSING	-	48	-	8	-	-	-	-	-	-	-	-	56	0.00%	61	155	
01-415-105-0000	CITY CLERK	2000	9	99	72	-	-	-	-	-	-	-	-	179	8.96%	665	1,849	
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	3,850	-	-	-	-	-	-	-	-	11,073		7,920	45,848	
01-437-101-0051	Holiday OT	-	7,372	-	6,183	-	-	-	-	-	-	-	-	13,555		16,451	80,068	
01-437-101-0052	Incident OT	-	821	484	652	-	-	-	-	-	-	-	-	1,958		2,802	14,007	
01-437-101-0053	Court OT	-	1,073	1,646	879	-	-	-	-	-	-	-	-	3,599		6,332	21,918	
01-437-101-0054	Shift Coverage OT	-	7,362	9,859	9,768	-	-	-	-	-	-	-	-	26,989		32,391	109,441	
	<b>TOTAL</b>	<b>70,000</b>	<b>21,372</b>	<b>14,468</b>	<b>21,333</b>	<b>-</b>	<b>57,174</b>	<b>81.68%</b>	<b>65,896</b>	<b>271,282</b>								
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	13,877	-	-	-	-	-	-	-	-	47,088	52.32%	116,312	347,785	
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	8,724	-	-	-	-	-	-	-	-	22,635	28.29%	8,989	70,818	
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	5,198	-	-	-	-	-	-	-	-	19,922	28.46%	18,157	48,805	
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	-	-	-	-	-	-	-	-	28,317	21.45%	27,187	141,663	
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	16,929	-	-	-	-	-	-	-	-	43,980	31.64%	43,045	135,724	
	<b>TOTALS</b>	<b>511,000</b>	<b>59,857</b>	<b>42,700</b>	<b>59,385</b>	<b>-</b>	<b>161,942</b>	<b>31.69%</b>	<b>213,690</b>	<b>744,794</b>								
01-477-105-0000	WELFARE	500	56	-	29	-	-	-	-	-	-	-	-	85	17.08%	54	376	
01-479-105-0000	PARKS & RECREATION	10,000	376	126	274	-	-	-	-	-	-	-	-	776	7.76%	1,052	4,531	
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	1,661	-	-	-	-	-	-	-	-	6,043	60.43%	4,465	20,074	
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	528	-	-	-	-	-	-	-	-	528		-	-	
01-500-105-0006	Office	5700	562	566	684	-	-	-	-	-	-	-	-	1,811		2,037	8,741	
01-500-105-0007	Road Maintenance	13300	1,153	1,696	1,750	-	-	-	-	-	-	-	-	4,600		5,561	20,208	
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-		-	4,676	
01-502-105-0003	Plowing	65300	-	-	-	-	-	-	-	-	-	-	-	-		-	98,671	
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-505-105-0000	City Engineering	7600	567	542	1,269	-	-	-	-	-	-	-	-	2,378		1,664	11,507	
01-507-105-0000	Drain Maintenance	0	-	111	-	-	-	-	-	-	-	-	-	111		-	137	
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		134	134	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
	<b>TOTALS</b>	<b>95,000</b>	<b>2,282</b>	<b>2,914</b>	<b>4,231</b>	<b>-</b>	<b>9,428</b>	<b>9.92%</b>	<b>9,397</b>	<b>144,075</b>								
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	794	-	-	-	-	-	-	-	-	1,413		2,346	10,068	
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	-	-	-	-	-	-	572		959	5,687	
	<b>TOTALS</b>	<b>16,275</b>	<b>688</b>	<b>359</b>	<b>938</b>	<b>-</b>	<b>1,985</b>	<b>12.19%</b>	<b>3,305</b>	<b>15,756</b>								
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	2,293	-	-	-	-	-	-	-	-	14,820	24.29%	49,322	140,160	
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	-	-	-	-	-	-	-	-	3,827	8.32%	6,144	12,209	
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	-	-	-	-	-	-	-	3,112	12.70%	1,409	5,074	
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	-	-	-	-	-	-	-	-	3,673	16.55%	4,873	20,269	
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	-	-	-	-	-	-	-	-	8,366	23.90%	11,169	21,456	
	<b>TOTALS</b>	<b>188,700</b>	<b>15,656</b>	<b>10,315</b>	<b>7,828</b>	<b>-</b>	<b>33,799</b>	<b>17.91%</b>	<b>72,916</b>	<b>199,168</b>								
	<b>GRAND TOTAL</b>	<b>908,675</b>	<b>102,207.69</b>	<b>74,282.16</b>	<b>96,053.41</b>	<b>-</b>	<b>272,543</b>	<b>29.99%</b>	<b>372,716</b>	<b>1,407,304</b>								

## Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October		3	8	7	10	6	4	7	5
November		6	3	7	3	3	4	2	6
December		0	0	0	0	0	0	0	4
January		6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
<b>Total</b>	<b>20</b>	<b>93</b>	<b>92</b>	<b>95</b>	<b>84</b>	<b>87</b>	<b>90</b>	<b>75</b>	<b>98</b>

## Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 9/30/23
			None	

## Impact Fee Revenues:

	Total Revenue as of 6/30/2023	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 9/30/23
School	\$138,111.96	\$6,261.41	\$0.00	\$144,373.37
Police	\$12,811.47	\$469.10	\$0.00	\$13,280.57
Fire	\$3,402.57	\$1,070.14	\$0.00	\$4,472.71
Parks	\$33,798.92	\$1,659.27	\$0.00	\$35,458.19
Roads	\$38,304.67	\$1,598.57	\$0.00	\$39,903.24
Library	\$22,408.84	\$868.52	\$0.00	\$23,277.36
<b>Total Impact Fees Collected</b>	<b>\$248,838.43</b>	<b>\$11,927.01</b>	<b>\$0.00</b>	<b>\$260,765.44</b>

## Expendable Trust Balances:

	Balance as of 9/30/23
<b>CITY</b>	
Non-Capital Reserve Account	\$ 152,817.36
Accrued Leave Reserve Account	\$ 305,184.38
Health Insurance Stabilization Account	\$ 179,135.30
Winter Maintenance Reserve Account	\$ 170,989.27
Welfare Reserve	\$ 52,764.58
Parking Kiosk Reserve	\$ 15,499.06
LED Light Replacement Reserve	\$ 41,330.82
Motorcycle Week Account	\$ 31,553.99
<b>SCHOOL</b>	
Special Education Reserve	\$ 1,063,629.49
School Construction	\$ 2,557,619.48
School Health Insurance Stabilization	\$ 630,000.64
Education Stabilization	\$ 1,271,256.38

## Tax Increment Financing Balances:

	Balance as of 9/30/23
Downtown	\$1,196,117.28
Lakeport	\$ 79,018.00
Weirs	\$ 122,532.09

### Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
September 2023	42	111	-	17
September 2022	90	72	-	-

**YTD Building Permits (7/1/23 – 9/30/2023):** 176

**September 2023 Short Term Rental Inspections:** 5

**YTD Building Permits (7/1/22 – 9/30/2022):** 198

**September 2022 Short Term Rental Inspections:** 5

### Boat Taxes:

Report as of Date:	Through 9/30/2023		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$15,527.36	18.3%
2020	\$90,000	\$29,080.57	32.3%
2021	\$100,000	\$31,253.16	31.1%
2022	\$110,000	\$26,309.50	23.9%
2023	\$120,000	\$23,445.41	19.5%
2024	\$120,000	\$26,866.40	22.4%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 9/30/2022			Realized as of 9/30/2023
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$ 1,796,375	21.1%	\$ 31,504,852	\$ 6,966,129	22.1%
2021	\$ 8,699,290	\$ 1,558,716	17.9%	\$ 31,383,486	\$ 7,134,114	22.7%
2022	\$ 9,026,499	\$ 1,832,132	20.3%	\$ 32,502,933	\$ 7,089,051	21.8%
2023	\$ 10,991,625	\$ 2,358,769	21.5%	\$ 32,527,791	\$ 7,872,045	24.2%
2024	\$ 10,821,135	\$ 2,377,545	21.9%	\$ 35,091,538	\$ 8,563,959	24.4%

\* Does not include property tax collections noted elsewhere in this report

### EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,135.00	\$156,674.12	58%	\$896.90	\$67,627.86	43%	\$89,046.26
Aug	248	\$271,295.00	\$167,944.87	62%	\$1,100.00	\$40,734.55	24%	\$126,110.32
Sep	164	\$136,480.00	\$85,550.75	63%	\$600.00	\$917.13	1%	\$84,633.62
Oct								
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
June								
<b>Totals</b>	<b>651</b>	<b>\$685,910.00</b>	<b>\$410,169.74</b>	<b>60%</b>	<b>\$2,596.90</b>	<b>\$109,279.54</b>	<b>27%</b>	<b>\$299,790.20</b>

### Laconia Fire Department EMS Billing Report

Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>