



Financial & Operational Trends – April, 2023

Net gain in construction value from Building Permit Reports

	Current year:	One year ago:	Two years ago:
April 1 – March 31	\$58.5 million	\$48.6 million	\$39 million

Month	March 2023	2022	2021	2020
Total number of incidents	329	339	354	331
Percent fire calls	21%	30%	28%	31%
Percent calls downtown area*	74%	75%	80%	78%
Busiest time period by hour	10AM, 1PM	9AM, 9pm	1PM	12PM, 1PM
Percent of all calls 11pm to 7am	22%	16%	15%	19%
Number of critical care patients	16	15	26	25
Number multiple/back-to-back calls	90	112	135	110
Percent of multiple calls EMS	68%	79%	75%	72%
% of emergency responses within 6 min. response time (year-to-date)	84%	79%	80%	81%
Dates with more than 20 incidents	3/20(21)	3/7(21)		
# of times working 3 or more calls	10	10	16	7
Total incidents year to date	1,044	1,091	1,040	1,031

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2023	2022	2021	2020
Fiscal Year	2023	2022	2021	2020
Jul	\$4,037	\$211	\$1,965	\$ 957
Aug	\$2,100	\$3,690	\$830	\$5,046
Sept	\$943	\$776	\$780	\$2,981
Oct	\$934	\$2,155	\$484	\$2,989
Nov	\$1,711	\$9,535	\$1,430	\$2,872
Dec	\$7,335	\$6,767	\$2,342	\$6,208
Jan	\$3,949	\$6,853	\$2,615	\$2,125
Feb	\$5,948	\$2,460	\$3,412	\$1,132
Mar	\$15,250	\$1,577	\$1,358	\$1,777
Apr		\$1,716	\$1,330	\$1,383
May		\$1,360	\$922	\$5,248
Jun		\$3,039	\$6,593	\$660
Gross Relief	\$44,230	\$40,139	\$24,061	\$33,378
Reimbursements/Liens/refunds	\$21,491	\$42,815	\$1,802	\$6,190
01-477-499-0000				
Net Cost of Welfare	\$22,739	-\$2,676	\$22,259	\$27,188

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(March) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service (total)	1,922	1,830	5,496	4,964	10.72
- Park, Walk, Talk*	72	N/A	187	N/A	N/A
- Extra Patrol	494	77	1,349	212	536.32
- Community Policing	15	10	41	35	17.14
Criminal offenses investigated	256	235	770	720	6.94
Criminal off. cleared by arrest	185	160	505	504	0.20
Total # of physical arrests	96	92	266	280	-5.00
M/V – Stops	301	793	1,025	1,881	-45.51
M/V – Summons	5	39	28	77	-63.64
M/V – Written warnings	212	702	857	1,671	-48.71
Accidents – Fatal	0	0	0	0	0
Accidents – Total	43	22	109	98	11.22
Accidents w/injury	4	6	17	19	-10.53
Parking tags issued	50	47	100	180	-44.44
DWI	5	6	16	15	6.67
Intoxication	18	23	44	69	-36.23

*Park, Walk, Talk is a new call type created in mid-September, 2022

March 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	29
All other disturbances	51
Suicidal subjects	10
Attempted suicide	0
Suicide	0
Violation of restraining order	11
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected	
2015	\$ 20,036,102	\$ 21,298,380	\$40,270,606	3/31/2016	97.43%
2016	\$ 20,785,170	\$ 21,260,229	\$41,174,419	3/31/2017	97.94%
2017	\$ 21,075,701	\$ 21,895,151	\$42,177,932	3/31/2018	98.15%
2018	\$ 21,442,154	\$ 23,765,321	\$44,597,578	3/31/2019	98.65%
2019	\$ 22,563,270	\$ 23,935,265	\$45,783,554	3/31/2020	98.46%
2020	\$ 23,203,364	\$ 23,612,210	\$46,287,489	3/31/2021	98.87%
2021	\$ 23,395,524	\$ 24,958,361	\$47,930,504	3/31/2022	99.12%
2022	\$ 24,369,326	\$ 26,785,934	\$50,773,270	3/31/2023	99.25%

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 3/31/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2018	\$2,674,000	\$2,086,272	\$67,860	\$2,154,132	80.56%
2019	\$2,875,000	\$2,221,973	\$67,985	\$2,286,958	79.56%
2020	\$3,085,000	\$2,215,957	\$68,290	\$2,284,247	74.04%
2021	\$3,150,000	\$2,404,870	\$73,625	\$2,478,495	78.68%
2022	\$3,270,000	\$2,491,774	\$73,630	\$2,565,404	78.45%
2023	\$3,500,000	\$2,495,780	\$73,375	\$2,569,155	73.40%

OVERTIME BY DEPARTMENT FY23

As of : 3/31/2023

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
FINANCE	500	140	13	77	67	207	50	-	-	121	-	-	-	674.92	134.98%	471	621
LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	7
PLANNING	3,500	401	270	300	380	175	293	304	184	495	-	-	-	2,799.93	80.00%	2,848	3,807
CODE	1,000	-	-	15	15	51	-	37	-	31	-	-	-	148.89	14.89%	169	169
ASSESSING	-	-	61	-	-	55	-	-	-	-	-	-	-	115.39	0.00%	-	94
CITY CLERK	1000	8	8	649	17	767	-	-	59	85	-	-	-	1,593.66	159.37%	789	805
POLICE																	
Misc. Overtime	145000	1,597	760	5,564	(2,163)	1,863	1,747	3,833	5,621	7,077	-	-	-	25,898.91	-	15,215	10,991
Holiday OT		8,247	-	8,203	6,839	8,141	17,451	14,316	-	7,447	-	-	-	70,644.36	-	71,464	79,341
Incident OT		1,371	918	512	3,387	1,433	353	142	97	2,096	-	-	-	10,308.35	-	10,359	12,525
Court OT		2,636	836	2,861	890	3,186	1,367	1,424	1,877	2,965	-	-	-	18,040.81	-	6,646	11,974
Shift Coverage OT		12,696	9,433	10,262	13,894	8,919	10,997	9,767	7,363	8,053	-	-	-	91,384.48	-	41,720	64,241
TOTAL	145,000	26,547	11,947	27,402	22,847	23,542	31,913	29,483	14,958	27,638	0	0	0	216,276.91	149.16%	145,404	179,071
FIRE																	
Extra Duty Coverage	85,000	40,147	36,576	39,589	25,883	20,062	27,141	25,737	32,838	47,023	-	-	-	294,994.35	347.05%	158,255	271,221
Sick Hurt Coverage	70,000	426	2,663	5,900	4,165	4,799	5,591	8,672	5,330	3,303	-	-	-	40,848.51	58.36%	101,621	133,273
Personal Time Coverage	80,000	3,368	6,824	7,965	4,653	3,649	4,107	4,025	1,837	1,848	-	-	-	38,275.17	47.84%	46,238	55,149
Holiday Pay	132,000	15,007	-	12,180	11,483	11,520	23,612	39,135	-	13,994	-	-	-	126,930.14	96.16%	116,040	127,016
Vacation Coverage	139,000	17,507	13,099	12,439	4,157	12,119	5,167	9,998	9,924	23,415	-	-	-	107,824.06	77.57%	101,809	137,067
TOTALS	506,000	76,455	59,162	78,073	50,341	52,148	65,617	87,566	49,928	89,582	0	0	0	608,872.23	120.33%	523,963	723,725
WELFARE	500	-	27	27	36	127	18	19	65	56	-	-	-	375.59	75.12%	9	17
PARKS & RECREATION	9,000	797	78	177	130	209	799	371	339	678	0	0	0	3,578.42	39.76%	4,363	5,642
SOLID WASTE	7,000	1,244	1,444	1,776	1,161	1,222	1,950	1,270	793	1,555	0	0	0	12,414.46	177.35%	10,777	16,444
PUBLIC WORKS	0																
Striping		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Office	6561	685	634	717	892	583	972	664	618	858	-	-	-	6,624.43	-	6,084	8,645
Road Maintenance	15063	1,169	1,571	2,821	842	2,368	2,673	1,052	671	1,315	-	-	-	14,482.60	-	13,093	19,847
Winter Maintenance	63589.99	-	-	-	-	-	4,676	-	-	-	-	-	-	4,676.28	-	-	-
Plowing	-	-	-	-	-	1,523	20,427	18,292	21,367	36,526	-	-	-	98,135.31	-	83,941	83,941
OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
City Engineering	5236	551	500	613	881	731	1,058	921	1,271	1,406	-	-	-	7,932.75	-	3,613	6,898
Drain Maintenance	300	-	-	-	-	-	-	-	-	-	-	-	-	-	-	277	277
Parking/Traffic Control	200	134	-	-	-	-	-	-	-	-	-	-	-	134.46	-	225	225
Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTALS	90,950	2,541	2,706	4,150	2,614	5,206	29,807	20,929	23,928	40,105	0	0	0	131,985.83	145.12%	107,233	119,833
SANITARY SEWER	15,000																
WRBP		380	781	1,185	849	773	2,555	190	98	1,965	-	-	-	8,776.00	-	6,839	9,027
Sewer Maintenance		386	179	394	290	154	1,900	133	218	136	-	-	-	3,789.50	-	15,934	17,213
TOTALS	15,000	765	960	1,579	1,139	927	4,454	322	317	2,101	0	0	0	12,565.50	83.77%	22,773	26,240
EMS - AMBULANCE																	
Extra Duty Coverage	58,000	15,951	14,993	18,378	17,374	7,561	9,119	7,054	16,100	9,994	-	-	-	116,523.74	200.90%	60,088	97,585
Sick Hurt Coverage	45,000	1,835	409	3,900	-	2,161	450	1,530	990	-	-	-	-	11,274.84	25.06%	29,513	36,993
Personal Time Coverage	25,000	495	464	450	-	900	1,862	-	-	-	-	-	-	4,170.06	16.68%	5,318	6,892
Holiday Pay	21,900	2,421	-	2,452	1,953	1,520	3,518	4,664	-	2,192	-	-	-	18,718.09	85.47%	17,333	19,653
Vacation Coverage	40,000	495	3,847	6,827	510	942	1,013	1,500	2,628	1,540	-	-	-	19,301.48	48.25%	17,797	27,257
TOTALS	189,900	21,197	19,713	32,007	19,837	13,083	15,961	14,747	19,718	13,726	0	0	0	169,988.21	89.51%	130,049	188,380
GRAND TOTAL	969,450	130,095.45	96,388.15	146,231.90	98,584.12	97,719.76	150,863.02	155,048.34	110,288	176,172	-	-	-	1,161,389.94	119.80%	948,847	1,264,857

Parks & Recreation Facility Use Requests:

	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16	2014-15
July	9	8	5	10	24	18	4	3	15
August	7	8	9	10	10	15	11	18	4
September	2	4	7	7	4	3	5	4	5
October	3	8	7	10	6	4	7	5	2
November	6	3	7	3	3	4	2	6	6
December	0	0	0	0	0	0	0	4	7
January	6	4	0	11	11	6	5	9	10
February	15	11	9	10	6	6	8	13	6
March	9	15	6	4	8	11	12	9	12
April		14	19	8	5	8	13	8	16
May		8	13	3	9	12	2	8	10
June		9	13	8	1	3	6	11	10
Total	57	92	95	84	87	90	75	98	103

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 3/31/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2022	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 3/31/23
School	\$82,163.74	\$39,689.08	\$0.00	\$121,852.82
Police	\$8,712.28	\$2,954.41	\$0.00	\$11,666.69
Fire	\$12,675.17	\$6,575.84	(\$9,363.44)	\$9,887.57
Parks	\$19,245.45	\$10,343.72	\$0.00	\$29,589.17
Roads	\$25,597.32	\$9,343.35	\$0.00	\$34,940.67
Library	\$14,605.43	\$5,537.72	\$0.00	\$20,143.15
Total Impact Fees Collected	\$162,999.39	\$74,444.12	(\$9,363.44)	\$228,080.07

Expendable Trust Balances:

	Balance as of 3/31/23
Non-Capital Reserve Account	\$337,195.71
Accrued Leave Reserve Account	\$297,377.87
Health Insurance Stabilization Account	\$174,553.09
Winter Maintenance Reserve Account	\$166,615.41
Welfare Reserve	\$51,414.87
Parking Kiosk Reserve	\$15,102.60
LED Light Replacement Reserve	\$40,273.59
Motorcycle Week Account	\$60,703.03

Tax Increment Financing Balances:

	Balance as of 3/31/23
Downtown	\$930,724.77
Lakeport	\$54,018.00
Weirs	\$(55,092.63)

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
March 2023	74	54	1	6
March 2022	65	62	0	11

YTD Building Permits (4/1/22 – 3/31/23): 673

YTD Building Permits (4/1/21 – 3/31/22): 692

Boat Taxes:

Report as of Date:		Through 3/31/23		
FISCAL YEAR		BUDGET	Year to date Revenue	% of Budget
2018		\$85,000	\$19,844	23.35%
2019		\$85,000	\$19,908	23.42%
2020		\$90,000	\$33,226	36.92%
2021		\$100,000	\$40,603	40.60%
2022		\$110,000	\$35,677	32.43%
2023		\$120,000	\$32,289	26.91%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 3/31/2022			Realized as of 3/31/2023
	Budgeted	Amount		Budgeted	Amount	
2019	\$ 8,114,878	\$ 6,283,237	77.4%	\$ 30,659,544	\$ 22,201,001	72.4%
2020	\$ 8,499,359	\$ 6,544,224	77.5%	\$ 31,450,111	\$ 21,672,002	68.9%
2021	\$ 8,699,290	\$ 7,350,515	84.5%	\$ 31,383,486	\$ 24,789,686	79.0%
2022	\$ 9,026,499	\$ 7,107,302	78.7%	\$ 32,502,933	\$ 23,441,647	72.1%
2023	\$ 10,991,625	\$ 9,204,648	83.7%	\$ 32,527,791	\$ 23,764,146	73.1%

*Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	242	\$274,985.00	\$129,451.80	47%	\$550.00	\$71,812.25	56%	\$54,153.15
Aug	411	295	318	220	\$267,787.00	\$137,454.21	51%	\$657.30	\$74,520.20	56%	\$57,540.53
Sep	334	249	311	213	\$249,485.00	\$124,053.28	49%	\$1,500.00	\$61,283.90	49%	\$59,014.87
Oct	374	276	316	230	\$270,037.00	\$135,626.55	50%	\$520.00	\$70,681.38	52%	\$61,142.83
Nov	355	266	297	211	\$227,468.00	\$113,459.52	49%	\$550.00	\$51,251.51	48%	\$56,514.59
Dec	325	247	329	232	\$276,937.00	\$136,290.69	48%	\$375.00	\$68,401.45	49%	\$64,984.48
Jan	333	220	354	250	\$295,585.00	\$159,157.96	53%	\$1,450.00	\$73,949.46	45%	\$79,025.53
Feb	280	215	285	184	\$219,787.00	\$112,685.91	48%	\$800.00	\$40,107.96	35%	\$69,626.70
Mar	272	196	301	193	\$218,989.00	\$120,850.47	55%	\$1,700.00	\$2,781.48	2%	\$116,090.82
Apr											
May											
June											
Totals	3061	2249	2876	1975	\$2,301,060.00	\$1,169,030.39	51%	\$8,102.30	\$514,789.59	44%	\$618,093.50

Laconia Fire Department EMS Billing Report

Month 2021-22	Total # Ambulance Responses 2020-21 EMS & Fire	# of Trips 2020-21 Billable	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	337	235	377	285	\$291,464.00	\$150,788.11	52%	\$24,210.89	\$104,905.70	70%	\$16,292.84
Aug	279	200	411	295	\$295,079.60	\$131,695.38	45%	\$15,211.05	\$97,318.75	74%	\$10,274.19
Sep	303	200	334	249	\$245,246.60	\$122,620.14	50%	\$20,277.49	\$75,689.70	62%	\$20,246.75
Oct	308	222	374	276	\$257,000.20	\$131,558.59	51%	\$19,167.55	\$77,434.48	59%	\$28,967.28
Nov	278	203	355	266	\$244,439.40	\$114,104.75	47%	\$25,312.51	\$71,421.14	63%	\$13,964.07
Dec	329	242	325	247	\$262,222.00	\$126,897.78	48%	\$25,595.08	\$64,700.05	51%	\$32,457.23
Jan	303	225	333	220	\$227,365.00	\$100,887.76	44%	\$14,650.51	\$67,559.48	67%	\$14,426.50
Feb	269	212	280	215	\$224,948.00	\$106,111.94	47%	\$14,279.26	\$68,857.97	65%	\$19,741.21
Mar	305	226	272	196	\$216,679.00	\$114,484.06	53%	\$15,665.90	\$67,043.52	58%	\$27,263.04
Apr	287	200	295	211	\$232,363.00	\$106,648.15	46%	\$11,899.08	\$70,499.85	66%	\$20,829.80
May	273	192	319	232	\$251,406.00	\$116,584.28	46%	\$20,066.55	\$63,559.72	55%	\$28,400.98
June	378	288	335	260	\$288,459.00	\$142,781.60	49%	\$16,436.26	\$80,486.59	56%	\$41,641.43
Totals	3649	2645	4010	2952	\$3,036,671.80	\$1,465,162.54	48%	\$222,772.13	\$909,476.95	62%	\$274,505.32

Department of Public Works – Storm Cost Summary:

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru March 31, 2023
Winter Maintenance	\$265,000	\$32,712	\$203,600	\$61,400
Winter Maintenance Outside Contractors	\$54,000	\$13,870	\$38,123	\$15,977
Winter Maintenance Overtime	\$60,000	\$23,120	\$97,560	\$(37,560)