



Financial & Operational Trends – September, 2023

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – August 31	\$3,406,337	\$5,540,805	\$4,377,084

Fire & Rescue Call Data:

Month	August 2023	2022	2021	2020
Total number of incidents	401	387	503	379
Percent fire calls	25%	28%	29%	38%
Percent calls downtown area*	76%	63%	74%	57%
Busiest time period by hour	10AM, 11AM	4PM	9AM, 2PM	9AM, 3PM
Percent of all calls 11pm to 7am	22%	20%	22%	17%
Number of critical care patients	25	24	33	18
Number multiple/back-to-back calls	140	144	255	138
Percent of multiple calls EMS	82%	73%	80%	62%
% of emergency responses within 6 min. response time (year-to-date)	84%	75%	77%	79%
Dates with more than 20 incidents	8/19(24), 8/22(23)	8/9(22)	8/7, 8/13, 8/14, 8/16, 8/20	8/4(36), 8/25(26)
# of times working 3 or more calls	22	12	24	17
Total incidents year to date	3084	3063	3219	2901

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept		\$943	\$776	\$780
Oct		\$934	\$2,155	\$484
Nov		\$1,711	\$9,535	\$1,430
Dec		\$7,335	\$6,767	\$2,342
Jan		\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$16,361	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refunds	\$ 92	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$16,269	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(August) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service (total)	1,937	2,100	16,739	15,265	9.66
- Park, Walk, Talk	85	N/A	805	N/A	N/A
- Extra Patrol	228	102	3,030	704	330.40
- Community Policing	10	5	101	71	42.25
Criminal offenses investigated	368	388	2,459	2,403	2.33
Criminal off. cleared by arrest	245	243	1,509	1,593	-5.27
Total # of physical arrests	123	140	774	879	-11.95
M/V – Stops	287	538	3,488	5,041	-30.81
M/V – Summons	20	46	190	324	-41.36
M/V – Written warnings	209	488	2,968	4,440	-33.15
Accidents – Fatal	0	0	1	2	-50.00
Accidents – Total	53	39	334	341	-2.05
Accidents w/injury	12	10	73	80	-8.75
Parking tags issued	55	412	647	1,635	-60.43
DWI	2	2	39	43	-9.30
Intoxication	30	37	172	230	-25.22

August 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	35
All other disturbances	98
Suicidal subjects	3
Attempted suicide	0
Suicide	0
Violation of restraining order	10
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	2
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,261,229	\$ 19,924,154	8/31/2016
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,348,628	8/31/2017
2018	\$ 21,442,154	\$ 23,765,321	\$ 21,146,146	8/31/2018
2019	\$ 22,563,270	\$ 23,935,265	\$ 21,865,189	8/31/2019
2020	\$ 23,203,364	\$ 23,612,210	\$ 22,401,495	8/31/2020
2021	\$ 23,395,524	\$ 24,960,538	\$ 22,764,004	8/31/2021
2022	\$ 24,369,326	\$ 26,785,934	\$ 23,562,276	8/31/2022
2023	\$ 25,820,772		\$ 24,809,918	8/31/2023

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 8/31/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$439,915	\$16,445	\$456,360	15.9%
2020	\$3,085,000	\$516,508	\$17,160	\$533,668	17.3%
2021	\$3,150,000	\$530,399	\$17,330	\$547,729	17.4%
2022	\$3,270,000	\$575,022	\$18,270	\$593,292	18.1%
2023	\$3,500,000	\$584,536	\$17,975	\$602,511	17.2%
2024	\$3,600,000	\$581,239	\$18,015	\$599,254	16.5%

OVERTIME BY DEPARTMENT FY24			As of : 8/31/2023															
	Budget		July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	111	109	-	-	-	-	-	-	-	-	-	-	220	43.95%	153	1,071
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	-	31
01-405-105-0000	PLANNING	3,600	323	222	-	-	-	-	-	-	-	-	-	-	545	15.13%	671	3,924
01-407-105-0000	CODE	1,000	9	9	-	-	-	-	-	-	-	-	-	-	18	1.84%	-	219
01-411-105-0000	ASSESSING	-	48	-	-	-	-	-	-	-	-	-	-	-	48	0.00%	61	155
01-415-105-0000	CITY CLERK	2000	9	99	-	-	-	-	-	-	-	-	-	-	108	5.38%	17	1,849
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	-	-	-	-	-	-	-	-	-	-	7,223		2,356	45,848
01-437-101-0051	Holiday OT	-	7,372	-	-	-	-	-	-	-	-	-	-	-	7,372		8,247	80,068
01-437-101-0052	Incident OT	-	821	484	-	-	-	-	-	-	-	-	-	-	1,305		2,290	14,007
01-437-101-0053	Court OT	-	1,073	1,646	-	-	-	-	-	-	-	-	-	-	2,719		3,472	21,918
01-437-101-0054	Shift Coverage OT	-	7,362	9,859	-	-	-	-	-	-	-	-	-	-	17,221		22,129	109,441
	TOTAL	70,000	21,372	14,468	-	-	-	-	-	-	-	-	-	-	35,841	51.20%	38,494	271,282
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	16,250	-	-	-	-	-	-	-	-	-	-	33,698	37.44%	76,723	347,785
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	-	-	-	-	-	-	-	-	-	-	13,912	17.39%	3,089	70,818
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	-	-	-	-	-	-	-	-	-	-	14,724	21.03%	10,192	48,805
01-445-107-0000	Holiday Pay	132,000	13,660	-	-	-	-	-	-	-	-	-	-	-	13,660	10.35%	15,007	141,663
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	-	-	-	-	-	-	-	-	-	-	27,051	19.46%	30,606	135,724
	TOTALS	511,000	59,857	43,187	-	-	-	-	-	-	-	-	-	-	103,044	20.17%	135,617	744,794
01-477-105-0000	WELFARE	500	56	-	-	-	-	-	-	-	-	-	-	-	56	11.26%	27	376
01-479-105-0000	PARKS & RECREATION	10,000	376	126	-	-	-	-	-	-	-	-	-	-	502	5.02%	875	4,531
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	-	-	-	-	-	-	-	-	-	-	4,382	43.82%	2,688	20,074
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-500-105-0006	Office	5700	562	566	-	-	-	-	-	-	-	-	-	-	1,127		1,320	8,741
01-500-105-0007	Road Maintenance	13300	1,153	1,696	-	-	-	-	-	-	-	-	-	-	2,849		2,740	20,208
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4,676
01-502-105-0003	Plowing	65300	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	98,671
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-505-105-0000	City Engineering	7600	567	542	-	-	-	-	-	-	-	-	-	-	1,109		1,052	11,507
01-507-105-0000	Drain Maintenance	0	-	111	-	-	-	-	-	-	-	-	-	-	111		-	137
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	134	134
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	TOTALS	95,000	2,282	2,914	-	-	-	-	-	-	-	-	-	-	5,196	5.47%	5,246	144,075
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	-	-	-	-	-	-	-	-	-	-	619		1,161	10,068
90-421-105-0000	Sewer Maintenance	10675	320	108	-	-	-	-	-	-	-	-	-	-	428		565	5,687
	TOTALS	16,275	688	359	-	-	-	-	-	-	-	-	-	-	1,047	6.43%	1,726	15,756
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	-	-	-	-	-	-	-	-	-	-	12,527	20.54%	30,944	140,160
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	-	-	-	-	-	-	-	-	-	-	2,673	5.81%	2,244	12,209
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	-	-	-	-	-	-	-	-	3,112	12.70%	959	5,074
91-445-107-0000	Holiday Pay	22,200	1,607	-	-	-	-	-	-	-	-	-	-	-	1,607	7.24%	2,421	20,269
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	-	-	-	-	-	-	-	-	-	-	6,052	17.29%	4,342	21,456
	TOTALS	188,700	15,656	10,315	-	-	-	-	-	-	-	-	-	-	25,971	13.76%	40,909	199,168
	GRAND TOTAL	908,675	102,207.69	74,769.08	-	-	-	-	-	-	-	-	-	-	176,977	19.48%	226,484	1,407,304

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September		2	4	7	7	4	3	5	4
October		3	8	7	10	6	4	7	5
November		6	3	7	3	3	4	2	6
December		0	0	0	0	0	0	0	4
January		6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	6	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 8/31/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2023	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 8/31/23
School	\$138,111.96	\$4,770.75	\$0.00	\$142,882.71
Police	\$12,811.47	\$389.85	\$0.00	\$13,201.32
Fire	\$3,402.57	\$895.00	\$0.00	\$4,297.57
Parks	\$33,798.92	\$1,368.75	\$0.00	\$35,167.67
Roads	\$38,304.67	\$1,400.00	\$0.00	\$39,704.67
Library	\$22,408.84	\$712.66	\$0.00	\$23,121.50
Total Impact Fees Collected	\$248,838.43	\$9,537.01	\$0.00	\$258,375.44

Expendable Trust Balances:

	Balance as of 8/31/23
Non-Capital Reserve Account	\$152,817.36
Accrued Leave Reserve Account	\$303,826.17
Health Insurance Stabilization Account	\$178,388.07
Winter Maintenance Reserve Account	\$170,228.29
Welfare Reserve	\$52,529.75
Parking Kiosk Reserve	\$15,430.08
LED Light Replacement Reserve	\$41,146.88
Motorcycle Week Account	\$31,553.99

Tax Increment Financing Balances:

	Balance as of 8/31/23
Downtown	\$1,196,484.14
Lakeport	\$79,018.00
Weirs	\$148,719.73

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
August 2023	64	86	2	8
August 2022	58	99	2	3

YTD Building Permits (7/1/23 – 8/31/2023): 134

August 2023 Short Term Rental Inspections: 6

YTD Building Permits (7/1/22 – 8/31/22): 108

August 2023 Short Term Rental Inspections: 4

Boat Taxes:

Report as of Date:	Through 8/31/2023		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$12,346.68	14.63%
2020	\$90,000	\$27,295.33	30.33%
2021	\$100,000	\$26,515.71	26.52%
2022	\$110,000	\$20,198.74	18.36%
2023	\$120,000	\$20,813.77	17.34%
2024	\$120,000	\$24,908.24	20.76%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 8/31/2022			Realized as of 8/31/2023
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$ 1,427,359	17.59%	\$ 31,504,852	\$ 4,875,946	15.47%
2021	\$ 8,699,290	\$ 1,338,932	15.75%	\$ 32,333,486	\$ 4,952,267	15.32%
2022	\$ 9,026,499	\$ 990,515	11.39%	\$ 32,502,933	\$ 4,908,289	15.10%
2023	\$ 10,991,625	\$ 1,278,385	11.63%	\$ 32,527,791	\$ 5,055,410	15.54%
2024	\$ 10,821,135	\$ 1,516,948	14.02%	\$ 35,091,538	\$ 5,778,687	16.47%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Current month EMS billing history was not available at the time of publication of this report.

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94