



Financial & Operational Trends – May, 2023

Net gain in construction value from Building Permit Reports (The updated information for the table below was not available at the time of publication of this document; it will be included in next month's report.)

	Current year:	One year ago:	Two years ago:
April 1 – April 30	\$ million	\$ million	\$ million

Month	April 2023	2022	2021	2020
Total number of incidents	354	350	361	294
Percent fire calls	30%	30%	34%	28%
Percent calls downtown area*	72%	79%	70%	79%
Busiest time period by hour	11AM, 1PM	12PM, 4PM	9AM, 4PM	1PM, 7PM
Percent of all calls 11pm to 7am	21%	19%	20%	17%
Number of critical care patients	25	19	24	18
Number multiple/back-to-back calls	144	123	122	104
Percent of multiple calls EMS	68%	81%	76%	68%
% of emergency responses within 6 min. response time (year-to-date)	78%	85%	78%	85%
Dates with more than 20 incidents		4/20(20)	4/26(21)	
# of times working 3 or more calls	16	10	12	3
Total incidents year to date	1,408	1,441	1,401	1,325

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2023	2022	2021	2020
Fiscal Year				
Jul	\$4,037	\$211	\$1,965	\$ 957
Aug	\$2,100	\$3,690	\$830	\$5,046
Sept	\$943	\$776	\$780	\$2,981
Oct	\$934	\$2,155	\$484	\$2,989
Nov	\$1,711	\$9,535	\$1,430	\$2,872
Dec	\$7,335	\$6,767	\$2,342	\$6,208
Jan	\$3,949	\$6,853	\$2,615	\$2,125
Feb	\$5,948	\$2,460	\$3,412	\$1,132
Mar	\$15,250	\$1,577	\$1,358	\$1,777
Apr	\$10,034	\$1,716	\$1,330	\$1,383
May		\$1,360	\$922	\$5,248
Jun		\$3,039	\$6,593	\$660
Gross Relief	\$52,241	\$40,139	\$24,061	\$33,378
Reimbursements/Liens/refunds	\$21,651	\$42,815	\$1,802	\$6,190
01-477-499-0000				
Net Cost of Welfare	\$30,590	-\$2,676	\$22,259	\$27,188

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(April) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service (total)	1,999	1,947	7,495	6,911	8.45
- Park, Walk, Talk*	90	N/A	277	N/A	N/A
- Extra Patrol	355	80	1,704	292	483.56
- Community Policing	20	9	61	44	38.64
Criminal offenses investigated	240	293	1,013	1,013	0.00
Criminal off. cleared by arrest	174	216	679	720	-5.69
Total # of physical arrests	105	119	415	468	-11.32
M/V – Stops	509	774	1,534	2,655	-42.22
M/V – Summons	23	34	51	111	-54.05
M/V – Written warnings	429	695	1,341	2,366	-43.32
Accidents – Fatal	0	0	0	0	0
Accidents – Total	24	33	132	131	0.76
Accidents w/injury	5	4	22	23	-4.35
Parking tags issued	12	10	112	190	-41.05
DWI	3	3	19	18	5.56
Intoxication	14	16	58	85	-31.76

*Park, Walk, Talk is a new call type created in mid-September, 2022

April 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	26
All other disturbances	61
Suicidal subjects	2
Attempted suicide	0
Suicide	0
Violation of restraining order	2
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected	
2015	\$ 20,036,102	\$ 21,298,380	\$40,563,258	4/30/2016	98.13%
2016	\$ 20,785,170	\$ 21,260,229	\$41,409,561	4/30/2017	98.49%
2017	\$ 21,075,701	\$ 21,895,151	\$42,357,897	4/30/2018	98.57%
2018	\$ 21,442,154	\$ 23,765,321	\$44,657,234	4/30/2019	98.78%
2019	\$ 22,563,270	\$ 23,935,265	\$45,885,433	4/30/2020	98.68%
2020	\$ 23,203,364	\$ 23,612,210	\$46,357,101	4/30/2021	99.02%
2021	\$ 23,395,524	\$ 24,958,361	\$47,994,013	4/30/2022	99.25%
2022	\$ 24,369,326	\$ 26,785,934	\$50,827,343	4/30/2023	99.36%

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 4/30/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2018	\$2,674,000	\$2,305,581	\$76,215	\$2,381,796	89.07%
2019	\$2,875,000	\$2,502,797	\$77,303	\$2,580,100	89.74%
2020	\$3,085,000	\$2,420,791	\$75,705	\$2,496,496	80.92%
2021	\$3,150,000	\$2,698,038	\$83,895	\$2,781,933	88.32%
2022	\$3,270,000	\$2,776,626	\$83,475	\$2,860,101	87.46%
2023	\$3,500,000	\$2,827,460	\$83,720	\$2,911,180	83.18%

OVERTIME BY DEPARTMENT FY23

As of : 4/30/2023

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
FINANCE	500	140	13	77	67	207	50	-	-	121	-	-	-	674.92	134.98%	471	621	
LICENSE	100	-	-	-	-	-	-	-	-	7	-	-	-	7.37	7.37%	-	7	
PLANNING	3,500	401	270	300	380	175	293	304	184	495	293	-	-	3,092.55	88.36%	3,194	3,807	
CODE	1,000	-	-	15	15	51	-	37	-	31	70	-	-	218.58	21.86%	169	169	
ASSESSING	-	-	61	-	-	55	-	-	-	-	-	-	-	115.39	0.00%	-	94	
CITY CLERK	1000	8	8	649	17	767	-	-	-	59	85	47	-	-	1,641.01	164.10%	797	805
POLICE																		
Misc. Overtime	145000	1,597	760	5,564	(2,163)	1,863	1,747	3,833	5,621	3,746	15,339	-	-	37,906.68		17,251	10,991	
Holiday OT		8,247	-	8,203	6,839	8,141	17,451	14,316	-	7,447	-	-	-	70,644.36		71,464	79,341	
Incident OT		1,371	918	512	3,387	1,433	353	142	97	2,096	1,225	-	-	11,532.91		11,774	12,525	
Court OT		2,636	836	2,861	890	3,186	1,367	1,424	1,877	2,965	1,532	-	-	19,572.76		8,431	11,974	
Shift Coverage OT		12,696	9,433	10,262	13,894	8,919	10,997	9,767	7,363	8,053	6,769	-	-	98,153.74		44,337	64,241	
TOTAL	145,000	26,547	11,947	27,402	22,847	23,542	31,913	29,483	14,958	24,307	24,864	0	0	237,810.45	164.01%	153,258	179,071	
FIRE																		
Extra Duty Coverage	85,000	40,147	36,576	39,589	25,883	20,062	27,141	25,737	32,838	39,330	17,907	-	-	305,208.65	359.07%	187,475	271,221	
Sick Hurt Coverage	70,000	426	2,663	5,900	4,165	4,799	5,591	8,672	5,330	3,303	3,673	-	-	44,521.35	63.60%	110,164	133,273	
Personal Time Coverage	80,000	3,368	6,824	7,965	4,653	3,649	4,107	4,025	1,837	1,848	3,412	-	-	41,687.07	52.11%	46,682	55,149	
Holiday Pay	132,000	15,007	-	12,180	11,483	11,520	23,612	39,135	-	13,994	-	-	-	126,930.14	96.16%	116,040	127,016	
Vacation Coverage	139,000	17,507	13,099	12,439	4,157	12,119	5,167	9,998	9,924	23,415	2,990	-	-	110,814.04	79.72%	110,900	137,067	
TOTALS	506,000	76,455	59,162	78,073	50,341	52,148	65,617	87,566	49,928	81,889	27,982	0	0	629,161.25	124.34%	571,261	723,725	
WELFARE	500	-	27	27	36	127	18	19	65	56	-	-	-	375.59	75.12%	9	17	
PARKS & RECREATION	9,000	797	78	177	130	209	799	371	339	678	330	0	0	3,908.34	43.43%	4,930	5,642	
SOLID WASTE	7,000	1,244	1,444	1,776	1,161	1,222	1,950	1,270	793	1,555	1,499	0	0	13,913.52	198.76%	11,907	16,444	
PUBLIC WORKS	0																	
Striping		-	-	-	-	-	-	-	-	-	-	-	-					
Office	6561	685	634	717	892	583	972	664	618	858	652	-	-	7,276.52		7,087	8,645	
Road Maintenance	15063	1,169	1,571	2,821	842	2,368	2,673	1,052	671	1,315	750	-	-	15,233.05		13,898	19,847	
Winter Maintenance	63589.99	-	-	-	-	-	4,676	-	-	-	-	-	-	4,676.28		-	-	
Plowing	-	-	-	-	-	1,523	20,427	18,292	21,367	36,526	536	-	-	98,670.96		83,941	83,941	
OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
City Engineering	5236	551	500	613	881	731	1,058	921	1,271	1,406	1,479	-	-	9,411.60		4,531	6,898	
Drain Maintenance	300	-	-	-	-	-	-	-	-	-	-	-	-	-		277	277	
Parking/Traffic Control	200	134	-	-	-	-	-	-	-	-	-	-	-	134.46		225	225	
Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
TOTALS	90,950	2,541	2,706	4,150	2,614	5,206	29,807	20,929	23,928	40,105	3,417	0	0	135,402.87	148.88%	109,958	119,833	
SANITARY SEWER	15,000																	
WRBP		380	781	1,185	849	773	2,555	190	98	1,965	1,009	-	-	9,784.69		7,498	9,027	
Sewer Maintenance		386	179	394	290	154	1,900	133	218	136	-	-	-	3,789.50		16,341	17,213	
TOTALS	15,000	765	960	1,579	1,139	927	4,454	322	317	2,101	1,009	0	0	13,574.19	90.49%	23,840	26,240	
EMS - AMBULANCE																		
Extra Duty Coverage	58,000	15,951	14,993	18,378	17,374	7,561	9,119	7,054	16,100	9,762	5,152	-	-	121,443.21	209.38%	71,688	97,585	
Sick Hurt Coverage	45,000	1,835	409	3,900	-	2,161	450	1,530	990	-	409	-	-	11,683.80	25.96%	31,272	36,993	
Personal Time Coverage	25,000	495	464	450	-	900	1,862	-	-	-	-	-	-	4,170.06	16.68%	5,793	6,892	
Holiday Pay	21,900	2,421	-	2,452	1,953	1,520	3,518	4,664	-	2,192	-	-	-	18,718.09	85.47%	17,333	19,653	
Vacation Coverage	40,000	495	3,847	6,827	510	942	1,013	1,500	2,628	1,540	-	-	-	19,301.48	48.25%	19,418	27,257	
TOTALS	189,900	21,197	19,713	32,007	19,837	13,083	15,961	14,747	19,718	13,494	5,561	0	0	175,316.64	92.32%	145,505	188,380	
GRAND TOTAL	969,450	130,095.45	96,388.15	146,231.90	98,584.12	97,719.76	150,863.02	155,048.34	110,288	164,916	65,079	-	-	1,215,212.67	125.35%	1,025,299	1,264,857	

Parks & Recreation Facility Use Requests:

	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16	2014-15
July	9	8	5	10	24	18	4	3	15
August	7	8	9	10	10	15	11	18	4
September	2	4	7	7	4	3	5	4	5
October	3	8	7	10	6	4	7	5	2
November	6	3	7	3	3	4	2	6	6
December	0	0	0	0	0	0	0	4	7
January	6	4	0	11	11	6	5	9	10
February	15	11	9	10	6	6	8	13	6
March	9	15	6	4	8	11	12	9	12
April	10	14	19	8	5	8	13	8	16
May		8	13	3	9	12	2	8	10
June		9	13	8	1	3	6	11	10
Total	67	92	95	84	87	90	75	98	103

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 4/30/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2022	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 4/30/23
School	\$82,163.74	\$39,689.08	\$0.00	\$121,852.82
Police	\$8,712.28	\$2,954.41	\$0.00	\$11,666.69
Fire	\$12,675.17	\$6,575.84	(\$9,363.44)	\$9,887.57
Parks	\$19,245.45	\$10,343.72	\$0.00	\$29,589.17
Roads	\$25,597.32	\$9,343.35	\$0.00	\$34,940.67
Library	\$14,605.43	\$5,537.72	\$0.00	\$20,143.15
Total Impact Fees Collected	\$162,999.39	\$74,444.12	(\$9,363.44)	\$228,080.07

Expendable Trust Balances:

	Balance as of 4/30/23
Non-Capital Reserve Account	\$438,915.05
Accrued Leave Reserve Account	\$297,377.87
Health Insurance Stabilization Account	\$175,250.10
Winter Maintenance Reserve Account	\$167,280.73
Welfare Reserve	\$51,620.18
Parking Kiosk Reserve	\$15,162.91
LED Light Replacement Reserve	\$40,434.41
Motorcycle Week Account	\$73,657.94

Tax Increment Financing Balances:

	Balance as of 4/30/23
Downtown	\$930,545.00
Lakeport	\$54,018.00
Weirs	(\$55,092.63)

Codes Office Statistics: (The updated information for the table below was not available at the time of publication of this document; it will be included in next month's report.)

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
April 2023				
April 2022				

YTD Building Permits (4/1/22 – 4/30/23):

YTD Building Permits (4/1/21 – 4/30/22):

Boat Taxes:

Report as of Date:	Through 4/30/23		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2018	\$85,000	\$26,408	31.07%
2019	\$85,000	\$26,752	31.47%
2020	\$90,000	\$33,225	36.92%
2021	\$100,000	\$59,014	59.01%
2022	\$110,000	\$48,463	44.06%
2023	\$120,000	\$41,848	34.87%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 4/30/2022			Realized as of 4/30/2023
	Budgeted	Amount		Budgeted	Amount	
2019	\$ 8,114,878	\$6,828,065	84.1%	\$30,659,544	\$23,516,632	76.7%
2020	\$ 8,499,359	\$7,007,886	82.5%	\$31,450,111	\$23,237,930	73.8%
2021	\$ 8,699,290	\$7,871,882	90.5%	\$31,383,486	\$26,490,367	84.4%
2022	\$ 9,026,499	\$7,720,013	85.5%	\$32,502,933	\$25,825,129	79.5%
2023	\$ 10,991,625	\$9,735,239	88.5%	\$32,527,791	\$25,593,588	78.7%

*Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	242	\$274,985.00	\$131,533.00	47%	\$550.00	\$73,187.25	56%	\$54,859.35
Aug	411	295	318	220	\$267,787.00	\$137,637.87	51%	\$657.30	\$74,138.46	56%	\$58,512.30
Sep	334	249	311	213	\$249,489.00	\$124,057.28	49%	\$1,500.00	\$62,814.25	49%	\$57,488.52
Oct	374	276	316	230	\$270,037.00	\$134,821.64	50%	\$520.00	\$72,341.64	58%	\$58,427.66
Nov	355	266	297	211	\$227,470.00	\$114,717.40	49%	\$550.00	\$53,684.83	47%	\$55,229.29
Dec	325	247	329	232	\$276,927.00	\$135,476.81	48%	\$375.00	\$73,441.85	52%	\$59,130.20
Jan	333	220	354	250	\$295,585.00	\$157,081.04	53%	\$1,450.00	\$77,842.02	48%	\$73,056.05
Feb	280	215	285	184	\$219,791.00	\$107,729.47	48%	\$800.00	\$49,802.47	48%	\$55,095.12
Mar	272	196	301	212	\$240,632.00	\$133,015.35	55%	\$2,980.78	\$45,368.56	34%	\$83,288.17
Apr	295	211	292	138	\$162,429.00	\$96,592.59	60%	\$350.00	\$6,963.82	7%	\$89,278.77
May											
June											
Totals	3356	2460	3168	2132	\$2,485,132.00	\$1,272,662.45	51%	\$9,733.08	\$589,585.15	46%	\$644,365.43

Laconia Fire Department EMS Billing Report

Month 2021-22	Total # Ambulance Responses 2020-21 EMS & Fire	# of Trips 2020-21 Billable	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	337	235	377	285	\$291,464.00	\$150,788.11	52%	\$24,210.89	\$104,905.70	70%	\$16,292.84
Aug	279	200	411	295	\$295,079.60	\$131,695.38	45%	\$15,211.05	\$97,318.75	74%	\$10,274.19
Sep	303	200	334	249	\$245,246.60	\$122,620.14	50%	\$20,277.49	\$75,689.70	62%	\$20,246.75
Oct	308	222	374	276	\$257,000.20	\$131,558.59	51%	\$19,167.55	\$77,434.48	59%	\$28,967.28
Nov	278	203	355	266	\$244,439.40	\$114,104.75	47%	\$25,312.51	\$71,421.14	63%	\$13,964.07
Dec	329	242	325	247	\$262,222.00	\$126,897.78	48%	\$25,595.08	\$64,700.05	51%	\$32,457.23
Jan	303	225	333	220	\$227,365.00	\$100,887.76	44%	\$14,650.51	\$67,559.48	67%	\$14,426.50
Feb	269	212	280	215	\$224,948.00	\$106,111.94	47%	\$14,279.26	\$68,857.97	65%	\$19,741.21
Mar	305	226	272	196	\$216,679.00	\$114,484.06	53%	\$15,665.90	\$67,043.52	58%	\$27,263.04
Apr	287	200	295	211	\$232,363.00	\$106,648.15	46%	\$11,899.08	\$70,499.85	66%	\$20,829.80
May	273	192	319	232	\$251,406.00	\$116,584.28	46%	\$20,066.55	\$63,559.72	55%	\$28,400.98
June	378	288	335	260	\$288,459.00	\$142,781.60	49%	\$16,436.26	\$80,486.59	56%	\$41,641.43
Totals	3649	2645	4010	2952	\$3,036,671.80	\$1,465,162.54	48%	\$222,772.13	\$909,476.95	62%	\$274,505.32

Department of Public Works – Storm Cost Summary:

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru April 30, 2023
Winter Maintenance	\$265,000	\$14,784	\$183,031	\$81,969
Winter Maintenance Outside Contractors	\$54,000	0	\$44,262	\$9,738
Winter Maintenance Overtime	\$60,000	0	74,440	\$(14,440)