

7.B.i.

LACONIA POLICE DEPARTMENT  
Laconia, New Hampshire

TRAINING REQUEST

Date Submitted: 20210422

Course Title: APCO International Conference  
Location: San Antonio TX  
Officer(s): Disp Amanda Mountford  
Dates: 08.15.2021-08.18.2021 Travel Dates: 08.14.2021 and 08.19.2021

Course Description: (attach brochure if available on reverse)  
I have attached a short list of courses. There are many other courses available that I would be participating in as well.

ESTIMATED COST

Tuition: \$ 440.00 Meals: \$ 335.50 (\$61/dy 45.75/trvl) Room: \$ 0 Travel: \$ approx 397.00 Total: \$ 1172.50

RECOMMENDATION: Explain how this training will benefit the mission of the Department and why this officer(s) is the appropriate choice for this particular training. Continue on back if necessary.

Immediate Supervisor: LT. Nokes (Signature) (221) Date: 5/3/21  
Comments: Disp. Mountford is an APCO member yet has attend very few APCO Trainings. These sessions are relevant to her current assignments.

Recommended  Not Recommended

Operations Division: (Signature) Date: 5-3-21  
Comments:

Recommended  Not Recommended

Support Division: (Signature) Date: 5/20/21  
Comments:

Recommended  Not Recommended

Training Coordinator: \_\_\_\_\_ Date: \_\_\_\_\_  
Comments:

Recommended  Not Recommended

APPROVAL:  
Chief of Police: (Signature) Date: 5/4/2021 APPROVED  DENIED   
Police Commission: \_\_\_\_\_ Date: \_\_\_\_\_ APPROVED  DENIED

I am requesting to attend the APCO international conference this year in San Antonio TX. I am currently a full APCO member so my registration price is the discounted rate. I also believe that this conference would be more beneficial and cost effective as I would be able to attend several courses that are not usually available in our area and would only have the singular fee which is approximately what 1.5 courses cost . I have the opportunity to stay with another dispatcher and would not need to pay for a room for the week.

Thankyou  
Disp Amanda Mountford

## Professional Development Sessions

### Your Educational Guide to APCO 2021

Welcome to your educational experience led by APCO. Through a very rigorous process, our sessions are selected from the best and brightest in our industry in various subject matters. APCO strives to provide you with an educational experience unparalleled to any other industry-related event. In doing so, we will help you become more knowledgeable in your field, more valuable to your agency and co-workers, and better equipped with the latest tools to keep our communities and the public safe.

### Professional Development Tracks for APCO 2021



#### **Communications Center Management – CC, Room 302**

Sessions will enable managers to create a powerful impact on their employees and their agency by focusing on issues directly related to operating a communications center and mentoring.



#### **Cutting Edge Developments – CC, Room 214D**

Cultivated by APCO staff, these sessions will cover the most relevant and impactful developments in public safety communications including perspectives from senior policy-makers from the federal government and leaders in our rapidly evolving industry.



#### **Cybersecurity for Public Safety Communications – CC, 214A**

Cybersecurity is an existing and rapidly evolving threat to ECCs and public safety communications networks. This track will cover multiple aspects of cybersecurity, such as training and cyber “etiquette;” available resources; and tips for preparing for, preventing, preventing, mitigating, and recovering from cyber threats and attacks.



#### **Emergency Preparedness, Response & Situational Awareness – CC, 303**

The sessions within this track are designed to address the operational planning needed to prepare communication centers and first responders for an unexpected and expanding emergency event. Discussions include operational responses to major events.



#### **FirstNet: Transforming the Future of Emergency Communications – CC, 304BC**

Cultivated by the leaders from the FirstNet Authority, the public safety community and industry come together to discuss how advancements in public safety broadband are transforming emergency communications and helping protect communities nationwide.



#### **Frontline Telecommunicator – CC, 301**

These sessions will focus on subjects that are relevant to Frontline Telecommunicators including procedures related to answering 9-1-1 calls, dispatching public safety units; and physical/emotional health and wellness.



Health and wellness is both a mental and a physical game. It is important to have healthy telecommunicators that have the awareness and the right tools to live well throughout their career, both on and off the job. This track will cover topics such as creating a wellness program and mental philosophy of the importance of taking care of "you"! Sessions will go into depth on how to incorporate easily maintainable strategies and a positive outlook for the wellness in the workplace. Other topics could include: reducing your liability and turnover due to improved morale as well as the positive and negative effects of health and wellness on the individual, agency and overall performance.

Track sponsored by 



### **Leadership Development – CC, 217ABC**

The sessions within this track will focus on developing leadership skills that every successful person needs to possess, both operationally and technically. Participants will learn the tools and techniques to enhance their personal performance and become a great leader.



### **NG9-1-1 and Emerging Technologies – CC, 225AB**

The sessions in this track will cover how next generation, broadband and other new technologies will impact 9-1-1 operations and emergency response.



### **Radio and Wireless Communications Technologies – CC, 214BC**

This track is dedicated to current and future trends in land mobile radio, wireless and broadband networks and devices, as well as spectrum management and licensing issues.



© 2021 APCO International. All Rights Reserved. | [Privacy Policy](#)





- One complimentary one year APCO Membership\* (excludes Commercial and International membership categories)
- Entrance into all professional development tracks Sunday through Wednesday
- Entrance into the exhibit hall Monday and Tuesday
- Two (2) \$10 lunch credits redeemable at the exhibit hall food outlets
- Entrance into the *APCO Block Party!* (no ticket issued, badge needed for entry)
- One (1) attendee bag ticket
- One (1) attendee gift ticket

\* All memberships end on December 31. APCO prorates memberships in the second year.

---

### Member Day Passes

\$145 per day through 7/16/2021

\$195 per day on-site

Available to **current members** of APCO International.

Includes:

- Entrance into professional development tracks and exhibit hall (*does not include a lunch credit*)
- One (1) attendee bag ticket (based on availability)
- One (1) attendee gift ticket (based on availability)
- Entrance into the *APCO Block Party!* (Tuesday Day Pass only. No ticket issued, badge required for entry)

A day pass must be purchased for each day you attend. Day passes are available Sunday through Wednesday. Other event tickets must be purchased separately.

---

### Non-Member Day Passes

\$245 per day through 7/16/2021

\$295 per day on-site

Includes:

- Entrance into professional development tracks and exhibit hall (*does not include a lunch credit*)
- One (1) attendee bag ticket (based on availability)
- One (1) attendee gift ticket (based on availability)
- Entrance into the *APCO Block Party!* (Tuesday Day Pass only. No ticket issued, badge needed for entry)

A day pass must be purchased for each day you attend. Day passes are available Sunday through Wednesday. Other event tickets must be purchased separately.

---

### Member Exhibit Hall Only Pass

\$65 through 7/16/2021

\$85 on-site

Available to **current members** of APCO International.

Includes:

- Access to exhibit hall **only** (includes both Monday & Tuesday) (*does not include a lunch credit*)

---

### Non-Member Exhibit Hall Only Pass

\$95 through 7/16/2021

\$115 on-site

Includes:

- Access to exhibit hall **only** (includes both Monday & Tuesday) (*does not include a lunch credit*)

---

### Spouse, Guest or Child Registration (over 5 years of age)

\$125

You must be registered as a full registrant in order to add this to your purchase.

Includes:

- Entrance into the exhibit hall Monday and Tuesday
- Two (2) \$10 lunch credits redeemable at the exhibit hall food outlets
- Entrance into the *APCO Block Party!* (no ticket issued, badge required for entry)
- One (1) attendee bag ticket
- One (1) attendee gift ticket

### Event Tickets for Purchase (not included with any registration)

Distinguished Achievers Breakfast (Tuesday)	\$20
Food for Thought Luncheon (Wednesday)	\$20
Connect & Celebrate Dinner (Wednesday)	\$50

\*Admittance to the Block Party is included in the purchase of a Full Conference Registration, Spouse/Guest Registration, Exhibitor Registration (green badge) or a Tuesday Day Pass. Admittance will ONLY be available to these groups; **no additional individual tickets will be available for purchase.** You must wear your badge and ride the shuttle bus for entry.

### Additional Items for Purchase

Attendee Bag Ticket	\$10
---------------------	------



© 2021 APCO International. All Rights Reserved. | [Privacy Policy](#)





# Choose flights

« New search

*APPROX  
Flight estimate*



### More flexibility for your travel

We're waiving change fees for more flexibility on certain tickets and travel dates.  
Flexible travel updates



### Face coverings and COVID-19 testing requirements

A face covering is required by federal law at the airport and on board American Airlines flights. In addition, passengers flying to the U.S. from another country, including U.S. citizens, must show proof of a negative COVID-19 test taken within 3 days of departure, or documentation of recovery. These rules do not apply to children under 2. Passengers who may be exempt from wearing a face covering due to a disability must contact us before travel.  
Read about travel requirements

## Your trip summary

Main Cabin

Round trip (Non-refundable)

**\$397** per person

Total \$396.40 (all passengers)  
Price and tax information

#### Make my trip refundable

No change fees; cancel any time

Round trip

**+\$122** per person

**Make it refundable**

Includes taxes and carrier imposed fees.  
Bag and optional fees

### Depart Boston, MA to San Antonio, TX

Friday, August 13, 2021

8:05 AM → 1:35 PM 6h 30m 1 stop Main Cabin

BOS - DFW AA 2600 738-Boeing 737



DFW - SAT AA 1967 738-Boeing 737



[Details](#) | [Change](#)

### Return San Antonio, TX to Boston, MA

Wednesday, August 18, 2021

4:42 PM → 11:51 PM 6h 9m 1 stop Main Cabin

SAT - DFW AA 1961 321-Airbus A321



DFW - BOS AA 1366 321-Airbus A321



[Details](#) | [Change](#)

## Upgrade to First



4/16/2021

Your trip summary - Choose flights - American Airlines

Round trip (Non-refundable)

+\$ 561 per person

Total \$ 957.40 (all passengers)

Upgrade

### Best way to travel

- No change fees (difference in ticket price may apply)
  - Our largest, most comfortable seat
  - 2 free checked bags\*
  - Priority security at participating airports
  - Priority boarding
- \* On planes with both Business and First, you get 1 extra checked bag or 2 if you're AAdvantage Executive Platinum.



NEW! Earn up to a \$250 statement credit  
Plus, earn 40,000 bonus miles with this credit card offer. Terms apply.

[Learn more](#)

Log in and continue

Continue as guest

### Help

- Contact American
- Receipts and refunds
- FAQs
- Agency reference
- Cargo
- Bag and optional fees
- Customer service and contingency plans
- Conditions of carriage

### About American

- About us
- Careers
- Investor relations
- Newsroom
- Legal, privacy, copyright
- Environmental, social and governance
- Combating human trafficking
- Browser compatibility
- Web accessibility

### Extras

- Business programs
- Gift cards
- American Airlines credit card
- Trip insurance
- CoBrowse

Link opens in new window. Site may not meet accessibility guidelines. AA.com®

